Department of Correction Survey on Inmate Litigation (July 10, 2001)

This survey has five parts. Part I asks a few questions about the survey taker's department/job. The rest is more in-depth: Part II asks about individual inmate lawsuits (cases brought by one or a few inmates or their families, nearly always seeking money damages), Part III about class action lawsuits (cases brought in the name of a large group of inmates, often seeking both money damages and some kind of court-ordered injunctive relief), Part IV about longstanding court orders (both current orders and recently terminated orders), and Part V asks for some overall assessments. In each case, any question about a "department" is intended to include cases involving the entire department or any inmate-related facility within it.

Check or X all that apply; fill in blanks where applicable.

I. Background	
1. What is the name/state of your department?	
2. What is the typical average daily population?	ADP
3. What is rated/design capacity?	capacity
4. What is the annual number of people admitted?	annual admissions
	DON'T KNOW
5. What is your job title/description?	
	(this question is directed at the primary survey-taker)
6. How much of your typical working week is spent on matters relating to inmate litigation?	(a) All or nearly all(b) At least half(c) Under half, but a significant amount(d) Some(e) Hardly any
7. Which (if any) of the following does your department have and use in responding to inmate litigation?	check all that apply:

II. INDIVIDUAL INMATE LAWSUITS	
8. About how many individual inmate lawsuits (cases filed by one or a small group of inmates, usually seeking monetary compensation for some claimed injury) are filed against your department (or any facility in it) in a year?	individual inmate lawsuits/year DON'T KNOW
9. Over the past few years, what portion of the individual inmate lawsuits seek some kind of relief instead of or in addition to money damages? (e.g., change in policy, medical treatment, etc.)	Portion of individual inmate lawsuits seeking non-monetary relief: (a) none or almost none (b) some (c) about half (d) more than half (e) nearly all or all DON'T KNOW
10. Over the past few years, what have been the topics of these individual inmate lawsuits? (Check each that applies, or, if you know, estimate number.)	Check each that applies, or, if you know, estimate number per year:
11. Over the past few years, approximately what portion of the individual inmate lawsuits have been filed in state court and in federal court?	% are filed in state court BON'T KNOW

12. Over the past three years , have the inmate plaintiffs in any of these individual inmate lawsuits been represented by counsel? Which ones? (Again,	Estimated percentage of individual inmate lawsuits in which inmates are represented by counsel:%
check each that applies, or, if you know, estimate	Check each that applies, or approx. # per year or %.
the number.)	a) crowding
	b) medical facilities, staff, practices, or procedures
	c) suicide prevention
	d) use of force
	e) administrative segregation
	f) protective custody
	g) disciplinary segregation
	h) disciplinary procedures
	i) inmate-on-inmate violence
	j) other personal injury (e.g., slip & fall, work injury)
	k) loss or damage to property
	I) search policies
	m) security staffing
	n) counseling programs or staffing
	o) food services/nutrition/diet
	p) sanitation/living conditions
	q) recreation
	r) visiting, mail, phone
	s) fire safety
	t) access to lawyers
	u) law library services
	v) other library services
	w) religious programs or policies
	x) gender equity
	y) sexual assault/coercive sex by officer
	z) race discrimination
	aa) "totality of conditions"
	bb) other:
	DON'T KNOW
13. Over the past three years , has your department	NO
(or any facility in it) settled any individual inmate	
	If any, check each that applies, or, if you know,
(or any facility in it) settled any individual inmate lawsuits for more than token damages?	If any, check each that applies, or, if you know, estimate number per year:
(or any facility in it) settled any individual inmate	If any, check each that applies, or, if you know, estimate number per year: a) crowding
(or any facility in it) settled any individual inmate lawsuits for more than token damages?	If any, check each that applies, or, if you know, estimate number per year: a) crowding b) medical facilities, staff, practices, or procedures
(or any facility in it) settled any individual inmate lawsuits for more than token damages?	If any, check each that applies, or, if you know, estimate number per year: a) crowding
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(or any facility in it) settled any individual inmate lawsuits for more than token damages?	If any, check each that applies, or, if you know, estimate number per year:
(or any facility in it) settled any individual inmate lawsuits for more than token damages?	If any, check each that applies, or, if you know, estimate number per year:

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14. Over the past **three years**, has your de

14. Over the past three years , has your department lost any trials in any individual inmate lawsuits?	NO Check each that applies, or (if you know) approx. #:
Which ones?	a) crowding b) medical facilities, staff, practices, or procedures c) suicide prevention
	d) use of force e) administrative segregation
	f) protective custodyg) disciplinary segregationh) disciplinary procedures
	i) inmate-on-inmate violence j) other personal injury (e.g., slip & fall, work injury)
	L k) loss or damage to property L l) search policies L m) security staffing
	n) counseling programs or staffing o) food services/nutrition/diet
	p) sanitation/living conditions q) recreation r) visiting, mail, phone
	s) fire safety t) access to lawyers
	u) law library services v) other library services w) religious programs or policies
	x) gender equity y) sexual assault/coercive sex by officer
	z) race discrimination aa) "totality of conditions" bb) other:
	DON'T KNOW
15. Approximately how much money has your department paid out in settlements or litigated damages (judge or jury verdicts) over the past three years in individual inmate lawsuits?	Settlements and verdicts: Total money paid out in individual lawsuits, including attorneys' fees, if any (write \$0 if none) Attorneys' fees
	If you know, approx. amount paid out in each category:a) crowding
	b) medical facilities, staff, practices, or procedures c) suicide prevention d) use of force
	e) administrative segregation f) protective custody
	g) disciplinary segregation h) disciplinary procedures i) inmate-on-inmate violence
	j) other personal injury (e.g., slip & fall, work injury) k) loss or damage to property l) search policies
	m) security staffing n) counseling programs or staffing
	o) food services/nutrition/diet p) sanitation/living conditions q) recreation
	r) visiting, mail, phone s) fire safety
	t) access to lawyers u) law library services v) other library services
	w) religious programs or policies x) gender equity y) sexual assault/coercive sex by officer
	z) race discrimination aa) "totality of conditions"
	bb) other: DON'T KNOW

Margo Schlanger Inmate Litigation Survey 16. Currently, how important is your (a) extremely important department's interest in avoiding/managing inmate (b) quite important individual inmate lawsuits for policy development (c) somewhat important or other planning? (d) not very important (e) not important at all DON'T KNOW 17. Currently, how burdensome are individual (a) extremely burdensome inmate lawsuits for your department? (b) quite burdensome (c) somewhat burdensome (d) not very burdensome (e) not burdensome at all DON'T KNOW 18. Has your department changed any (a) No policies/procedures/ practices in recent years, as a _ (b) Yes. result of individual inmate lawsuits? DON'T KNOW If yes, please describe: (continue on attached sheet if necessary) 19. What has been the impact of the federal Prison Check all that apply: Litigation Reform Act (effective date 1996) and/or its state court counterparts on the individual inmate __ (a) No impact lawsuits filed against your department? **Increase** in **total number** of lawsuits Decrease in total number of lawsuits (c) No change in total number of lawsuits _ (d) Increase in number/proportion of frivolous _ (e) lawsuits **Decrease** in number/proportion of frivolous (f) lawsuits No change in number/proportion of frivolous _ (g) lawsuits Increase in burden created by lawsuits (h) **Decrease** in burden created by lawsuits (i) (j) No change in burden created by lawsuits (k) Change in type/subject matter of lawsuits Please describe: (I) Other effect: DON'T KNOW

- 20. Overall, in your opinion, how true are **each** of the following statements about **individual inmate lawsuits**:
- (a) "Individual Inmate litigation is a very good thing, overall. Although some of the cases are frivolous, the possibility of being sued encourages us to keep up with best practices."
- (b) "Individual inmate litigation is sometimes justified where something went seriously wrong, it's only fair that we be held accountable. But such cases are few and far between. Most of the lawsuits are totally unjustified and a waste of time."
- (c) "Overall, inmates just shouldn't be allowed to sue, especially for damages. The lawsuits they file aren't just frivolous, they're harassment. People should be able to do the difficult job of running a prison without looking over their shoulders and having to justify their decisions to some judge."

Please answer each:

1= entirely true 5 = entirely false

- (a) 1 2 3 4 5
- (b) 1 2 3 4 5
- (c) 1 2 3 4 5

III. CLASS ACTION LAWSUITS	
21. Estimate the number of inmate class action lawsuits (cases brought in the name of a large group of inmates, often seeking both money damages and some kind of court-ordered relief), filed against your department (or any facilities in it) over the last three years. If none, skip to question 32 (page 11).	No class action lawsuits in three years IF NO LAWSUITS, SKIP TO QUESTION 32 (page 11). class action lawsuits in three years. DON'T KNOW
22. Are the inmate class action lawsuits filed against your department (or any facility in it) typically focused on damages or on court-ordered (or negotiated) injunctive relief?	(a) damages(b) court ordered or negotiated injunctive relief(c) both, or it varies DON'T KNOW
23. What have been the topics of these inmate class action lawsuits (check each that applies, or, if you know, estimate number)	Check each that applies, or estimate number:
24. Approximately what portion of the inmate class action lawsuits are filed in state court and in federal court?	% are filed in state court % are filed in federal court DON'T KNOW

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25. Over the past three years , have the inmate plaintiffs in any of these class action lawsuits been represented by counsel? (Again, check each that	Estimated percentage of class action lawsuits in which inmates are represented by counsel:%
applies, or, if you know, estimate number:)	Check each that applies, or, if you know, number or %: a) crowdingb) medical facilities, staff, practices, or proceduresc) suicide preventiond) use of forcee) administrative segregationf) protective custodyg) disciplinary segregationh) disciplinary proceduresi) inmate-on-inmate violencej) other personal injury (e.g., slip & fall, work injury)k) loss or damage to propertyl) search policiesm) security staffingn) counseling programs or staffingn) counseling programs or staffingn) counseling programs or staffingn) index in the propertyl) sanitation/living conditionsq) recreationr) visiting, mail, phones) fire safetyt) access to lawyersu) law library servicesv) other library servicesv) other library servicesv) eligious programs or policiesx) gender equityy) sexual assault/coercive sex by officerz) race discriminationaa) "totality of conditions"bb) other:
	DON'T KNOW
26. Over the past three years, has your department settled any inmate class action lawsuits for injunctive relief (that is, resolved the case by agreement to take specified action to modify jail conditions or practices)? Check any that apply:	

27. Over the past three years , has your department	NO
settled any inmate class action lawsuit for more than token money damages?	check each that applies or approx. number:
-	a) crowding b) medical facilities, staff, practices, or procedures
Check any that apply:	c) suicide prevention
	d) use of force
	e) administrative segregation f) protective custody
	g) disciplinary segregation
	h) disciplinary procedures
	i) inmate-on-inmate violence j) other personal injury (e.g., slip & fall, work injury)
	k) loss or damage to property
	l) search policies
	m) security staffing n) counseling programs or staffing
	o) food services/nutrition/diet
	p) sanitation/living conditions q) recreation
	q) recreation r) visiting, mail, phone
	s) fire safety
	t) access to lawyers u) law library services
	v) other library services
	w) religious programs or policies x) gender equity
	x) gender equity y) sexual assault/coercive sex by officer
	z) race discrimination
	aa) "totality of conditions" bb) other:
	DON'T KNOW
28. Over the past three years , has your department	NO
28. Over the past three years , has your department lost any trials in any inmate class action lawsuits?	NO check each that applies or approx. number:
	NO check each that applies or approx. number:a) crowding
	NO check each that applies or approx. number:a) crowdingb) medical facilities, staff, practices, or proceduresc) suicide prevention
	NO check each that applies or approx. number:a) crowding b) medical facilities, staff, practices, or procedures c) suicide prevention d) use of force
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	NO check each that applies or approx. number: a) crowding b) medical facilities, staff, practices, or procedures c) suicide prevention d) use of force e) administrative segregation f) protective custody g) disciplinary segregation h) disciplinary procedures i) inmate-on-inmate violence j) other personal injury (e.g., slip & fall, work injury)
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29. Approximately how much money has your department paid out in settlements or litigated damages (judge or jury verdicts) over the past three years in inmate class action lawsuits?	Settlements and verdicts: Total money paid out in class actions, including attorneys' fees, if any (write \$0 for none) Attorneys' fees, if any
	If you know, approximate amount paid out in each category:
30. Currently, how burdensome is inmate class action litigation for your department?	(a) extremely burdensome(b) quite burdensome(c) somewhat burdensome(d) not very burdensome(e) not burdensome at allDON'T KNOW
31. Has your department changed any policies/procedures/ practices in recent years, as a result of inmate class action litigation?	(a) No (b) Yes DON'T KNOW If yes, please describe:
	(continue on attached sheet if necessary)

Margo Schlanger Inmate Litigation Survey 32. Currently, how important is your department's (a) extremely important interest in avoiding/managing inmate class action (b) quite important litigation for policy development or other planning? (c) somewhat important (d) not very important (e) not important at all DON'T KNOW 33. What has been the impact of the federal Prison Check all that apply: Litigation Reform Act and/or its state court counterparts on the inmate class action lawsuits (a) No impact (skip to question 34) filed against your department? Increase in total number of lawsuits (b) Decrease in total number of lawsuits (c) (d) No change in total number of lawsuits (e) **Increase** in number/proportion of frivolous lawsuits Decrease in number/proportion of frivolous (f) lawsuits (g) No change in number/proportion of frivolous lawsuits Increase in burden created by lawsuits (h) Decrease in burden created by lawsuits (i) No change in burden created by lawsuits _ (j) Change in type/subject matter of lawsuits _ (k) Please describe: (I) Other effect:

DON'T KNOW

IV. Longstanding Court Orders and the Prison Litigation Reform Act	
34. Does your department (or any facility in it) currently have any court orders (including consent decrees or other settlement agreements) governing any aspect of operations?	No current court orders (SKIP TO QUESTION 45, page 15) Court order(s) relating to (check each that applies):
IF NO, SKIP TO QUESTION 45 (page 15)	a) crowding Specify:
Check any that apply:	
	DON'T KNOW
35. How many court orders?	court orders DON'T KNOW
36. Who asked the court to enter the orders?	Check all that apply:a) inmate law suitb) jail/county officials,c) other state or local officials (e.g. health or fire safety officials)d) federal government (Justice Department, or other)e) other:
37. Are the orders in federal or state/local court?	Check all that apply:
	a) federal b) state or local DON'T KNOW
38. Were the orders entered pursuant to state law, local law, or federal law (including the federal Constitution)?	Check all that apply:a) localb) statec) federalDON'T KNOW

39. What was the origin of the orders (were they, for example, consent decrees or settlement agreements, or written by the court itself)?	Check all that apply: a) consent decree or otherwise entered on consent of the partiesb) litigated and entered by the court without consent of the jail/countyc) based on proposal of inmates' counseld) based on proposal of jail/county officialse) based on joint proposalf) entered without trialg) entered after partial trialh) entered after complete trial (but before verdict/judgmenti) entered after judicial verdict/judgment DON'T KNOW
40. Has your department recently sought termination of the orders, under the Prison Litigation Reform Act?	(a) yes: termination sought, and case is pending (b) yes: termination sought but rejected by court (c) no If no, why not? DON'T KNOW
41. Is your department currently in full compliance with any applicable orders? (Or, if an order has recently terminated, was your facility in compliance prior to termination?)	a) yes – and the court has said so b) yes – though the court has not acknowledged this c) yes – though the court found non-compliance d) no DON'T KNOW
42. As a result of the orders, has your department:	
(a) hired additional personnel? (if so, what kind)	a) no b) yes: (i) correctional, (ii) medical, (iii) counseling, (iv) other DON'T KNOW
(b) built new housing areas?	a) no b) yes: f of additional beds, f of replacement beds
(c) reduced population? How?	a) nob) yes (check all that apply): (i) refusing some new entries (ii) releasing inmates from confinement (iii) releasing inmates to other facility (iv) changed bail criteria/ procedures (v) other:

(d) altered programming?	a) no b) yes: how?
	DON'T KNOW
(e) changed some other aspect of operations/policy	a) no b) yes: how? (describe below):
	DON'T KNOW
43. In each of the specified areas, rate the impact of any court order governing conditions from 1 (most negative) to 5 (most positive)	a) inmate behavior () 1 2 3 4 5 (++) No impact
negative) to 5 (most positive)	b) inmate health () 1 2 3 4 5 (++) No impact
	c) physical plant () 1 2 3 4 5 (++) No impact
	d) staff morale () 1 2 3 4 5 (++) No impact
	e) overall functioning of facility () 1 2 3 4 5 (++) No impact
	f) other: (identify)
	g) other: (identify)
	DON'T KNOW
44. How expensive has compliance been?	a) not very expensive b) somewhat expensive c) very expensive
	Please estimate amount of money spent on compliance if possible:
	DON'T KNOW

45. Has your department had any court orders governing any aspect of operations lifted over the past five years (i.e., since 1996)?	No recently ended court order(s): (SKIP TO QUESTION 57, page 18)
If no, skip to question 57 (page 18)	Court order(s) were lifted that related to (check each that applies):
Check any that apply:	
46. How many court orders lifted in the past five years?	court orders lifted since 1996 DON'T KNOW
47. Who asked the court to lift the order(s)?	Check all that apply:a) prison officialsb) other state or local officials:c) other:
48. Were the orders in federal or state/local court?	Check all that apply: a) federal b) state or local DON'T KNOW

49. Were the orders entered pursuant to state law, local law, or federal law (including the federal Constitution)?	Check all that apply:a) localb) statec) federalDON'T KNOW
50. What was the origin of the orders (were they, for example, a consent decree or settlement agreement, or written by the court itself).	Check all that apply: a) consent decree or otherwise entered on consent of the partiesb) litigated and entered by the court without consent of the partiesc) based on proposal of inmates' counseld) based on proposal of prison/jail officialse) based on joint proposalf) entered without trialg) entered after partial trialh) entered after complete trial (but before verdict/judgmenti) entered after judicial verdict/judgmenti) entered after judicial verdict/judgment
51. Why did the court orders get lifted?	a) Termination sought and granted under the Prison Litigation Reform Act b) Order expired c) Facility closed d) Other:
52. Was your facility in full compliance with the orders prior to termination)	a) yes – and the court has said so b) yes – though the court has not acknowledged this c) yes – though the court found non-compliance d) no DON'T KNOW
53. As a result of the orders, did your department:	
(a) hire additional personnel? (if so, what kind)	a) no b) yes: (i) correctional, (ii) medical, (iii) counseling, (iv) other
(b) build new housing areas?	a) no b) yes: f f of additional beds, f f of replacement beds f DON'T KNOW

(c) reduce population? How?	a) no
	b) yes (check all that apply):(i) refusing some new entries(ii) releasing inmates from confinement(iii) releasing inmates to other facility(iv) changed bail criteria/ procedures(v) other:
	DON'T KNOW
(d) alter programming?	a) no
	b) yes: how?
	DON'T KNOW
(e) changed some other aspect of operations/policy	a) no b) yes: how? (describe):
	DON'T KNOW
54. In each of the specified areas, rate the impact of the order(s) from 1 (most negative) to 5 (most positive)	a) inmate behavior () 1 2 3 4 5 (++) No impact
	b) inmate health () 1 2 3 4 5 (++) No impact
	c) physical plant () 1 2 3 4 5 (++) No impact
	d) staff morale () 1 2 3 4 5 (++) No impact
	e) overall functioning of facility () 1 2 3 4 5 (++) No impact
	f) other: (identify)
	g) other: (identify)
	DON'T KNOW
55. How expensive was compliance?	a) not very expensive b) somewhat expensive c) very expensive
	Please estimate amount of money spent on compliance if possible:
	DON'T KNOW

Wargo Semanger Timate Entigation Survey	
56. Overall, in your opinion, how true are each of the following statements?	Please answer each one:
	1= entirely true 5 = entirely false
(a) "For us, court orders have been a very good thing, overall. Although not every piece of the orders has been what we would choose, the orders have given us some of the tools we've needed to run our facility."	(a) 1 2 3 4 5
(b) "Court orders are sometimes justified – where some major part of prison operations is out of control, it makes sense that a court would intervene. But such cases are few and far between. Most of the orders are totally unjustified and just waste time and money."	(b) 1 2 3 4 5
(c) "Overall, courts shouldn't enforce inmates' 'rights' by injunctive orders. Court orders are just about substituting what a judge or an inmates' attorney wants for the more expert – and more accountable – judgment of the duly elected officials in my jurisdiction."	(c) 1 2 3 4 5
V. OVERA	LL ASSESSMENT
57. Who is most concerned about litigation in your department?	a) Line officers b) Supervisors c) Administrators/policymakers
	DON'T KNOW
58. The kind of litigation that we are the most concerned about is:	a) actions seeking damagesb) actions seeking court orders/changes in policyc) both equallyd) other:DON'T KNOW
COMMENTS: (feel free to continue on an attached	

THANK YOU VERY MUCH FOR YOUR ASSISTANCE	
59. Contact Information	
a) What is your name and job title?	Name:
	Job title:
b) What is your address/phone number?	
c) Would you like a copy of the article for which this survey is being administered?	a) yes: by e-mail to b) yes, in hard copy to above address c) No
d) May we contact your or anyone else at your department for (brief) follow-up?	a) yes: me someone else: (name) (phone number) b) no

Please return completed survey to:

Prof. Margo Schlanger Harvard Law School Griswold 301 1525 Massachusetts Ave. Cambridge, MA 02138

Margo Schlanger Assistant Professor of Law 617-495-4626 mschlang@law.harvard.edu Griswold 301 1525 Massachusetts Avenue

May 15, 2001

Dear Director []:

As you know, prison litigation is an important topic for any effort to understand the environment in which correctional policy is developed and implemented. But much of the scholarly work on prison litigation has been based primarily on anecdotal evidence of unusual cases. And much of the work has failed to engage what seems to me the crucial issue – the impact of litigation on prison operations. I am a professor at Harvard Law School, and my research is aimed at filling these gaps. My goal with the attached survey is to learn from the public servants who run prisons. I ask your help. By responding to the survey, or giving it to the person in your organization best equipped to fill it out, you will add importantly to the systematic understanding of prison litigation and its real effects and impacts.

It's difficult to say in general precisely who should fill out the survey for a given system. The best person is someone who is basically familiar with the different cases brought by that state's inmates. If anyone keeps litigation records or statistics, that person is ideal – but if there is no such person, a correctional policymaker who is well informed about inmate litigation would be appropriate. I would greatly appreciate the time of whatever staff member you feel is appropriate in filling it out.

Thank you for your assistance.

Sincerely,

Margo Schlanger

Margo Schlanger Assistant Professor of Law 617-495-4626 mschlang@law.harvard.edu Griswold 301 1525 Massachusetts Avenue

May 15, 2001

Dear Survey-taker:

As you know, inmate litigation is an important topic for any effort to understand the environment in which correctional policy is developed and implemented. But much of the scholarly work on prison litigation has been based primarily on anecdotal evidence of unusual cases. And much of the work has failed to engage what seems to me the crucial issue – the impact of litigation on prison operations. I am a professor at Harvard Law School, and my research is aimed at filling these gaps. My goal with the attached survey is to learn from the public servants who run prisons. I ask your help. By responding to the survey, you will add importantly to the systematic understanding of prison litigation and its real effects and impacts.

If you are willing to talk with me further about experiences with and impressions about prison inmate litigation, I would like to follow up a few of the surveys with a (very) brief interview. I ask for contact information at the end of the survey. But even if you are not interested in talking with me further, I greatly value the survey input. All answers will be held in confidence – I will report the results without identifying information, or else in an aggregate form.

The survey is a number of pages long, but it is actually less long than it looks. For many systems, many of the survey questions are inapplicable. Just leave those blank. In addition, many of the questions include the following list of case topics:

a)	crowding
b)	medical facilities, staff, practices, or procedures
c)	suicide prevention
d)	use of force
e)	administrative segregation
f)	protective custody
g)	disciplinary segregation
h)	disciplinary procedures
i)	inmate-on-inmate violence
j)	other personal injury (e.g., slip & fall, work injury)
k)	loss or damage to property
l)	search policies
m)	security staffing
n)	counseling programs or staffing
o)	food services/nutrition/diet
p)	sanitation/living conditions
q)	recreation
r)	visiting, mail, phone

Margo Schlanger In	mate Litigation Survey
s) fire	e safety
t) ac	cess to lawyers
u) lav	v library services
v) oth	ner library services
w) rel	igious programs or policies
x) ge	nder equity
y) se	xual assault/coercive sex by officer
z) rac	ce discrimination
aa) "to	otality of conditions"
bb) ot	her:
DON'	T KNOW

I know that the list is a little daunting, but it is designed to help the survey taker by cataloging the possible subject matters of cases. Please don't be put off by the list's length – it's the same each time it appears. And please don't worry about assessing which subject matter is *most* applicable – just check off all that apply in a given question. That is, if a case involved both medical care and crowding, check both descriptions.

I've included a self-addressed stamped envelope for you to return the survey to me. If the envelope gets lost, you can send the survey to:

Prof. Margo Schlanger Harvard Law School Griswold 301 1525 Massachusetts Ave. Cambridge, MA 02138

If you have questions or comments, please write, email, or call me.

Thank you for your assistance.

Sincerely,

Margo Schlanger

Margo Schlarger