



State of Wisconsin
Department of Corrections
Complaints Decided by Subject
from 01/01/2009 to 12/31/2009

Institution	ICE Return Letter	Complaints Decided	ICE Rejected	RA Dismissed	RA Not Dismissed	Appealed	OOS Dismissed	OOS Not Dismissed	Reimbursed	Amount Reimbursed	Max
0 : ICE Return Letters	17,887	100%									
1 : Staff		3,565 12.42%	1,192 33.44%	1,686 47.29%	687 19.27%	524 14.70%	518 98.85%	6 1.15%	7 0.20%	\$84.70	\$59.00
2 : Correspondence & Publications		2,087 7.27%	448 21.47%	1,276 61.14%	363 17.39%	340 16.29%	317 93.24%	22 6.47%	27 1.29%	\$131.07	\$18.23
3 : Discipline		2,049 7.14%	1,480 72.23%	519 25.33%	50 2.44%	243 11.86%	198 81.48%	43 17.70%	3 0.15%	\$19.12	\$11.70
4 : Medical		4,204 14.65%	886 21.08%	2,359 56.11%	959 22.81%	929 22.10%	909 97.85%	20 2.15%	19 0.45%	\$137.74	\$7.50
5 : Release		154 0.54%	95 61.69%	55 35.71%	4 2.60%	19 12.34%	18 94.74%				
6 : Personal Physical Conditions		1,237 4.31%	339 27.41%	699 56.51%	199 16.09%	179 14.47%	178 99.44%	1 0.56%	1 0.08%	\$3.65	\$3.65
7 : Personal Property		5,715 19.91%	1,788 31.29%	2,690 47.07%	1,238 21.66%	684 11.97%	637 93.13%	41 5.99%	328 5.74%	\$6,880.57	\$357.00
8 : Rules		1,030 3.59%	245 23.79%	661 64.17%	124 12.04%	171 16.60%	163 95.32%	8 4.68%	2 0.19%	\$6.00	\$3.00
9 : Religion		293 1.02%	97 33.11%	169 57.68%	27 9.22%	77 26.28%	75 97.40%	2 2.60%			
10 : Work & School Programs		830 2.89%	266 32.05%	473 56.99%	91 10.96%	163 19.64%	158 96.93%	5 3.07%	7 0.84%	\$144.56	\$43.47
11 : Visiting		650 2.26%	105 16.15%	468 72.00%	77 11.85%	122 18.77%	120 98.36%	2 1.64%			
12 : Other		3,656 12.74%	1,454 39.77%	1,704 46.61%	498 13.62%	494 13.51%	483 97.77%	11 2.23%	36 0.98%	\$386.31	\$69.86
13 : Food		636 2.22%	174 27.36%	288 45.28%	174 27.36%	78 12.26%	76 97.44%	2 2.56%			
14 : Classification		421 1.47%	272 64.61%	114 27.08%	35 8.31%	49 11.64%	45 91.84%	3 6.12%			
15 : ICRS		490 1.71%	294 60.00%	183 37.35%	13 2.65%	92 18.78%	89 96.74%	3 3.26%	1 0.20%	\$28.53	\$28.53
16 : Discrimination		34 0.12%	11 32.35%	19 55.88%	4 11.76%	9 26.47%	9 100%				
17 : Inmate Accounts		1,445 5.03%	465 32.18%	722 49.97%	258 17.85%	188 13.01%	176 93.62%	11 5.85%	66 4.57%	\$944.49	\$134.40
18 : BCE		36 0.13%	7 19.44%	26 72.22%	3 8.33%	11 30.56%	9 81.82%	2 18.18%			
19 : Confidentiality of & Access to Protected Heal		112 0.39%	34 30.36%	50 44.64%	28 25.00%	34 30.36%	34 100%				
20 : Staff Sexual Misconduct		49 0.17%	13 26.53%	19 38.78%	17 34.69%	13 26.53%	12 92.31%	1 7.69%			
21 : Inmate Sexual Misconduct		10 0.03%	1 10.00%	3 30.00%	6 60.00%	2 20.00%	2 100%				
DOC Totals:	17,887	28,703	9,666 33.68%	14,183 49.41%	4,855 16.91%	4,421 15.40%	4,226 95.59%	183 4.14%	497 1.73%	\$8,766.74	\$357.00