Re: Your request for: 1) any current inmate handbook or manual; 2) all current inmate grievance regulations, policies, guidelines, manuals, directives, rules, etc., including general grievance policies/guidelines/etc. and specific grievance policies/guidelines/etc.; 3) any records, created or updated from 2003 to the present, tallying or reporting the number of grievances filed and resolved each year; and, 4) any current policy for inmate mail or correspondence, including regular and legal mail, inmate receipt of newspapers, magazines, newsletters, and books.

Dear Ms. Kaul:

This letter is in response to your above-referenced request, received by the Support Services Division on Friday, February 14, 2014.

The attached records are responsive to your request. Please be advised that we redacted the names of inmates and jail staff from the responsive records pursuant to their right to privacy. (Government Code sections 6254 (c) and (k), 6255 and Article 1 section 1 of the California Constitution.) Additionally, deputy names were redacted because complaints against deputies which identify the deputies by name are exempt from public disclosure under Penal Code sections 832.7 and 832.8.

Staff advises that the database housing the inmate grievances was created in June 2011.

Please contact Systems Technician Kris Garcia at (714) 834-6480 if you have any questions.

Sincerely,

Kirk Wilkerson
Director/Chief Information Officer
Support Services Division

KW: kg
cc: Lt. Hallock, Media Relations