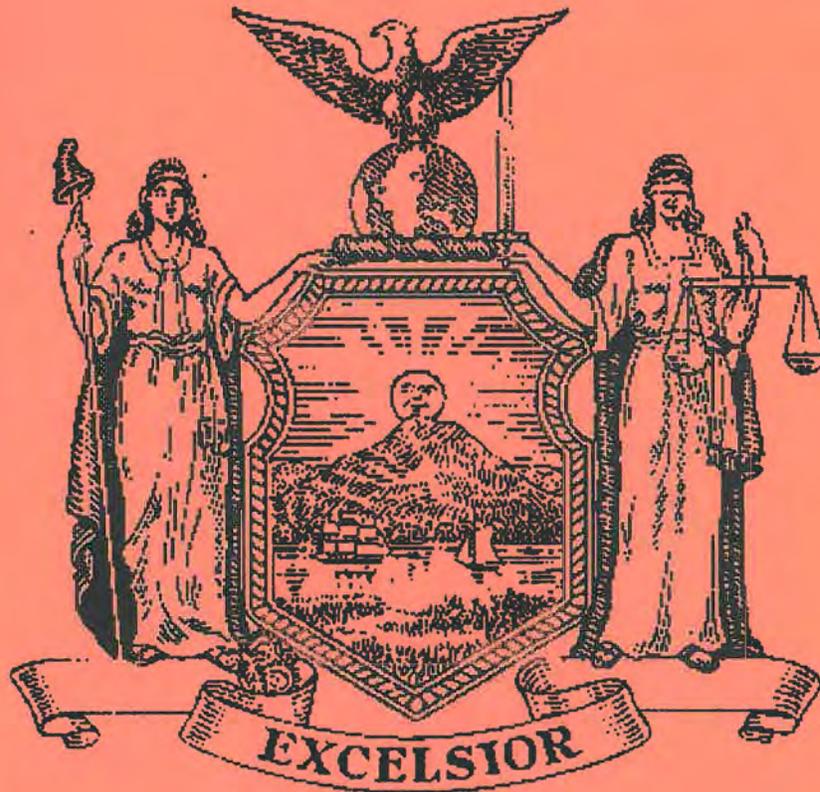


STATE OF NEW YORK
DEPARTMENT OF CORRECTIONAL
SERVICES

INMATE GRIEVANCE PROGRAM



ANNUAL REPORT

2004

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INMATE GRIEVANCE PROGRAM

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I. INTRODUCTION

The Inmate Grievance Program (IGP) functions under Departmental Directive #4040 entitled "Inmate Grievance Program" and Departmental Directive #4041 entitled "Inmate Grievance Program Modification Plan" and is established by the statutory mandates of Section 139 NYS Correction Law and N.Y.C.R.R., Title 7, Part 701.

The Inmate Grievance Program provides each inmate an orderly, fair, simple and expeditious method of resolving grievances pursuant to Section 139, NYS Correction Law. This grievance program includes procedures for inmates to resolve allegations of discriminatory treatment in accordance with the State Commission of Correction regulation 9 NYCRR Part 7695. Grievances filed prior to July 7, 1990 were reviewed by the NYS Commission of Correction and responded to by the Commissioner. Correction Law 139 was amended by Chapter 373 of the Laws of 1990 deleting the requirement that the Commission of Correction review individual grievances, yet required the Commission of Correction to review and assess the grievance process on an annual basis. The elimination of the advisory step ensures that the grievance process is more expeditious while at the same time allows the Commission of Correction to provide oversight.

On September 28, 1992, the U. S. Department of Justice, Office of the Associate Attorney General, pursuant to the authority conferred by Title 42, United States Code, Section 1997e and Part 40 of Title 28, Code of Federal Regulations granted full certification that the NYS Department of Correctional Services Inmate Grievance Program is in substantial compliance with the standards set forth in Part 40 of Title 28, Code of Federal Regulations. Based on this certification, the court may order that prior to litigating claims under 42 U.S.C. Section 1983, New York State inmates shall exhaust any remedies they have with respect to the claim through the Inmate Grievance Program. For the purpose of this order, the disposition of the Central Office Review Committee (CORC) constitutes sufficient proof of exhaustion. In 1996, the federal government passed the Prisoner's Litigation Reform Act (PLRA) which enacted the same requirement for all inmates.

On May 29, 2001, the United States Supreme Court decision in *Booth v. Churner* required that prisoners exhaust their administrative remedies before bringing damage lawsuits in federal court even if the administrative remedy does not provide damages. Subsequently, on February 26, 2002, the United States Supreme Court decision in *Porter v. Nussle* held that the exhaustion requirement applies to all inmate suits about prison life, whether they involve general circumstances or particular episodes and whether they allege excessive force or some other wrong. These decisions, along with the PLRA have had an impact on the number of grievances being appealed to CORC. The impact is addressed in Part IV of this report.

II. STATISTICAL ANALYSIS OF IGP WORKLOAD

The number of grievances filed in 2004 was 44,587, a decrease from the 45,226 filed in 2003. This is a decrease of 639 grievances as compared to the increase of 821 grievances realized last year. However, the trend in the last four years is one of fluctuating from an increase to a decrease each year and vice-versa with a high in 1999 of 45,797 grievances and a low of 41,281 in 2000. The non-calendared inmate contacts continued the decreasing trend with 37,999 in 1999, 36,154 in 2000, 33,833 in 2001, 33,373 in 2002, 29,130 in 2003 and 27,711 in 2004. There is a trend by inmates to file a grievance so that the administrative remedies can be exhausted. Thus, the inmates who do file grievances are tending to exhaust the administrative remedy with an appeal to CORC.

This 2004 total of 44,587 represents a decrease of 1.42%, while the inmate population decreased by 2.11% from the 66,056 average in 2003 to an average of 64,663 in 2004 (refer to graphs #1 and #2). In 2004, there were 689.45 grievance submissions per one thousand inmates, which is .70% more than the 684.66 grievance submissions per one thousand inmates in 2003.

During 2004, IGP field staff recorded approximately 27,711 non-calendared contacts with inmates which clarified issues and/or enabled inmates to resolve problems without the submission of calendared grievances. Non-calendared contacts in 2004 reflect a decrease of 1,419 from the 29,130 non-calendared contacts logged in 2003.

In 2004, there were 4,954 grievances (11.11% of the total filed) informally resolved by the Inmate Grievance Resolution Committee (IGRC). The number of informal resolutions realized by the IGRC in 2004 is less than the 5,145 grievances (11.38% of the total filed) in 2003. This is a decrease of 191 informal resolutions, or a 3.71% decrease (refer to graphs #3 and #4).

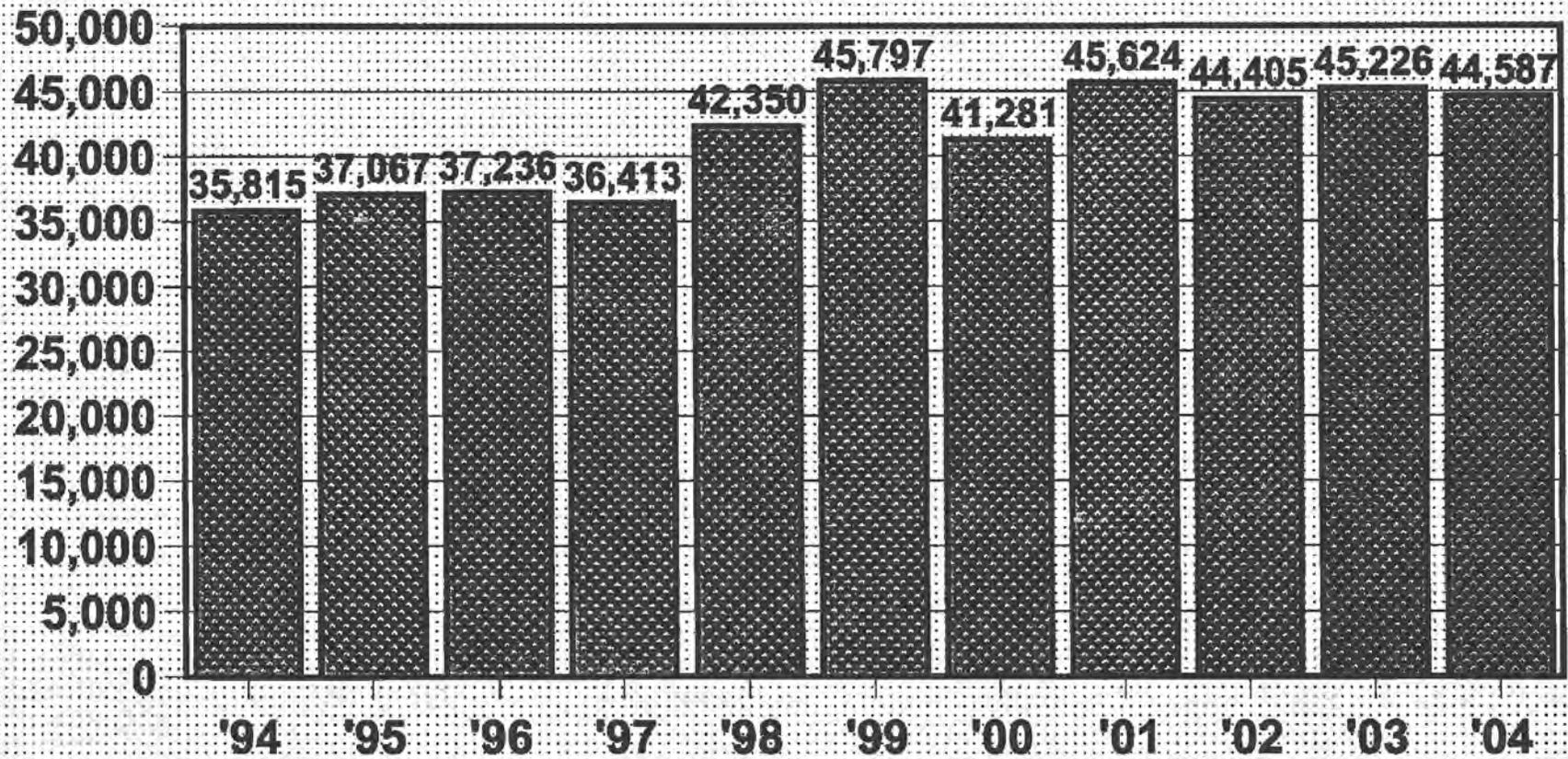
There were 30,515 Inmate Grievance Resolution Committee (IGRC) hearings (68.44% of total filed) held statewide in 2004, a decrease from the 31,070 hearings (68.70% of total filed) in 2003. This reflects a decrease of 555 IGRC hearings. This decrease is consistent with the decrease in total grievances filed statewide (refer to graphs #5 and #6).

In 2004, there were 2,787 grievances closed and dismissed by the IGRC in accordance with Directive #4040, Section V. A. 5. This represents 6.3% of all grievances filed. For comparison, in 2003 a total of 2,913 grievances, or 6.4% of all grievances filed, were closed and dismissed by the IGRC.

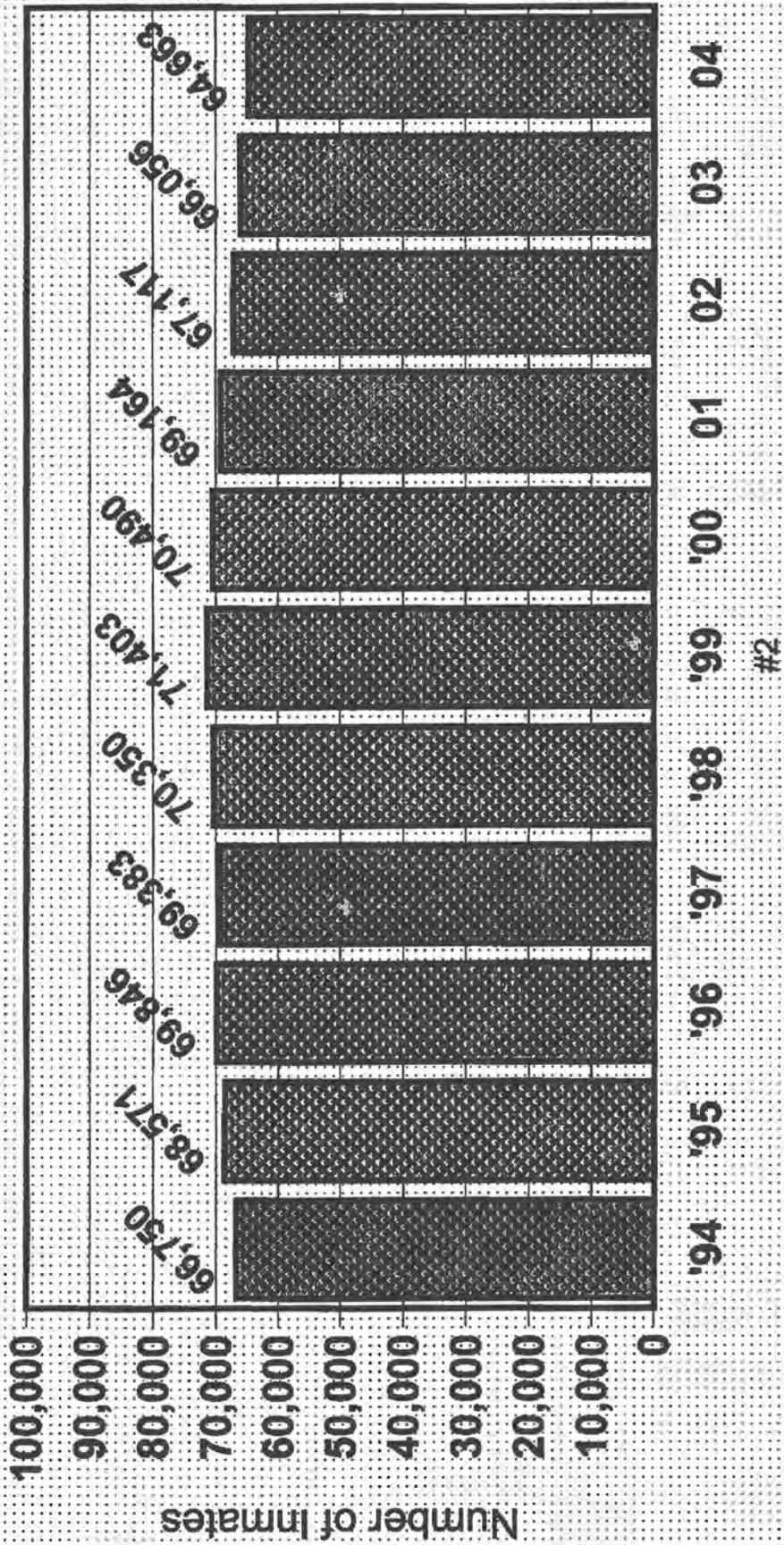
A total of 25,536 grievances were processed at the Superintendent's level in 2004. This reflects a decrease of 523 grievances, or a 2.0% decrease, from the 26,059 grievances addressed by the Superintendent in 2003. The 2004 figures indicate 57.27% of all grievances filed were processed at the Superintendent's level (refer to graphs #7 and #8).

The total number of grievances resolved/closed at the facility level was 29,213 or 65.52% of all grievances filed. This reflects a decrease of 1,581 grievances from the 30,794 grievances closed at the facility level in 2003. For clarification, the number of grievances closed at the facility level has been computed by subtracting the number of grievances heard at CORC from the total number of grievances filed (refer to graphs #9 and #10).

Total Grievances Filed 1994-2004

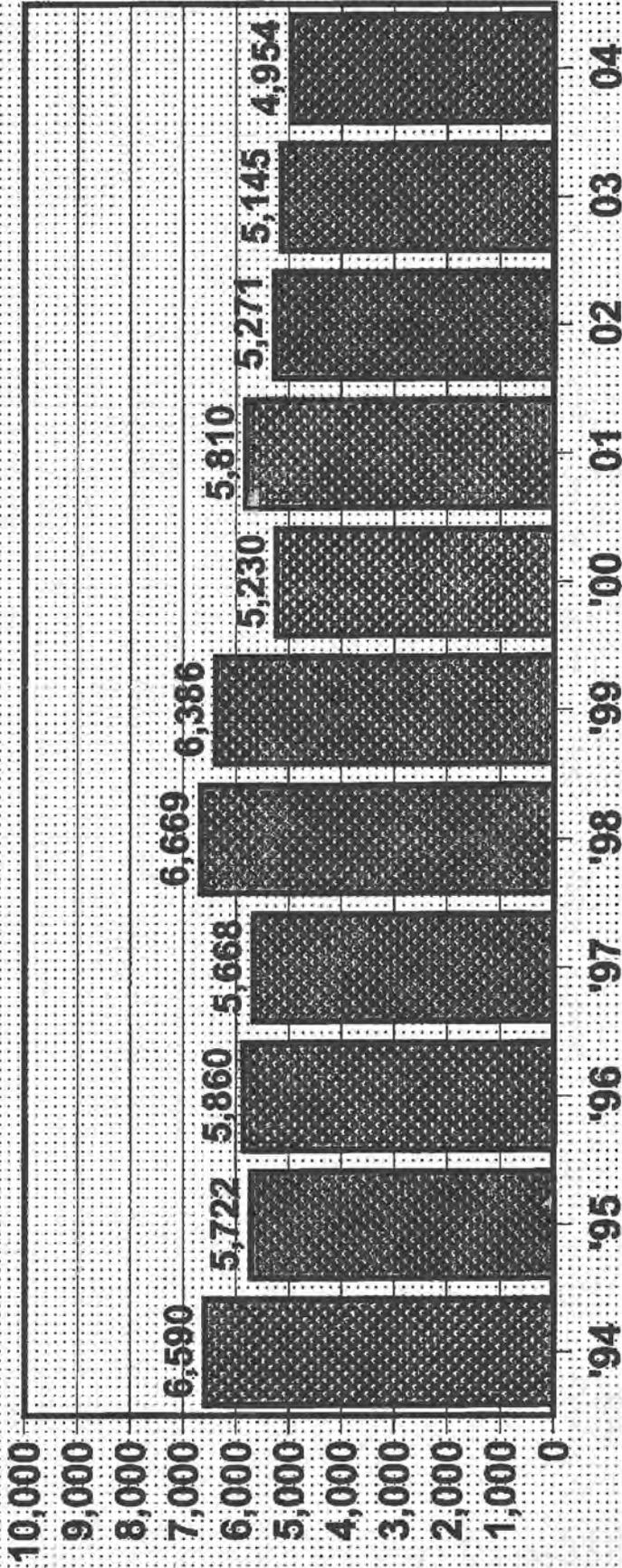


Population Growth 1994-2004



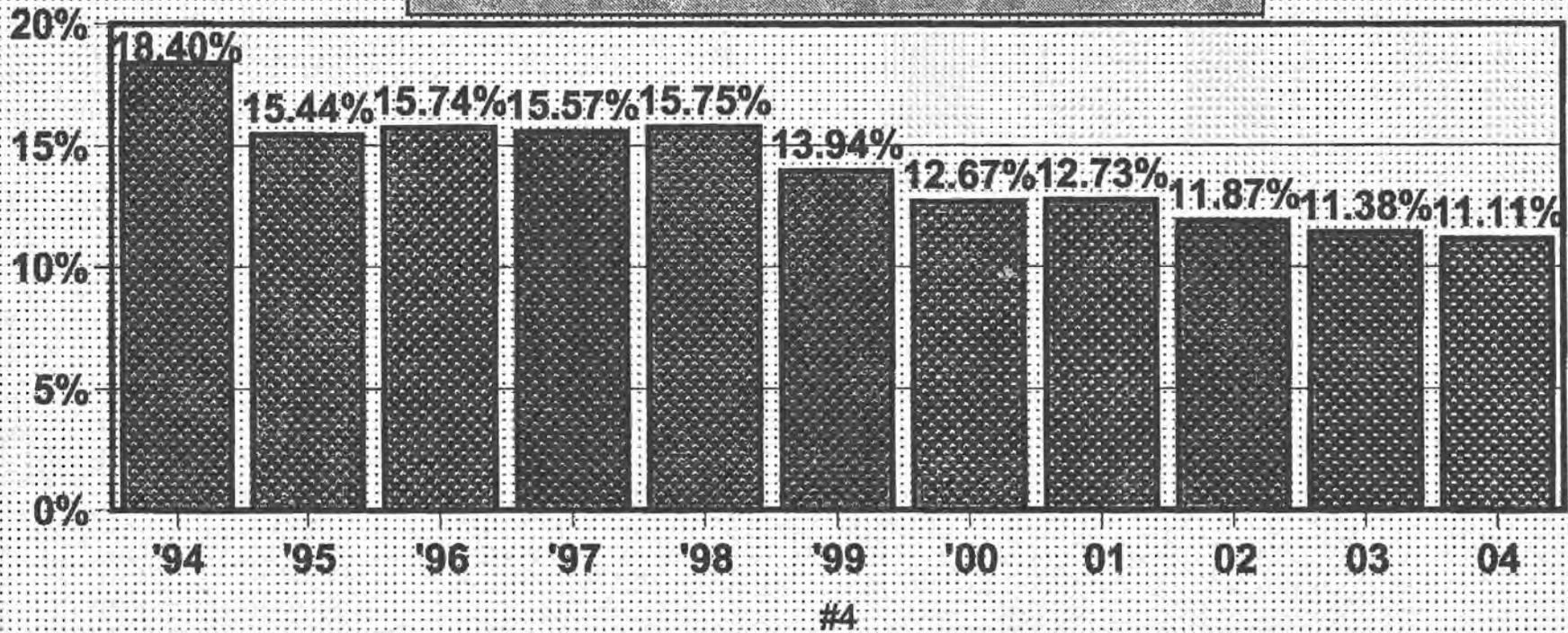
#2

Informal Resolutions 1994-2004

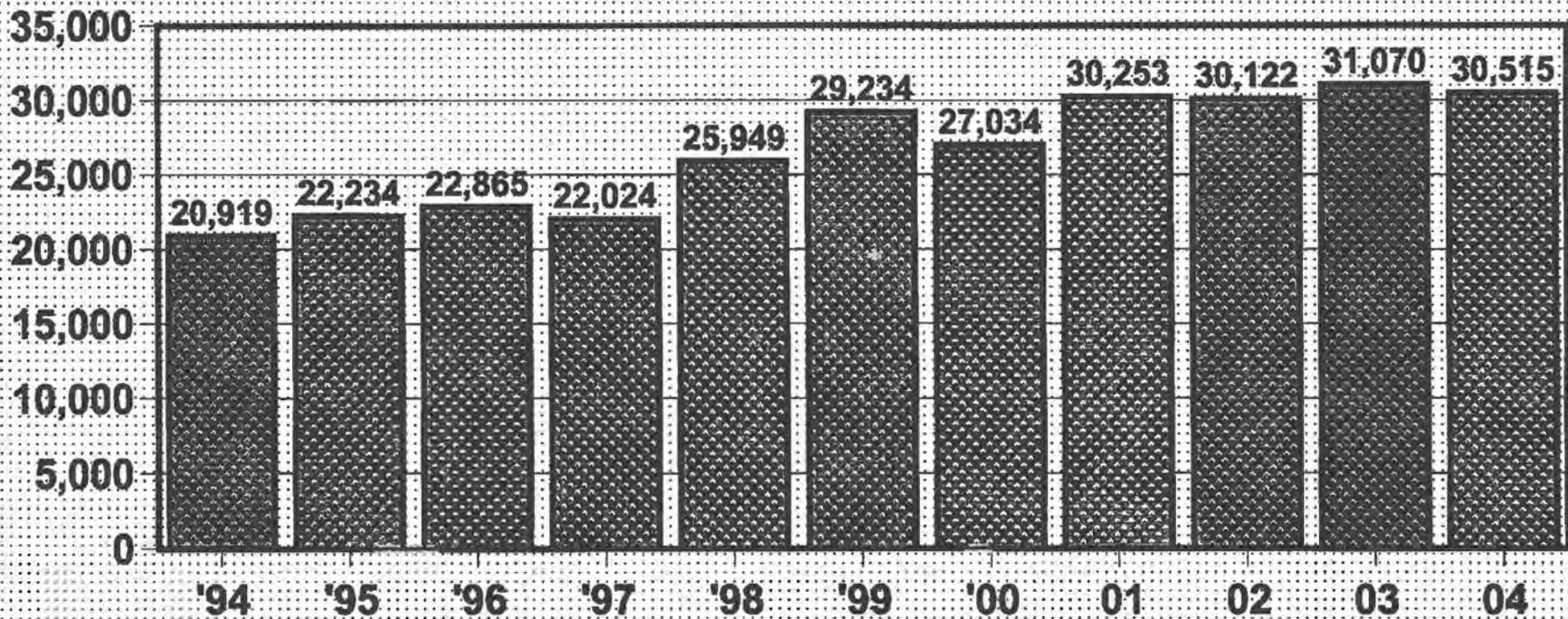


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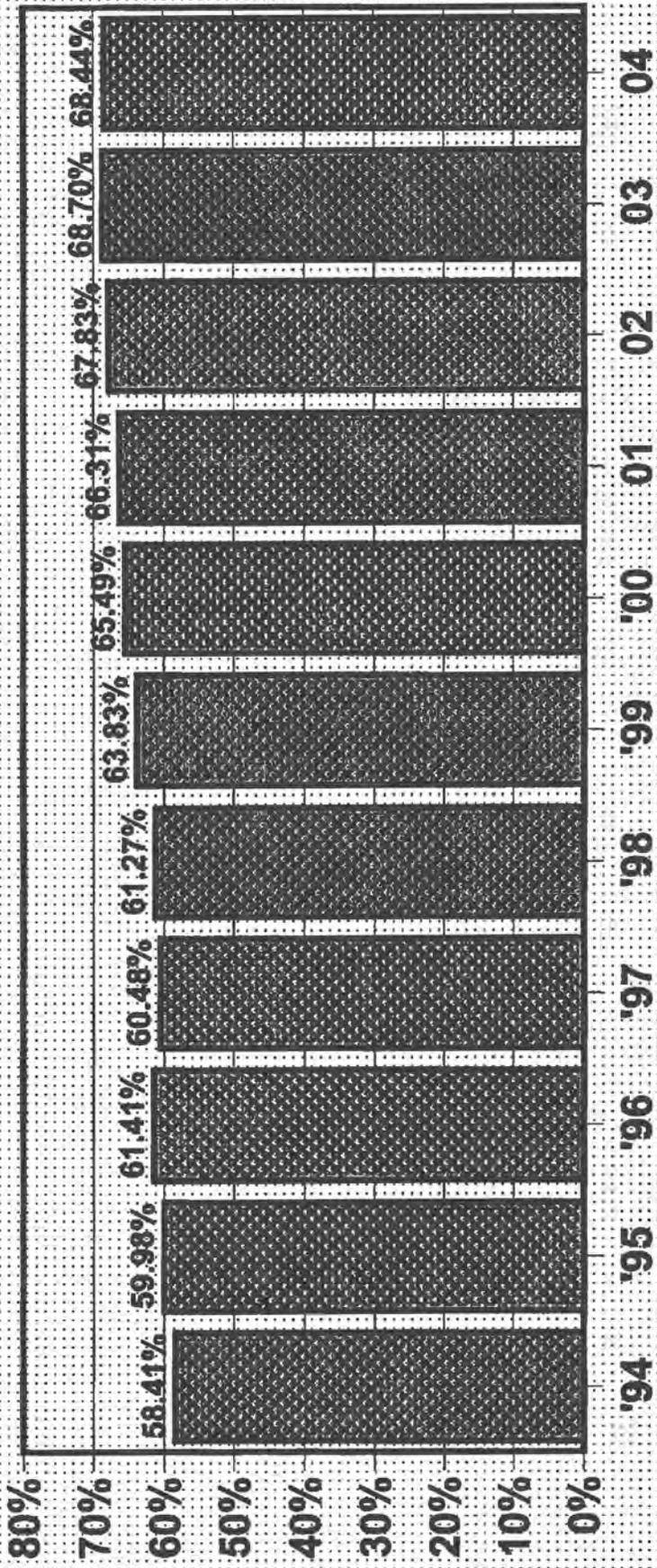
**Informal Resolutions
Percent of Total Filed Grievances
1994-2004**



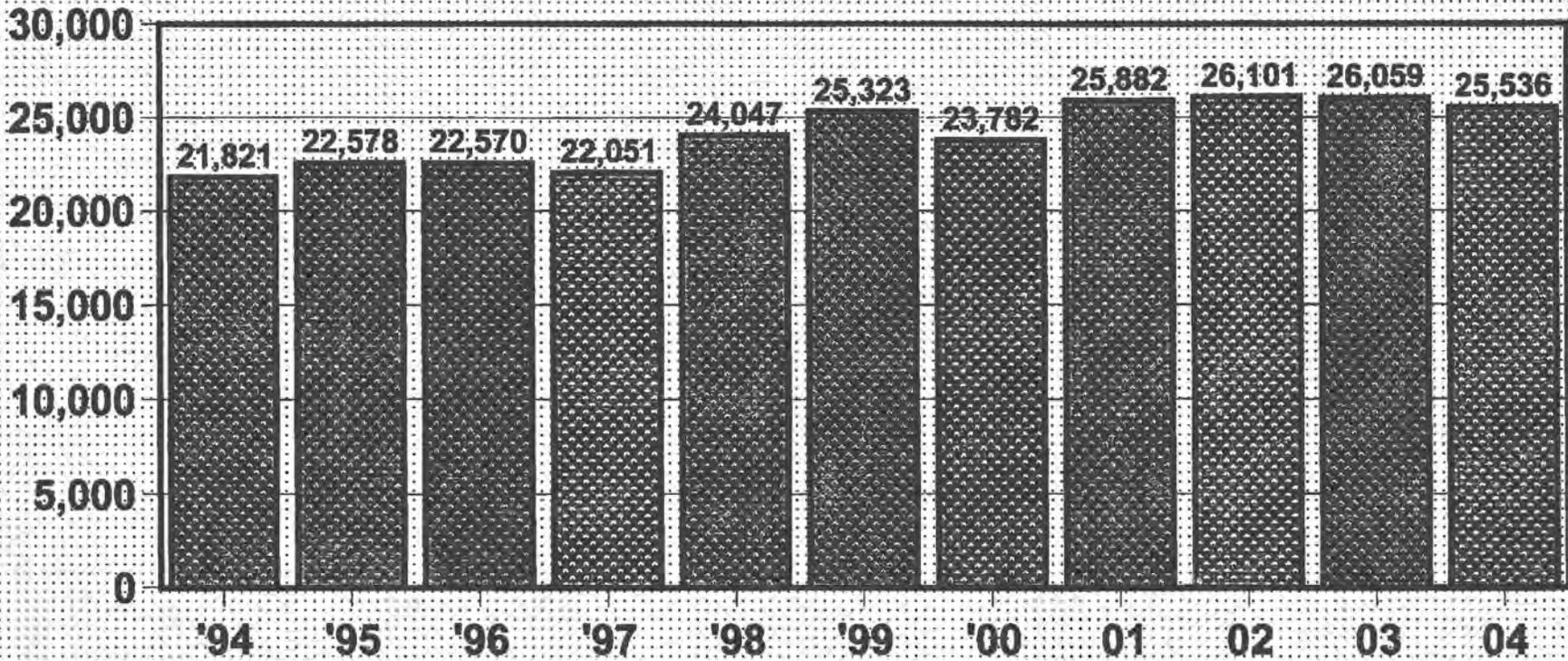
IGRC HEARINGS 1994-2004



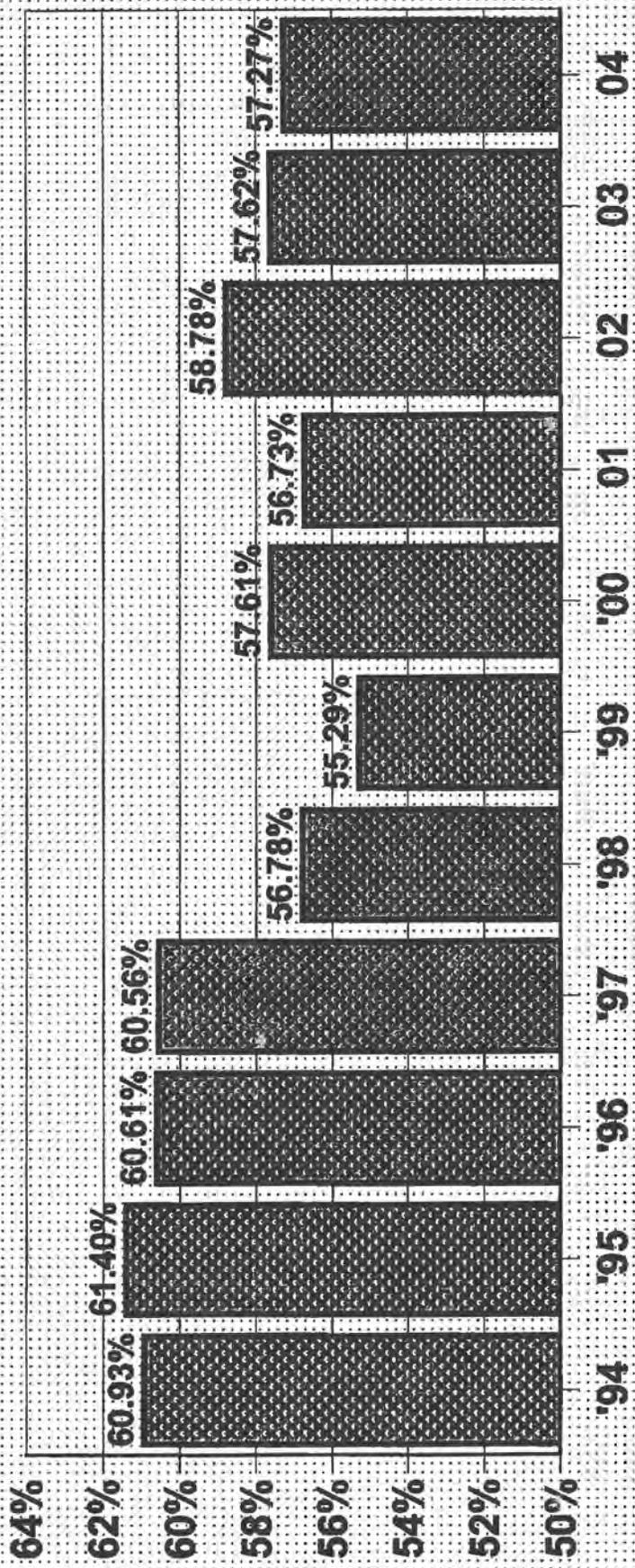
**IGRC Hearings
Percent of Total Grievances Filed
1994-2004**



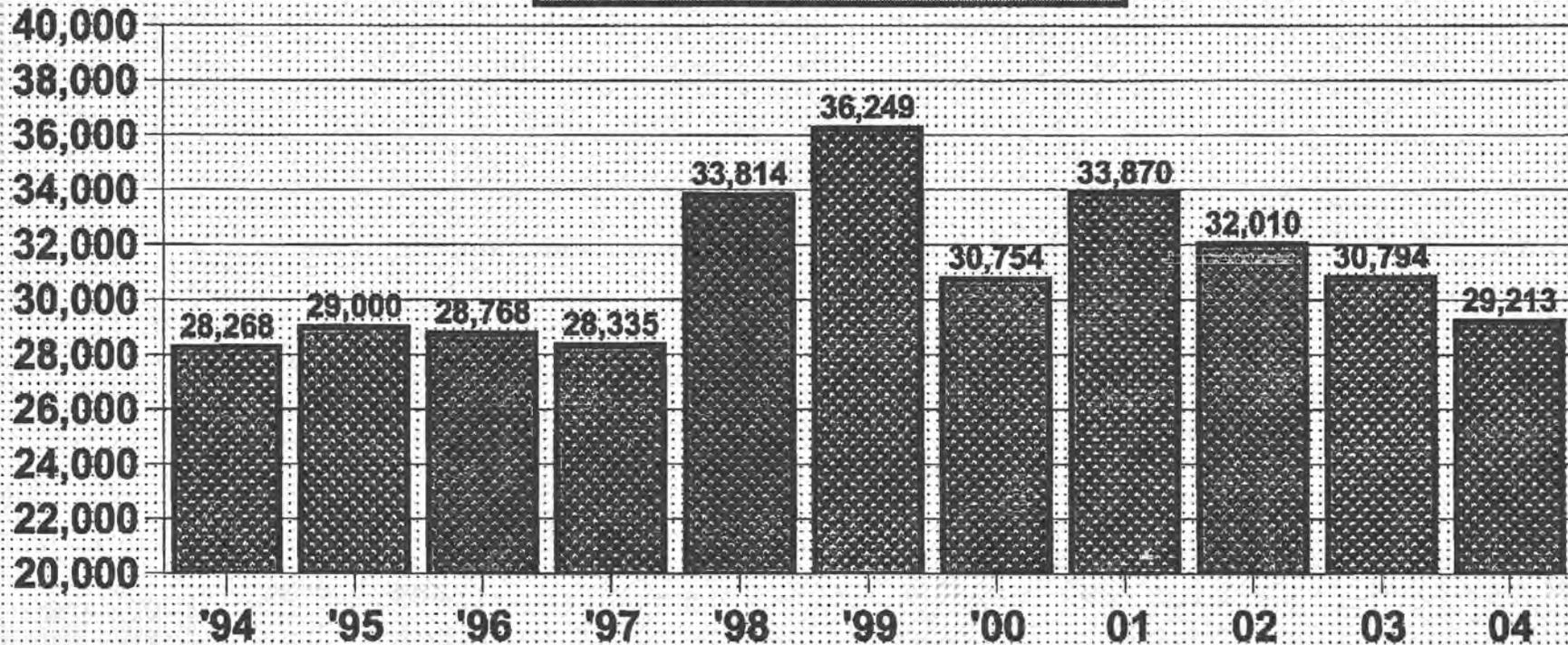
Superintendent Responses To Grievances 1994-2004



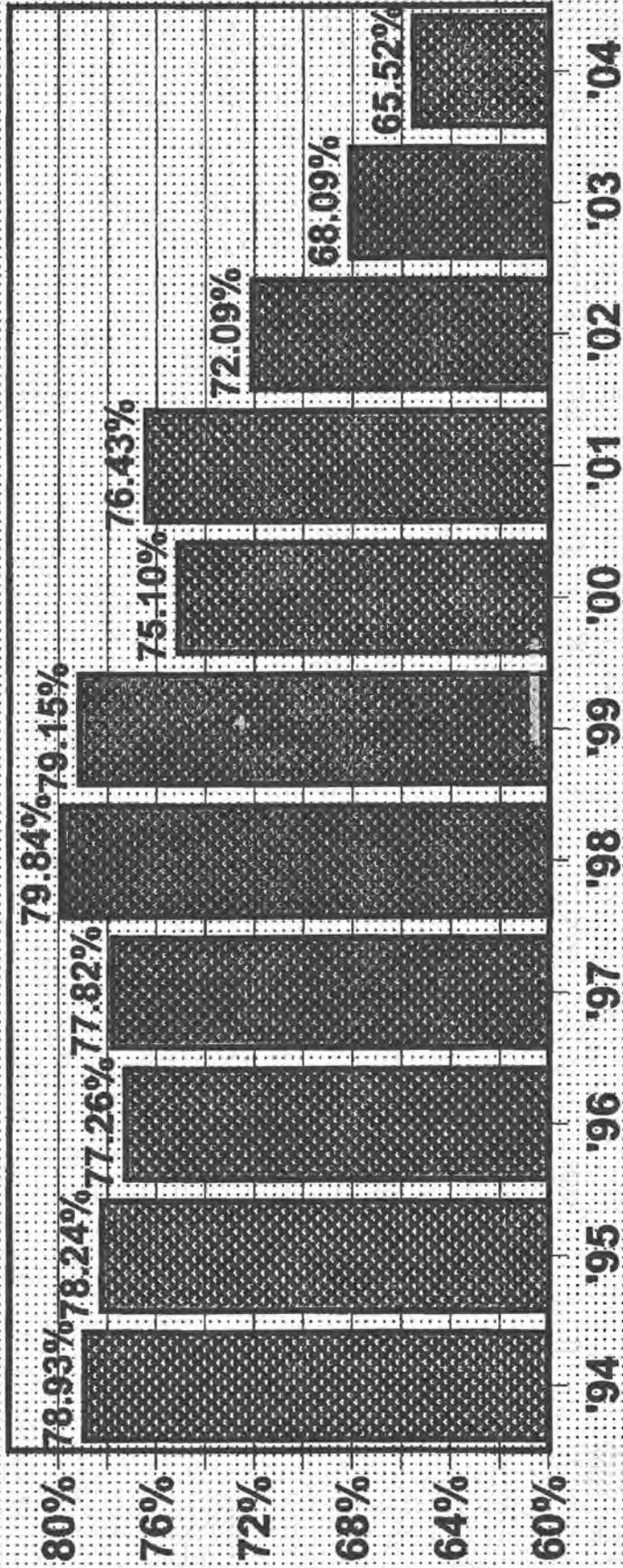
**Superintendent Responses
Percent of Total Grievances Filed
1994-2004**



**Total Grievances
Closed/Resolved At Facility
1994-2004**



**Percent of Grievances
Closed/Resolved at Facility Level
1994-2004**



#10

As of February 1, 1994, any grievances related to allegations of Directive #4910, Control of & Search for Contraband, violations during a strip search/strip frisk were reported on the Classification Sheet in Codes 25.1 for Strip Search and 25.2 for Strip Frisk. The strip search and strip frisk grievances were carried on the clerk's log and supplemental sheets in the same manner as all other grievances. In 2004, the number of grievances under Code 25.1 (12-Strip Search) and 25.2 (46-Strip Frisk) totaled 58. This compares to 49 in 2003, 65 in 2002, 82 in 2001, 72 in 2000, 74 in 1999, 74 in 1998, 78 in 1997, 82 in 1996, 86 in 1995 and 113 in 1994.

Beginning in September 1999, grievances related to Native Americans were to be monitored for two years. These grievances have "Native American" in the title and are reported monthly. Through 2000, there were 54 grievances in reference to Native Americans reported. In 2001, there were 50 grievances in this category. Through July 2002, an additional 21 Native American grievances were reported. Although, still tracked in the same manner with the use of the title, subsequent reports have not been requested since July 2002.

A category regarding the Department's Smoke Free Policy was added to the Code Classification Sheet in 1999 as Code 23.1. There were 84 grievances filed in this category in 2004, as compared to 53 in 2003, 64 in 2002, 124 in 2001, 158 in 2000 and 51 in 1999.

Effective July 2000, any grievances related to allegations of pat frisks of female inmates were reported on the Code Classification Sheet under Code 25.3, Pat Frisk (Female Inmates). In the last six months of 2000, there were 3 grievances filed in this category. This total increased to 7 in 2001, 5 in 2002 and 11 in 2003. In 2004, there were 7 grievances reported.

In 2004, any grievances related to the Health Insurance Portability and Accountability Act (HIPAA) were filed in a new category as Code 22.1. There were 206 grievances filed in this category this year.

III. IGP STAFF

Central Office staff made approximately 34 facility visits during 2004. Inmate Grievance Central Office staff conducted orientation/training sessions for 699 Training Academy Correctional Officer recruits, and 77 Sergeants in the Training Academy Sergeant's School. In addition to regularly scheduled weekly CORC meetings, IGP Central Office staff attended 34 meetings, conferences, ceremonies, training/meetings and various events.

During 2004, 12 facility staff transitions occurred due to reassignment, promotion and resignations. There were 6 Central Office staff transitions due to lateral transfer or promotion. All Inmate Grievance Programs that had staff transitions during 2004 received assistance from the regional program coordinators or other facility staff in order to help maintain the programs until replacement of staff was accomplished.

In 2004, staff transitions occurred at the following facilities:

Attica C.F. - One of the two IGP Supervisors took a lateral transfer to Livingston C.F. in August 2004 and the item was filled in October 2004 through the Civil Service list.

Cayuga C.F. - The IGP Supervisor took a lateral transfer to Central Office in May 2004 and the item was filled in August 2004 when the IGP Supervisor took a lateral transfer from Southport C.F.

Coxsackie C.F. - The IGP Supervisor took a position as a Corrections Counselor in September 2004 and the item was filled the same month through the Civil Service list.

Elmira C.F. - The IGP Supervisor was promoted to IGP Coordinator in Central Office in July 2004 and the item was filled through the Civil Service list in November 2004.

Five Points C.F. - The IGP Supervisor went out on extended leave in April 2004 and a temporary item was filled in August 2004 through the Civil Service list.

Great Meadow C.F. - The IGP Supervisor took a lateral transfer to Mt. McGregor C.F. in December 2003 and the item was filled in February 2004 through the Civil Service list.

Groveland C.F. - The IGP Supervisor was promoted to IGP Coordinator in Central Office in May 2004. The item was filled on August 5, 2004 through the Civil Service list and the IGP Supervisor retreated to his hold item on August 20, 2004. The item was then filled through the Civil Service list in September 2004.

Lakeview C.F. - The IGP Supervisor went out on extended leave in April 2004 and a temporary item was filled in November 2004 through the Civil Service list.

Livingston C.F. - The IGP Supervisor resigned from state service in June 2004 and the item was filled when the IGP Supervisor from Attica C.F. took a lateral transfer in August 2004.

Shawangunk C.F. - The IGP Supervisor from Shawangunk C. F. was on Administrative Leave in September 2003 and upon return to duty in February 2004 was reassigned to

Wallkill C.F. The Wallkill C.F. IGP Supervisor voluntarily reassigned to Shawangunk C.F.

Southport C.F. - The IGP Supervisor took a lateral transfer to Cayuga C.F. in August 2004 and the item was filled in September 2004 through the Civil Service list.

Wallkill C.F. - The Wallkill C.F. IGP Supervisor voluntarily reassigned to Shawangunk C.F. upon the Shawangunk C.F. IGP Supervisor being reassigned to Wallkill C.F. In February 2004.

The IGP Supervisor at Wende C.F. was activated for military duty in February 2003 and returned to duty in March 2004.

In 2004, the following staff transitions occurred in Central Office as follows:

January - Two IGP Coordinators were reassigned from satellite locations to Central Office.

March - A KBS I was promoted to a Clerk II position in Central Office Personnel.

April - An IGP Coordinator took a voluntary demotion to an IGP Supervisor item at Green Haven C.F. A Central Office IGP Supervisor was promoted to IGP Coordinator.

May - An IGP Coordinator was promoted to Institutional Steward at Woodbourne C.F. The IGP Supervisor item was filled when the Cayuga C.F. IGP Supervisor took a lateral transfer. Another IGP Coordinator was promoted to Institutional Steward with Internal Controls in Central Office. The IGP Coordinator item was filled with the promotion of the IGP Supervisor from Groveland C.F.

June - A KBS I was hired from the Civil service list.

July - The IGP Coordinator item was filled with the promotion of the IGP Supervisor from Elmira C.F.

The Civil Service examination for IGP Supervisor Trainee was given on September 7, 2002 and the list was active as of November 18, 2002. It is expected to expire in 2006.

During 2004, Central Office staff responded to 3,207 letters from inmates, as well as correspondence from inmates' family and friends, compared to 3,422 in 2003. Central Office staff researched and copied grievance case materials for 57 Freedom of Information Law (FOIL) requests from various persons and agencies, up from the 49 in 2003. Relevant to inmate litigation, Central Office staff researched and gathered grievance documents for 394 inquiries from the Attorney General's staff, down from the 429 in 2003.

IV. Central Office Review Committee (CORC)

The CORC is the final appellate level of the Inmate Grievance Program. The CORC consists of the Deputy Commissioner and Counsel, Deputy Commissioner for Correctional Facilities, Deputy Commissioner for Program Services, Deputy Commissioner for Administrative Services, and the Deputy Commissioner and Chief Medical Officer, or their designees expressly authorized to act for them. The CORC functions on behalf of the Commissioner and under his authority. The CORC decisions have the effect of directives.

The PLRA of 1995, amended 42 U.S.C. Section 1997e(a), requires that inmates must exhaust available administrative remedies before suing over prison conditions. This has been a major factor in the increase in grievance appeals. In addition, there have been two United States Supreme Court decisions that have been a catalyst in this increase. On May 29, 2001, the court decided in Booth v. Churner that even if the administrative remedy does not provide monetary damages, it is still an available remedy. Subsequently, on February 26, 2002, the court, in Porter v. Nussle decided that exhaustion is required in every situation, regardless of the nature of the inmate's underlying claim.

Grievance appeals to CORC increased from the 14,432 in 2003 to 15,374 in 2004. This reflects an increase of 942 grievance appeals. The CORC addressed 9,548 grievance appeals in 1999, 10,527 in 2000, 11,754 in 2001 and 12,395 in 2002. Since 1999, the CORC has realized an increase of 5,826 grievance appeals, a 61.0% increase.

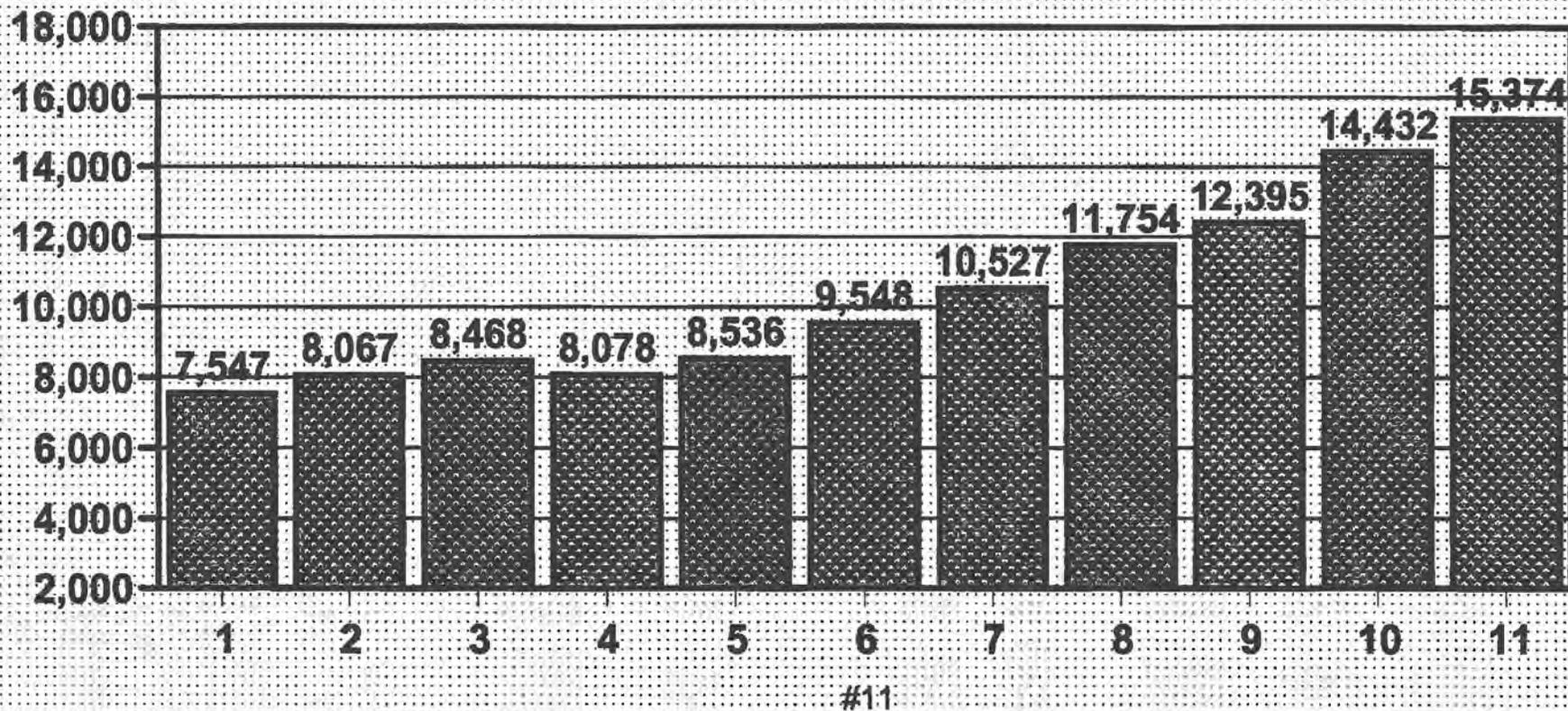
The number of the CORC responses to grievance appeals is affected by 'carry-overs' at the beginning (grievances filed in 2003 but received at the CORC in 2004) and the end (grievances filed in 2004 but answered by the CORC in 2005) of each year. The 15,374 total is the actual number of grievances answered by the CORC in 2002 (refer to graph #11).

Of the 15,374 grievances decided by the CORC in 2004, 4,409 or 28.7%, were determined to be meritorious or have merit in part. In 2003, 4,436 or 30.1% were found to be meritorious or have merit in part. The number of meritorious grievances in 2004 represents a decrease of 27 grievances from that in 2003.

The CORC dispositions were transmitted back to the grievants in an average of 22.2 calendar days at the CORC level. This reflects a decrease from the 27.4 calendar day average in 2003.

The CORC decisions were transmitted back to the grievants in an average of 68.1 calendar days from the date filed at the facility. This is a decrease of 3.5 calendar days from the calendar day average of 71.6 in 2003 and well within the 90 calendar day limit mandated by Title 28, Code of Federal Regulations and the Federal Certification.

Grievances Appealed to CORC 1994-2004



**MOST GRIEVED AREAS BY % FILED
For 1997-2004**

<u>CODE</u>	<u>1997</u>	<u>CODE</u>	<u>1998</u>	<u>CODE</u>	<u>1999</u>	<u>CODE</u>	<u>2000</u>
Staff Conduct	20.02%	Staff Conduct	17.48%	Staff Conduct	17.29%	Staff Conduct	18.19%
Medical	13.18%	Medical	13.52%	Medical	14.96%	Medical	15.45%
Package Room	8.51%	Housing	7.63%	Housing	8.07%	Housing	7.66%
Housing	6.26%	Package Room	5.81%	Package Room	5.40%	Package Room	5.12%
Mess Hall	3.74%	Mess Hall	5.52%	Mess Hall	4.47%	SHU	3.56%

<u>CODE</u>	<u>2001</u>	<u>CODE</u>	<u>2002</u>	<u>CODE</u>	<u>2003</u>	<u>CODE</u>	<u>2004</u>
Staff Conduct	18.01%	Staff Conduct	18.02%	Staff Conduct	18.52%	Medical	18.29%
Medical	16.73%	Medical	16.63%	Medical	16.45%	Staff Conduct	16.69%
Housing	7.72%	Housing	8.71%	Housing	8.27%	Housing	8.00%
Package Room	4.82%	Package Room	4.60%	Package Room	4.64%	Package Room	4.55%
SHU	3.83%	SHU	3.47%	SHU	3.25%	SHU	3.39%

V. GRIEVANCE TRENDS AND ANALYSIS

The 44,405 grievances filed in 2002 reflect a decrease of 1,219 grievance submissions from the 45,624 grievances filed in 2001. Historically, Code 24, Special Housing Units, had been one of the most grieved areas. From 1993 until 1998, it was not ranked among the five highest categories. Since 1998, the five most grieved categories in order of rank have been Staff Conduct, Medical, Housing-Internal Block Affairs, Package Room and Special Housing Units. The grievances filed from the S-Blocks, Southport C.F. and Upstate C.F. had an impact on each of these categories and are the primary reason the Special Housing Units code remains in the top 5 categories.

However, in 2002, Code 49, Staff Conduct, and Code 22, Medical, reversed positions with Code 22, Medical, becoming the lead category. The trends and analysis in each category continue to be consistent with prior years except for the increase in the number of medical grievances as explained below.

In 2004, an additional code category (22.1) was incorporated to track HIPPA (Health Insurance Portability and Accountability Act) grievances.

1. CODE 22, MEDICAL

In 2004, the number of medical grievances filed was 8,360 compared to the 8,377 filed in 2003, an decrease of 17 or .20%. Medical grievances accounted for 18.08% of all grievances filed, compared to the 18.52% filed in 2003, a decrease of .44%.

The grievances can be attributed to the inmates who regularly file numerous medical complaints for real or perceived medical problems, and do so at any facility in which they are housed. Thus, many of the issues presented remain constant in this category. It is believed that some medical grievances are filed in order to create a record of the grievant's request for medical attention or in an attempt to enhance medical treatment. There are grievances filed where the requested action is cited as a health concern, even though the request may be non-medical in nature.

In some cases, prolific grievants are seriously ill and the number of grievances they file often demonstrate anxiety. Many complain of chronic back pain, arthritis, etc. The anxiety results in grievances because of the time taken to accomplish an outside consult or appointment. This analysis is validated by the repetition in the composition of the complaints. Another factor is the perception on the part of inmates that recommendations made by outside consultants must be implemented without question, when in reality the Facility Health Services Directors evaluate the recommendation and determine the treatment plan for inmates under their care.

Further, an inmate's expectation of specific treatment plans and desired medical services often does not fall within the realm of possibility, nor are they medically indicated by facility doctors. Requests for specialty consultants such as dermatologists, podiatrists, ophthalmologists, allergists, neurologists and various others are common. Requests for medical procedures which are not in accordance with the medical provider's policy or the Department's Health Services Manual, and are not ordered by the Facility Health Services Director, account for some of the medical complaints.

In some grievances, a medical condition is cited as the reason for requesting items that are issued on medical order only. These requests are for items such as bed boards, orthopedic shoes, eyeglasses, nutritional supplements, Visine, skin creams, pain medications, medicated shampoos and vitamins. Other examples of special medical requests are single cells, lower bunks, additional showers, special diets, medical appliances and boxer shorts.

In some instances, the medical condition cited by the inmate does not exist according to that inmate's medical record, nor is it a condition already being addressed by the facility health staff. Access to outside health providers is also a factor in the number of medical grievances. The combination of perceived illness and actual illness within the inmate population is expected to continue to account for a portion of the number of medical complaints.

The S-Block, Upstate C.F. and Southport C.F. inmates do not come out of their cells except for visits, disciplinary hearings and if the facility doctor determines it is necessary for a medical examination. These inmates feel they should come out for all medical contacts due to privacy concerns.

An increase in the number of wheelchair inmates brought Americans with Disability Act (ADA) issues such as supplies, higher bed, catheters, outside trips, replacement wheelchairs and aides.

The description of grievances in the medical category is intended to demonstrate the variety of complaints received and is not a complete list of medical grievances.

2. CODE 49, STAFF CONDUCT

In 2004, the number of staff conduct grievances filed was 7,439 compared to the 7,437 filed in 2003, an increase of 2 grievances or .002%. The staff conduct grievances accounted for 16.07% of all grievances filed compared to the 16.45% filed in 2003, showing a decrease of .38%.

A significant number of staff conduct grievances continues to be attributed to inmate interaction with staff resulting in misbehavior reports. The perception among staff is that some of the harassment complaints resulting from interaction between employees and inmates are filed by the inmates in an attempt to discredit misbehavior reports written by staff and to recover the \$5.00 surcharge imposed on inmates for affirmed misbehavior reports. A January 1992 revision of Title 7, NYCRR authorizes the surcharge.

Code 49, Staff Conduct, has remained in the five most grieved categories due to the wide range of issues that could be perceived and presented by inmates as inappropriate staff conduct or harassment. A review of Code 49 grievance titles substantiates that "Staff Conduct" numbers are inflated by inmate perception, any difference of opinion with staff and an inmate's unfamiliarity with facility policies or statewide rules.

For example, direct orders are commonly seen as a form of harassment as noted in the description of events in grievances submitted in this code. An inmate's failure to follow procedures may result in the loss of an opportunity to participate in an activity or to exercise an option. An example of this is when an inmate neglects to respond to announcements concerning the commencement of certain activities or the preparation of a list by staff of inmates who wish

to participate in an upcoming activity. This results in the inmate's inability to participate and consequently, the filing of grievances due to the perception of unfair treatment or that staff could have made an exception. The logistics involved in coordinating the activities and movement of large groups of people have not traditionally been readily appreciated by an inmate who files this type of complaint, since the result of such consideration would not support strict adherence to rules governing callouts, attendance and movement.

The examples of grievances in the staff conduct category are intended to demonstrate the variety of complaints received and are not a complete list of staff conduct grievances.

3. CODE 23, HOUSING-INTERNAL BLOCK AFFAIRS

In 2004, the number of Housing-Internal Block Affairs grievances filed was 3,652 compared to 3,742 filed in 2003, a decrease of 90 grievances or 2.4%. The grievances in this code accounted for 8.20% of all grievances filed, compared to the 8.27% filed in 2003, a decrease of .77%.

Grievances in this code concern physical housing conditions/issues such as double cell, double bunk, cube space, air circulation/fans, furniture, hot water, heat, window screens and storage space.

Service related grievances include cell cleaning supplies, laundering of clothes and linen, winter blankets, list taking procedures, callout procedures, haircuts, in-cell feed up, maintenance of housing areas and repair of housing areas. Other grievances pertain to supplies, enforcement of cell standards, desired/undesired cell moves, honor block denials, denied items or service, cleanliness, pest control measures, removal from double bunk beds, staff performance of duties, distribution of personal mail, mailboxes, razor issue policy, bulletin boards, posting of memos, announcements over public address system, television cable and radio/television volume.

The noted issues in this category are intended to demonstrate the variety of complaints filed in Code 23; it is not a complete list of housing unit complaints.

4. CODE 30, PACKAGE ROOM

In 2004, the number of package room grievances filed was 2,027 compared to 2,099 filed in 2003, an decrease of 72 grievances or 3.4%. Package room grievances accounted for 4.50% of all grievances filed, compared to the 4.64% filed in 2003, showing an decrease of .14% in this code.

Many of the package room complaints result from a difference in security staff and inmate interpretation of Departmental Directive #4911, entitled "Packages & Articles Sent or Brought to Facilities". The governing directive describes items permitted to be received and the provisions thereof. The package room complaints have not substantially changed. The issues include hot pots, typewriters, watches, sneakers, food items and musical instruments.

Other issues still focus around an inmate's desire for items not allowed by directive because they are too valuable and present security concerns, and do not conform to size limitations. Other issues include permitted items that do not conform to other requirements of the package room directive, such as packaging for food products, colors of clothing/

undergarments/linens, the opening of package items to be searched and items that require approval of the Superintendent for receipt via special permit.

As in past years, the technological advancement in the design and variety of some allowable items results in their denial, since the item is essentially changed and does not conform to package room guidelines.

Package Room grievances were also affected by the S-Block and Upstate C.F. inmates as a result of their movement from a maximum security keeplock situation to an S-Block or Upstate C.F. The inmate, although not on a loss of packages disposition, falls under the Special Housing Unit (SHU) policies regarding the limitation of packages as outlined in Directive #4933.

The resulting desire for products unacceptable for receipt via the package room impacts the number of grievances filed in this category.

5. CODE 24, SPECIAL HOUSING UNITS

In 2004, the number of SHU grievances filed was 1,511 compared to 1,471 filed in 2003. This is an increase of 40 grievances or 2.7%. SHU accounted for 3.40% of all grievances filed, compared to 3.25% in 2003, an increase of .15%.

Grievance submissions from the S-Blocks have increased by 180 from 2002. Upstate C.F. and Southport C.F. combined showed an increase of 125 grievance submissions from 2002. This is a total increase of 305 grievances from these facilities. Some inmates transferred to these units were coming from maximum security facilities where they were in keeplock status in a general population cell. As a condition of confinement, the inmates must follow the SHU policies consistent with Directive #4933, which limits property in the cell, visits, packages, inmate contact, etc. Therefore, they grieve all aspects of the SHU policies.

Many of these aspects include smoking policy, cell cleanup, Progressive Inmate Movement System (PIMS) level issues, food issues and library materials.

The grievances in this category deal with SHU issues and do not reflect the actual number of grievances filed from SHU.

CODE CLASSIFICATION SHEET - ALL FACILITIES

	2003	2004	% Change
PROGRAM SERVICES			
1) Program Co	818	742	-9.3%
2) Incentive Wage Allowance	419	439	4.8%
3) Correspondence	1354	1386	2.4%
4) Phone Home Program	172	140	-18.6%
5) Visiting	503	472	-6.2%
6) Guidance Unit/Counseling	817	887	8.6%
7) Recreation (TV, Yard, Movies, Radio, etc.)	585	528	-9.7%
8) Adult Basic Education	74	72	-2.7%
9) GED	101	113	11.9%
10) College Programs	5	9	80.0%
11) Vocational Programs	64	91	42.2%
12) Work Assignments	376	300	-20.2%
13) Hobby Shop/Arts & Crafts	16	34	112.5%
14) Volunteer Services	6	1	-83.3%
15) Special Events/Inmate Organizations	163	116	-28.8%
16) Religion	572	673	17.7%
17) Family Reunion Program	167	185	10.8%
18) Media Review	459	402	-12.4%
19) General Library	202	151	-25.2%
20) ASAT	461	486	5.4%
HEALTH SERVICES			
21) Dental	753	743	-1.3%
22) Medical	8376	8154	-2.7%
22.1) HIPAA (Medical Records, Disclosure, etc.)	0	206	ERR
FACILITY OPERATIONS			
23) Housing - Internal Block Affairs	3742	3567	-4.7%
23.1) Smoke Free Policy	53	84	58.5%
24) Special Housing Units	1471	1510	2.7%
25) Search & Seizure/Frisks/Contraband	513	535	4.3%
25.1) Strip Search	18	12	-33.3%
25.2) Strip Frisk	31	46	48.4%
25.3) Pat Frisk (Female Inmates)	11	7	-36.4%
26) Keeplock Policy & Procedure	173	200	15.6%
27) Tier I and II Policy & Procedure	436	403	-7.6%
28) Tier III Policy & Procedure	518	519	0.2%
29) Inmate Property	1459	1268	-13.1%
30) Package Room - #4911	2099	2027	-3.4%
31) Rules & Regulations	679	674	-0.7%
ADMINISTRATIVE SERVICES			
32) Industry	64	56	-12.5%
33) Personal Property Claims - #2733	543	498	-8.3%
34) State Issue - #3081 Clothing, #4009 Hygiene Items.	896	757	-15.5%
35) Commissary	524	522	-0.4%
36) Inmate Accounts	952	887	-6.8%
37) Mess Hall	1385	1476	6.6%
38) Laundry	217	260	19.8%
39) Facility Maintenance	660	601	-8.9%
COUNSEL			
40) Law Library	1034	1064	2.9%
41) Legal Mail	341	403	18.2%
42) Inmate Rights - Access/Courts/Counsel/Notary/etc.	592	571	-3.5%
43) Mandatory Court Surcharge	19	46	142.1%
EXECUTIVE DIRECTION			
44) Inmate Grievance Program	712	801	12.5%
45) Temporary Release Committee	52	39	-25.0%
46) Inter-Facility Transfers	306	312	2.0%
47) Grooming Standards	177	155	-12.4%
48) Inmate Liaison Committee	42	69	64.3%
49) Staff Conduct	7437	7442	0.1%
50) Miscellaneous	1606	1446	-10.0%
Total	45226	44587	-1.4%

ONEIDA HUB

Camp Georgetown Correctional Facility

There were 16 grievances filed in 2004, an increase from the 7 last year.

Code 49, Staff Conduct, had 13 grievances filed in 2004, an increase from the 7 last year. These grievances were in regard to allegations of verbal confrontations and retaliatory for misbehavior reports. One inmate filed 6 of the grievances in this category.

Camp Pharsalia Correctional Facility

There were 12 grievances filed in 2004, a decrease from the 47 last year.

Code 49, Staff Conduct, had 7 grievances filed in 2004, a decrease from the 22 last year. These grievances were in regard to allegations of sexual harassment, denial of requests to see a sergeant, retaliation, program denial, and harassment by mess hall staff.

Hale Creek Correctional Facility

There were 26 grievances filed in 2004, a decrease from the 38 last year.

Code 22, Medical, had 6 grievances filed in 2004, a decrease from the 10 last year. The facility is limited in medical services. Inmates whose needs cannot be met there are transferred to CASAT/ASAT programs at larger facilities. Grievances concerned medications and treatments.

Code 49, Staff Conduct, had 16 grievances filed in 2004, a decrease from the 19 last year. These grievances were in regard to allegations of staff harassment in relation to the ASAT program.

Marcy Correctional Facility

There were 444 grievances filed in 2004, a decrease from the 577 last year.

Code 22, Medical, had 168 grievances filed in 2004, a decrease from the 211 last year. These grievances concerned requests to see different physicians, outside specialist consultations/testing, treatment, medications, bottom bunk requests, and permit issues.

Code 24, Special Housing Units, had 28 grievances filed in 2004, a decrease from the 42 last year. These grievances concerned time cuts, cell property, and general SHU procedures.

Code 30, Package Room, had 16 grievances filed in 2004, an increase from the 9 last year. These grievances concerned payment for a shipping container and disallowed items.

Code 37, Mess Hall, had 17 grievances filed in 2004, a decrease from the 28 last year. These grievances concerned special diets (religious, medical, alternative).

Code 49, Staff Conduct, had 49 grievances filed in 2004, a decrease from the 59 last year. These grievances were in regard to allegations of verbal abuse, harassment, and threats.

Midstate Correctional Facility

There were 631 grievances filed in 2004, an increase from the 578 last year.

Code 3, Correspondence, had 15 grievances filed in 2004, an increase from the 10 last year. These grievances concerned the processing of mail, including delays, and missing mail.

Code 6, Guidance Unit/Counseling, had 43 grievances filed in 2004, an increase from the 36 last year. These grievances concerned the Chemical Dependency/Sex Offender Program and assessment for the program. Other grievances concerned recommended programs and area-of-preference transfers.

Code 20, ASAT, had 19 grievances filed in 2004, an increase from the 6 last year. These grievances concerned proper assessment, denied credit, and improper removal.

Code 22, Medical, had 138 grievances filed in 2004, a decrease from the 178 last year. These grievances concerned quality of care, testing, outside consultations, special permits, boots, denial of sick call, alleged incompetence, medications, and delay in care.

Code 23, Housing - Internal Block Affairs, had 43 grievances filed in 2004, an increase from the 32 last year. These grievances concerned timely mail distribution, cube standards, and additional tables/chairs.

Code 49, Staff Conduct, had 64 grievances filed in 2004, a decrease from the 71 last year. These grievances were in regard to allegations of staff incompetence, verbal abuse, threats, and physical abuse.

Mohawk Correctional Facility

There were 797 grievances filed in 2004, an increase from the 759 last year.

Code 20, ASAT, had 25 grievances filed in 2004, an increase from the 11 last year. These grievances concerned ASAT removals and access to ASAT.

Code 22, Medical, had 104 grievances filed in 2004, an increase from the 94 last year. These grievances concerned medical incompetence, second opinions, delays in care, outside consultations, medications, bottom bunks, requests for reasonable accommodations and allegations of medical incompetence and delays in care.

Code 30, Package Room, had 49 grievances filed in 2004, a decrease from the 59 last year. These grievances primarily concerned disallowance of frozen food. Other issues concerned boot prices, spoiled package destruction, smoked fish, lost packages, and beard trimmers.

Code 49, Staff Conduct, had 186 grievances filed in 2004, an increase from the 182 last year. These grievances were in regard to allegations of staff incompetence, poor attitude, verbal abuse, inappropriate language, racial slurs, and physical abuse.

Oneida Correctional Facility

There were 307 grievances filed in 2004, a decrease from the 311 last year.

Code 22, Medical, had 46 grievances filed in 2004, an increase from the 39 last year. These grievances concerned quality of care, delay in care, and medications.

Code 49, Staff Conduct, had 51 grievances filed in 2004, a decrease from the 75 last year. These grievances were in regard to allegations of verbal abuse, physical abuse, and threats.

Summit Shock Correctional Facility

There were 12 grievances filed in 2004, a decrease from the 17 last year.

Code 49, Staff Conduct, had 8 grievances filed in 2004, the same as last year. These grievances were in regard to allegations of staff harassment, disrespect, destruction of property, inappropriate comments, sleeping staff, threats, and removal from school.

WATERTOWN HUB

Cape Vincent Correctional Facility

There were 272 grievances filed in 2004, a decrease from the 319 last year.

Code 3, Correspondence, had 17 grievances in 2004, a decrease from the 34 last year. These grievances concerned disputes over denied photographs, delays in processing mail, denied correspondence, returned mail and disputes over confiscated items.

Code 22, Medical, had 50 grievances in 2004, an increase from the 41 last year. These grievances concerned the quality of care, delays in care, requests for medical procedures and medication issues.

Code 23, Housing-Internal Block Affairs, had 11 grievances in 2004, a decrease from the 22 last year. This decrease is attributed to the decrease in population. The housing units were debunked and as a result there were no more requests to move to single cubes or grievances about the bunked situation. These grievances concerned dorm procedures and supplies.

Code 49, Staff Conduct, had 86 grievances in 2004, a decrease from the 88 last year. These grievances concerned allegations of physical contact, verbal harassment, threats and staff incompetence.

Gouverneur Correctional Facility

There were 693 grievances in 2004, an increase from the 605 last year. The S-Block accounted for 331, a decrease from the 348 last year.

Code 22, Medical, had 105 grievances in 2004, an increase from the 85 last year. The increase is attributed to the availability of the physician who is often called for military duty. These grievances concerned allegations of delay in medical care, and requests to see the doctor, outside referrals or medical procedures.

Code 24, Special Housing Unit, had 68 grievances in 2004, an increase from the 50 last year. The majority of these grievances are from the S-block, only 7 were from SHU. The increase is attributed to a change in count procedures, a requirement that they stand, which prompted several grievances from the S-block. The remaining grievances concerned receipt of services and supplies and the radio reception.

Code 29, Inmate Property, had 41 grievances in 2004, which is consistent with the 41 last year. The S-block accounted for 26 of these grievances. These grievances alleged delays in receipt of property or the mishandling/destruction of items. The general population grievances concerned allegations of property lost or delayed in transit and in the blocks.

Code 37, Mess Hall, had 28 grievances in 2004, an increase from the 27 last year. These grievances concerned the quality, quantity and temperature of food. There were changes in the tray system and the use of sporks which were initiated as the result of grievances.

Code 49, Staff Conduct, had 101 grievances in 2004, an increase from the 91 last year. These grievances concerned allegations of verbal harassment, physical abuse, staff incompetence, threats and retaliation.

Ogdensburg Correctional Facility

There were 145 grievances filed in 2004, a decrease from the 148 last year.

Code 1, Program Committee, had 5 grievances in 2004, a decrease from the 11 last year. This decrease is attributed to an improved review process for removal from the RSAT. The remainder of these grievances concerned disputes over programs assigned.

Code 22, Medical, had 24 grievances in 2004, an increase from the 13 last year. These grievances concerned disputes over the quality of care, allegations of delayed care and medication issues.

Code 49, Staff Conduct, had 45 grievances in 2004, an increase from the 38 last year. These grievances concerned allegations of verbal harassment/threats, staff incompetence and retaliation.

Riverview Correctional Facility

There were 513 grievances filed in 2004, a decrease from the 573 last year. This is attributed to the reduction of approximately 400 inmates from the population and the elimination of double bunking.

Code 22, Medical, had 80 grievances in 2004, a decrease from the 120 last year. The numbers were elevated in 2003 due to a diagnosis of scabies in the inmate population. These grievances concerned the quality of care, requests for medical procedures and outside consults and medication issues.

Code 30, Package Room, had 60 grievances in 2004, an increase from the 23 last year. The increase is attributed to the reduction of package room staff as a result of the down sizing of the population. These grievances concerned the delays in processing and issuing packages, disputes over the denial of items and allegations of missing items.

Code 49, Staff Conduct, had 49 grievances in 2004, a decrease from the 77 last year. These grievances concerned allegations of staff incompetence, verbal abuse, threats, racial slurs and physical abuse.

Watertown Correctional Facility

There were 197 grievances filed in 2004, a decrease from the 279 last year.

Code 22, Medical, had 67 grievances in 2004, an increase from the 61 last year. These grievances concerned receipt of specialized care, diets, allegations of delays in care and requests for outside consults.

Code 49, Staff Conduct, had 42 grievances in 2004, a decrease from the 63 last year. These grievances concerned allegations of staff incompetence, racial slurs, threats and verbal abuse.

CLINTON HUB

Adirondack Correctional Facility

There were 94 grievances filed in 2004, a decrease from the 96 last year.

Code 22, Medical, had 26 grievances filed in 2004, an increase from the 12 last year. These grievances concerned quality of care, special requests, and medical procedures.

Code 49, Staff Conduct, had 19 grievances filed in 2004, the same as the 19 last year. These grievances alleged threats, verbal abuse, discrimination and staff incompetence.

Altona Correctional Facility

There were 101 grievances filed in 2004, a decrease from the 254 last year.

Code 22, Medical, had 12 grievances filed in 2004, a decrease from the 23 last year. These grievances concerned delay in care, medical procedures, medication, special requests, and denial of an outside consultation.

Code 40, Law Library, had 0 grievances filed in 2004, a decrease from the 13 last year. One inmate filed 10 of these grievances in 2003. He has since been transferred.

Code 49, Staff Conduct, had 15 grievances filed in 2004, a decrease from the 58 filed last year. These grievances alleged staff incompetency, threats, verbal abuse and physical abuse.

Bare Hill Correctional Facility

There were 588 grievances filed in 2004, a decrease from the 867 last year.

Code 6, Guidance Unit/Counseling, had 24 grievances filed in 2004, an increase from the 7 last year. These grievances concerned the mandatory enrollment for school, and vocational school completion.

Code 20, ASAT, had 4 grievances filed in 2004, a decrease from the 23 last year. The decrease is attributed to inception of the Residential ASAT program, allowing inmates to enroll rather than remain on a waiting list.

Code 22, Medical, had 150 grievances filed in 2004, a decrease from the 209 last year. These grievances concerned quality of care, delay in care, procedures, medication and special requests.

Code 49, Staff Conduct, had 151 grievances filed in 2004, an increase from the 112 last year. These grievances alleged threats, staff incompetence verbal, physical abuse, and racial slurs.

Camp Gabriels Correctional Facility

There were 36 grievances filed in 2004, an increase from the 16 last year. The reasons for the increase in grievances filed are that the grievances filed in 2003 were unusually low and there were staff vacancies in various areas.

Code 30, Package Room, had 2 grievances filed in 2004, an increase from the zero last year. These grievances concerned posting package room procedures and denial of sneakers.

Code 49, Staff Conduct, had 11 grievances filed in 2004, an increase from the 5 filed last year. These grievances alleged denial of access to ASAT, verbal abuse, threats, staff making their own rules and incompetency.

Chateaugay Correctional Facility

There were 44 grievances filed in 2004, a decrease from the 45 last year.

Code 49, Staff Conduct, had 26 grievances filed in 2004, an increase from the 21 last year. These grievances alleged threats, verbal abuse, improper cube frisk, Misbehavior Reports, program removal, retaliation, and false evaluations. Twelve of these grievances were the result of one alleged incident.

Clinton (Main) Correctional Facility

There were 1,115 grievances filed in 2004, a decrease from the 1,989 last year.

Code 3, Correspondence, had 48 grievances filed, a decrease from the 73 last year. These grievances concerned postage charges, not receiving magazines, and letters.

Code 22, Medical, had 243 grievances filed in 2004, a decrease from the 338 last year. These grievances concerned quality of care, delay in care, denied outside consultations, medical procedures, medication issues, and special medical requests for footwear and eye care. The decrease may be attributed to the IGRC/ILC/Medical subcommittee, that consists of supervisor and inmates from each area, that meets biweekly. Various issues are discussed in an attempt to address potential problems, prior to being filed.

Code 23, Housing - Internal Block Affairs, had 112 grievances filed in 2004, a decrease from the 255 last year. These grievances concerned cell repairs, cable repair, denial of meals, mail, cell inspections, unit temperature, and supplies.

Code 49, Staff Conduct, had 109 grievances filed in 2004, a decrease from the 232 last year. These grievances alleged threats, physical abuse, racial slurs, verbal abuse, and staff incompetence. The decrease may be attributed to the facility decrease in Unusual Incidents, Use of Force and Disciplinary activity.

Clinton (Annex) Correctional Facility

There were 145 grievances filed in 2004, the same as the 145 last year.

Code 22, Medical, had 24 grievances filed in 2004, an increase from the 20 last year. These grievances concerned quality of care, delay in care, medical procedures, and special medical requests, such as, bottom bunk permits, diets, sun glass permits, boots, double mattress, Hep C treatment and medication delivery.

Code 49, Staff Conduct, had 51 grievances filed in 2004, a decrease from the 58 filed last year. These grievances alleged physical abuse, racial slurs, threats, verbal abuse and staff incompetency.

Franklin Correctional Facility

There were 363 grievances filed in 2004, a decrease from the 455 last year.

Code 21, Dental, had 17 grievances filed in 2004, a decrease from the 31 last year. These grievances concerned a waiting list to see the Dentist, and call out procedures. There were delays in 2003, however, in 2004 the Regional Dental Director came to the facility two days per week to assist with seeing inmates.

Code 22, Medical, had 74 grievances filed in 2004, a decrease from the 123 last year. These grievances concerned quality of care, medical treatment, prescriptions and denied permits upon transfer.

Code 30, Package Room, had 12 grievances filed in 2004, a decrease from the 17 last year. These grievances concerned processing of packages, denial of items and location of packages.

Code 49, Staff Conduct, had 106 grievances filed in 2004, an increase from the 103 last year. These grievances alleged verbal abuse, staff incompetency, threats, and physical abuse.

Lyon Mountain Correctional Facility

There were 34 grievances filed in 2004, a decrease from the 41 last year.

Code 49, Staff Conduct, had 15 grievances filed, an increase from the 10 filed last year. These grievances alleged physical abuse, threats, and verbal abuse.

Upstate Correctional Facility

There were 3,830 grievances filed in 2004, a decrease from the 3,860 last year. Sixty nine (69) inmates accounted for 2,044 or 53.4% of the total grievances filed last year.

Code 22, Medical, had 892 grievances filed in 2004, an increase from the 867 last year. These grievances concerned medical procedures, procedure for issuing creams and ointments, quality of care, delay in care, denied outside consultations, medication and special medical requests.

Code 23, Housing - Internal Block Affairs, had 468 grievances filed in 2004, an increase from the 389 last year. These grievances concerned reimbursement for extra SHU time served, denial of cell cleanup, denial of in-cell items, headphones, denial of meals, recreation, cell repairs, PIMS Levels, mail not picked up, access to property, and supplies.

Code 40, Law Library, had 218 grievances filed, an increase from the 206 filed last year. These grievances concerned denial of legal materials, and/or delay in receiving legal materials which are in high demand.

Code 49, Staff Conduct, had 687 grievances filed in 2004, a decrease from the 867 last year. These grievances alleged physical abuse, racial slurs, threats, verbal abuse, and staff incompetence.

SULLIVAN HUB

Eastern Correctional Facility

There were 674 grievances filed in 2004, a decrease from the 686 last year.

Code 20, ASAT, had 72 grievances filed in 2004, an increase from the 34 last year. These grievances concerned recommendations for RSAT programming, RSAT refusals, evaluations, FRP removal for RSAT refusal, expungement of refusals, and prior credit. Grievances were filed by inmates with significant sentences who were being recommended for the program without allegedly any indication of drug abuse.

Code 22, Medical, had 124 grievances filed in 2004, a decrease from the 152 last year. These grievances concerned medication refills and renewals, treatment, outside specialists, medical boots, eyeglasses, and lab work. Decrease in grievance activity was credited to the up-to-date equipment and additional staff as a result of the new, modern medical facility.

Code 30, Package Room, had 52 grievances filed in 2004, a decrease from the 61 last year. These grievances concerned denial of items and reimbursement for shipping. Decrease in grievance activity was credited to the addition of a new package room sergeant.

Code 49, Staff Conduct, had 65 grievances filed in 2004, an increase from the 60 last year. These grievances were in regard to allegations of racial slurs, threats, and most were connected with a misbehavior report.

Mid-Orange Correctional Facility

There were 499 grievances filed in 2004, an increase from the 396 last year. One inmate filed 30 grievances, while eight inmates filed 82 grievances.

Code 15, Special Events/Inmate Organizations, had 8 grievances filed in 2004, an increase from the 1 last year. These grievances resulted from the facility complying with Directive 4760's direction regarding the donation of 50% profits.

Code 22, Medical, had 133 grievances filed in 2004, an increase from the 82 last year. These grievances concerned bed boards, bottom bunks, medications, outside consultations and procedures.

Code 23.1, Smoke Free Policy, had 6 grievances filed in 2004, an increase from the 0 last year. These grievances concerned outside smoking areas.

Code 39, Facility Maintenance, had 24 grievances filed in 2004, an increase from the 14 last year. These grievances concerned the lack of heat in C-1 and the gym. Other issues included salting/paving of walkways and housing unit plumbing leaks.

Code 49, Staff Conduct, had 58 grievances filed in 2004, a decrease from the 63 last year. These grievances were in regard to allegations of threats, verbal abuse, racial remarks, disrespect, retaliation, inappropriate conduct, breach of confidentiality, false misbehavior reports, and wrongful program removal.

Otisville Correctional Facility

There were 253 grievances filed in 2004, a decrease from the 300 last year.

Code 5, Visiting Room, had 9 grievances filed in 2004, an increase from the 2 last year. These grievances concerned overcrowding in the main visiting room. The outside visiting area was closed completely in the fall of 2003.

Code 20, ASAT, had 4 grievances filed in 2004, a decrease from the 17 last year. The decrease is credited to the elimination of RSAT from Otisville.

Code 22, Medical, had 41 grievances filed in 2004, a decrease from the 77 last year. These grievances concerned access to the facility doctor, staff incompetence, medications, bus passes and bottom bunk permits

Code 49, Staff Conduct, had 20 grievances filed in 2004, a decrease from the 27 last year. These grievances were in regard to allegations of threats, assault, verbal/racial abuse, and retaliation.

Shawangunk Correctional Facility

There were 700 grievances in 2004, a decrease from the 944 last year.

Code 22, Medical, had 121 grievances filed in 2004, a decrease from the 155 last year. These grievances concerned level of care, timely doctors visits, specialty care services, and adequate care.

Code 23, Housing - Internal Block Affairs, had 33 grievances filed in 2004, a decrease from the 83 last year. These grievances concerned double bunking, block heat, TV/radio repair, and late night lighting.

Code 25, Search & Seizure/Frisks/Contraband, had 42 grievances filed in 2004, an increase from 14 last year. These grievances concerned the BOSS chair, confiscated items, altered hot pots, and random pat frisks.

Code 30, Package Room, had 64 grievances filed in 2004, a decrease from the 107 last year. These grievances concerned missing items, reimbursement, denials regarding color, and footwear denials. The decrease of grievance activity is credited to the IGRC sergeant and supervisor and frequent communication with the package room staff.

Code 49, Staff Conduct, had 98 grievances filed in 2004, an increase from the 69 last year. These grievances were in regard to allegations of threats, intimidation, retaliation, and assault.

Sullivan Correctional Facility

There were 516 grievances filed in 2004, a decrease from the 695 last year.

Code 22, Medical, had 75 grievances in 2004, a decrease from the 103 last year. These grievances concerned medications, physical therapy, surgery, eyeglasses, doctors, medical mattresses, outside consultations, MRI's, CT scans, hearing specialists, treatment, orthopedic footwear, and wheelchair facilities.

Code 23, Housing - Internal Block Affairs, had 29 grievances, a decrease from the 57 last year. These grievances concerned double ceiling, block television, showers, and housing moves.

Code 49, Staff Conduct, had 64 grievances in 2004, a decrease from the 78 last year. These grievances were in regard to allegations of SDU staff harassment. Six inmates filed 17 grievances.

Ulster Correctional Facility

There were 58 grievances filed in 2004, a decrease from the 85 last year.

Code 49, Staff Conduct, had 28 grievances in 2004, a decrease from the 34 last year. These grievances were in regard to allegations of verbal abuse, denial of services such as food/callouts/showers, threats, and limiting movement in the visiting room.

Wallkill Correctional Facility

There were 330 grievances filed in 2004, an increase from the 257 last year.

Code 22, Medical, had 85 grievances in 2004, an increase from the 64 last year. These grievances concerned proper medical attention, specialist requests, medications, doctors, special permits, medical tests, and orthopedic footwear.

Code 23, Housing - Internal Block Affairs, had 25 grievances in 2004, an increase from the 19 last year. These grievances concerned housing moves, bottom bunks, water fountains, telephones, heat, recreation on the unit, and cleaning supplies.

Code 30, Package Room, had 18 grievances in 2004, an increase from the 8 last year. These grievances concerned denials of sweat suits, radios, tea, cassette tapes, fans, and a drum. Other issues included mailing out packages, lost property, and insurance cost.

Code 49, Staff Conduct, had 32 grievances in 2004, a decrease from the 39 last year. These grievances were in regard to allegations of threats, improper cell frisk, physical contact, profanity, retaliation, unprofessional conduct and harassment.

Woodbourne Correctional Facility

There were 622 grievances filed in 2004, an increase from the 466 last year.

Code 3, Correspondence, had 28 grievances in 2004, an increase from the 6 last year. Two inmates filed 15 grievances in this category. These grievances concerned the proper handling of mail, delays in incoming and outgoing mail, and definitions of what is considered privileged.

Code 5, Visiting, had 19 grievances, an increase from the 4 last year. These grievances concerned microwaves, vending machines, and the temperature in the visiting room.

Code 17, Family Reunion Program, had 32 grievances in 2004, an increase from the 4 last year. These grievances concerned delays in responses to applications and FRP requirements.

Code 22, Medical, had 146 grievances in 2004, an increase from the 93 last year. These grievances concern quality of care, access to outside specialists, Hep C treatment, staff, and medications.

Code 49, Staff Conduct, had 48 grievances in 2004, a decrease from the 50 last year. These grievances were in regard to allegations of inappropriate actions by security staff and were in direct relation to the issuance of a misbehavior report.

GREEN HAVEN HUB

Beacon Correctional Facility

There were 42 grievances in 2004, an increase from the 16 last year.

Code 22, Medical, had 6 grievances in 2004, an increase from the 5 reported last year. Grievance issues included disputes regarding course of treatment and medication regimens prescribed by health services staff.

Code 23, Housing Internal Block Affairs, had 10 grievances in 2004, an increase from zero reported from last year. The reason for this increase was attributed to the increasing transient nature of the population and movement of inmates between housing units. Issues included housing location disputes, unit sign out procedures and inmate movement procedures within the facility.

Code 49, Staff Conduct, had 7 grievances in 2004, a decrease from the 11 last year. Grievance allegations included unprofessional conduct and inappropriate language.

Bedford Hills Correctional Facility

There were 491 grievances in 2004, an increase from the 390 last year. The increase in the number of grievances filed appears to have been the result of five inmates who accounted for 74 grievances, 15% of the total grievances filed.

Code 22, Medical, had 57 grievances in 2004, an increase from the 24 last year. Grievance issues concerned course of treatment, follow up appointments and medication concerns.

Code 23, Housing - Internal block Affairs, had 37 grievances in 2004, an increase from the 16 reported in 2003. Main issues grieved were disputes regarding callout procedures, allegations of lack of rounds by security staff and disputes regarding general enforcement of housing unit policies and procedures.

Code 40, Law Library - had 28 grievances in 2004, an increase from the 11 last year. The main issues grieved were Law Library access, availability of supplies (law journals, books, and computer equipment) and disputes regarding the filling of submitted requests.

Code 49, Staff Conduct, had 184 grievances in 2004, an increase from the 142 last year. Grievances included allegations of threats, verbal abuse, inappropriate language, retaliation, intimidation and improper use of force.

Downstate Correctional Facility (Reception)

There were 280 grievances in 2004, a decrease from the 438 last year.

Code 33, Personal Property Claims #2733, had 1 grievance in 2004, a decrease from the 19 last year. It was reported that the decrease was attributed to instruction provided to the IGRC clerk with regard to the proper coding of property related grievances.

Code 34, State Issued Items, had 22 grievances in 2004, a decrease from the 60 last year. The decrease in this code area was attributed to better measurement of inmates in the draft area leading to better fitting state issued clothing items.

Code 42, Inmate Rights - Access to the courts, had 4 grievances in 2004, a decrease from the 16 last year. As was reported in the Semiannual Report, the grievances reported in 2003 in this area concerned notary access and this issue appears to have been resolved.

Code 49, Staff Conduct, had 34 grievances in 2004, a decrease from the 69 last year. Grievances included allegations of verbal harassment, mistreatment of property, threats and intimidation.

Downstate Correctional Facility (Cadre)

There were 128 grievances in 2004, an increase from the 86 last year.

Code 12, Work Assignments, had 13 grievances in 2004, an increase from the 0 last year. Grievance issues included disputes regarding program time credit and allegations of excessive work duties.

Code 49, Staff Conduct, had 35 grievances in 2004, an increase from the 10 last year. Grievances alleged unprofessional conduct by security staff. There were no evident patterns, as was reported in the Semiannual Report, 9 of the grievances were filed by inmates who were relatively new to the Cadre. It appears that newer Cadre inmates may not have as much patience with regard to staff enforcement of policies as would more experienced inmates. Issues included general allegations of harassment such as inappropriate comments, threats and intimidation.

Fishkill Correctional Facility

There were 1,127 grievances in 2004, an increase from the 1,059 last year.

Code 3, Correspondence, had 37 grievances in 2004, a decrease from the 53 last year. Grievance issues included alleged untimely receipt of incoming mail, missing letters, photos, etc., alleged opening of outgoing mail and questions regarding classification of mail. It appears that the efforts of the new mail room supervisor to ensure timely processing of mail may have caused a reduction in this code area.

Code 5, Visiting, had 28 grievances in 2004, an increase from the 17 last year. The increase was attributed to the implementation of ION scanner searches.

Code 18, Media Review, had 16 grievances in 2004, an increase from the 5 last year. Issues included denial of magazines due to underage models, and allegations of delays by the FMRC with regard to rendering decisions.

Code 21, Dental, had 23 grievances in 2004, an increase from the 11 last year. Issues included allegations of delay in care and treatment. This may have been the result of dental staffing issues (military leave, extended personal leave and staff turnover).

Code 22, Medical, had 228 grievances in 2004, a decrease from the 291 last year. Primary issues included course of treatment including, follow up care, medications recommended by specialists, allegations of lack of care by primary care providers. Managed Care issues included podiatry, ENT, Cat Scans, Physical Therapy, Gastroenterology and optometry referrals. Apparatus issues included footwear, eyeglasses, back brace, hearing aids, cane wheelchair, CPAP machine. It was reported that the efforts of the new FHSD may have had a positive impact in the reduction of code 22 grievances.

Code 24, Special Housing Unit, had 70 grievances in 2004, an increase from the 55 last year. Issues grieved included SHU inmate access to the state shop, messhall, General Library and SHU policy and procedures.

Code 30, Package Room, had 52 grievances in 2004, an increase from the 44 last year. Issues included denial of specific items, (binder, oils, sneakers, rain poncho, colored underwear, boots, beard trimmer, etc.), allegations of delay in processing packages and inappropriate actions by package room staff with regard to disposal and storage.

Code 44, Inmate Grievance Program, had 28 grievances in 2004, an increase from the 12 last year. Grievance allegations included disagreement with coding of complaints, non acceptance of grievances due to submission beyond timeframes, disputes of lack of rounds in the SHU and IGRC election procedures.

Code 49, Staff Conduct, had 165 grievances in 2004, an increase from the 136 last year. Issues included allegations of threats, sexual discrimination, racial slurs, destruction of property, inappropriate comments/conduct by medical staff and retaliation by staff, abuse of authority and throwing of food trays by staff.

Green Haven Correctional Facility

There were 2,397 grievances in 2004, a decrease from the 2,488 last year.

Code 1, Program Committee, had 92 grievances in 2004, the same number as reported last year. The facility administration introduced the use of program cards for the inmate population which caused many procedural grievances in the spring and summer months. Additional issues in this area included disputes regarding program choices and program changes.

Code 22, Medical, had 295 grievances in 2004, a decrease from the 373 last year. Grievance issues included change of provider, medication disputes, access to specialists, alleged Milburn Consent Decree violations, course of treatment disputes, requests for various medical apparatus (footwear, eyeglasses, etc.), medical trip procedure and reasonable accommodation requests.

Code 23, Housing-Internal Block Affairs, had 305 grievances in 2004, a decrease from the 329 last year. Grievance issues included double-celling/ requests for single cells, block Policy & Procedure including access to showers, access to callouts, lights out procedures, access to yard/recreation and general callout procedures.

Code 30, Package Room, had 252 grievances in 2004, an increase from the 242 last year. Grievance issues included denied items, including (keyboards, gloves, photos, boots, sneakers,

sweatshirts/clothing, audio units, typewriter ribbons and trimmers). Issues also included alleged delays in package processing, postage disputes, mail out procedures, and allegations of missing items.

Code 49, Staff Conduct, had 229 grievances in 2004, a decrease from the 261 last year. Grievance allegations included unprofessional conduct, retaliation, assault, inappropriate pat frisks, discrimination, failure to protect and sexual misconduct.

Taconic Correctional Facility

There were 72 grievances in 2004, an increase from the 62 last year.

Code 22, Medical, had 16 grievances in 2004, an increase from the 14 last year. Grievance issues included course of treatment issues, including medication, specialty care requests and disputes with provider.

Code 23, Housing - Internal Block Affairs, had 8 grievances in 2004, an increase from the 7 last year. Grievance issues included allegations of staff improperly enforcing facility policy and procedures.

Code 49, Staff Conduct, had 22 grievances in 2004, an increase from the 17 last year. Grievance allegations included threats, unprofessional conduct, and inappropriate contact.

GREAT MEADOW HUB

Coxsackie Correctional Facility

There were 699 grievances in 2004, an increase from the 659 last year.

Code 7, Recreation, had 17 grievances in 2004, a decrease from the 43 last year. It appears that the efforts of the ILC to educate the population with regard to facility policy and the clarification of loss of recreation vs. daily exercise accounted for the decrease.

Code 22, Medical, had 79 grievances in 2004, an increase from the 52 last year. Grievance issues included access to providers, medical testing, medication, course of treatment and medical confidentiality.

Code 40, Law Library, had 27 grievances in 2004, an increase from the 13 last year. It was reported that the extended absence of the Law Library Officer may have had an impact on more grievances filed with regard to disputes over Law Library callout procedures.

Code 49, Staff Conduct, had 204 grievances in 2004, an increase from the 134 last year. Grievance allegations included racial remarks, inappropriate language, threats, denial of property and privileges and allegations of assault.

Great Meadow Correctional Facility

There were 2,130 grievances in 2004, an increase from the 1,358 last year.

Code 1, Program Committee, had 58 grievances in 2004, an increase from the 37 last year. The increase was attributed to miscoding of several grievances earlier in the year. Appropriate guidance was provided and six Code 1 grievances were filed in the second half of the year.

Code 22, Medical, had 509 grievances in 2004, an increase from the 366 last year. The increase was attributed to alleged delays in seeing facility medical staff and outside specialists. Other issues included disputes with medical procedures and medication treatment regimens.

Code 23, Housing - Internal Block Affairs, had 168 grievances in 2004, an increase from the 80 last year. It was reported that two facility lock downs over the course of the year had an impact on the number of grievances in this category.

Code 24, Special Housing Units, had 161 grievances in 2004, an increase from the 52 last year. Issues were varied and included denied exercise, deprivation orders, supplies, access to property, clipper procedures and headphones.

Code 49, Staff Conduct, had 267 grievances in 2004, an increase from the 233 last year. These grievances alleged physical abuse, threats, verbal abuse, and staff incompetence.

Code 50, Miscellaneous, had 80 grievances in 2004, an increase from the 25 last year. The increase was attributed to miscoding of grievance complaints. This issue was reviewed with

IGP Supervisor and it was determined that many of these grievances may have been more accurately coded as Code #42, Inmate rights, (Foil issues, Time Computation Requests).

Greene Correctional Facility

There were 210 grievances filed in 2004, an increase from the 194 filed last year. There were 21 grievances filed from S-Block, a decrease from the 46 filed last year.

Code 22, Medical, had 32 grievances in 2004, an increase from the 15 last year. Grievance issues included access to the doctor, medication and allegations of inadequate medical care.

Code 49, Staff Conduct, had 93 grievances in 2004, an increase from the 82 last year. Grievance allegations included threats, physical abuse, assault, unprofessional conduct, and verbal abuse.

Hudson Correctional Facility

There were 60 grievances in 2004, a decrease from the 79 last year.

Code 49, Staff Conduct, had 48 grievances in 2004, an increase from the 35 last year. Grievance allegations included unprofessional conduct (verbal abuse and threats).

Moriah Shock Incarceration Facility

There were zero grievances filed during 2004, the same as last year.

Mt. McGregor Correctional Facility (Medium)

There were 137 grievances in 2004, a decrease from the 263 last year.

Code 22, Medical, had 35 grievances in 2004, a decrease from the 43 last year. These grievances concerned disputes regarding quality of care, alleged delays in care, medication, treatment regimen disputes and medication distribution movement procedures. The decrease was attributed to more inmates addressing their complaints directly to medical staff, rather than through the IGRC.

Code 30, Package Room, had 7 grievances in 2004, a decrease from the 25 last year. Main issues grieved were denial of items and disputes regarding shipping costs for outgoing items. The decrease was attributed to the urging of inmates to consult with both package room staff and IGRC staff for clarification on allowable items prior to ordering.

Code 49, Staff Conduct, had 30 grievances in 2004, a decrease from the 49 last year.

These grievances alleged threats, verbal abuse, and staff incompetence.

Mt. McGregor (Minimum) Correctional Facility

There were 5 grievances in 2004, a decrease from the 27 last year.

Code 49, Staff Conduct, had 2 grievances in 2004, a decrease from the 6 last year. Both grievances contained allegations of verbal harassment.

Washington Correctional Facility

There were 111 grievances in 2004, an increase from the 93 last year.

Code 20, ASAT, had 5 grievances in 2004, an increase from the 0 last year. The increase was attributed to disputes between inmates and ASAT staff with regard to inmates seeking admission to the program after previous removal.

Code 22, Medical, had 26 grievances in 2004, an increase from the 20 last year. These grievances concerned eyeglass prescription, housing location, disputes regarding medical appointments and medical treatment regimen disputes.

Code 49, Staff Conduct, had 23 grievances in 2004, an increase from the 20 last year. These grievances alleged racial slurs, verbal abuse, threats and staff incompetence.

ELMIRA HUB

Auburn Correctional Facility

There were 2,700 grievances filed in 2004, a decrease from the 2,788 last year.

Code 18, Media Review, had 68 grievances in 2004, a decrease from the 104 last year. These grievances concerned delays in processing and items not allowed. It is also noted that a more efficient procedure was implemented as a result of the 2003 in grievance activity.

Code 22, Medical, had 474 grievances in 2004, an increase from the 316 last year. These grievances concerned quality of care, medication, and delays in receiving care. It is also noted that one inmate accounted for 19% of these grievances.

Code 41, Legal Mail, had 50 grievances in 2004, an increase from the 26 last year. These grievances concerned delays in processing, legal mail being opened, and criteria for determining legal mail status. It is noted that one inmate accounted for 48% of these grievances. This is the same inmate noted in code 22.

Code 42, Inmate Rights, had 71 grievances in 2004, an increase from the 13 last year. These grievances concerned various sentencing issues and access to the courts. Approximately 48% of these grievances were directly related to the People v. Richardson court decision.

Code 49, Staff Conduct, had 782 grievances in 2004, an increase from the 693 last year. These grievances alleged assault by staff and staff threats. The majority of these grievances were filed by inmates housed in SHU, with one inmate accounting for 25% of them. This is the same inmate noted in Codes 22 and 41.

Butler (Minimum) Correctional Facility

There were 39 grievances filed in 2004, an increase from the 38 last year. It is also noted that 23 of these grievances were informally resolved prior to IGRC hearing.

Code 49, Staff Conduct, had 12 grievances in 2004, a decrease from the 13 last year. These grievances alleged use of vulgarity by staff, being yelled at by staff, and lying on misbehavior reports.

Butler (ASACTC) Correctional Facility

There were 21 grievances filed in 2004, a decrease from the 34 last year.

Code 49, Staff Conduct, had 9 grievances in 2004, an increase from the 5 last year. These grievances alleged inappropriate language by staff and unprofessional medical care by the doctor.

Cayuga Correctional Facility

There were 682 grievances filed in 2004, an increase from 588 last year. There were 360 grievances filed from S-Block in 2004.

Code 22, Medical, had 143 grievances in 2004, an increase from 109 last year. These grievances alleged inadequate medical care, inappropriate medical care, untimely medical care, being denied access to a doctor, disapproved specialist consultations and requests for specific medication.

Code 23, Housing-Internal Block Affairs, had 63 grievances in 2004, an increase from the 43 last year. These grievances concerned inadequate S-Block staffing, lack of cleaning supplies, double ceiling issues, curtains in S-Block and inadequate state issued personal hygiene items.

Code 37, Mess Hall, had 42 grievances in 2004, an increase from the 28 last year. These grievances concerned food portions and food items missing.

Code 49, Staff Conduct, had 73 grievances in 2004, an increase from 71 last year. These grievances alleged inappropriate language by staff, racial slurs by staff, threats by staff and physical assaults by staff.

Elmira Correctional Facility

There were 1,841 grievances filed in 2004, an increase from the 1,482 last year.

Code 22, Medical, had 387 grievances in 2004, an increase from the 226 last year. These grievances concerned denial of sick call, medication, orthopedic footwear and requests to see the Doctor. However, a major issue has been medical not issuing orthopedic boots, but rather prescribing wide state issued boots. Additionally, inmates receiving narcotic pain medications were required to either house in the Infirmary, or be prescribed a non-narcotic pain medication.

Code 23, Housing-Internal Block Affairs, had 145 grievances in 2004, an increase from the 107 last year. These grievances concerned razor exchange, cleaning supplies, broken television seals, lack of medical escorts and access to recreation.

Code 24, Special Housing Units, had 95 grievances in 2004, an increase from the 62 last year. These grievances concerned mail, personal property and showers. One inmate accounted for 51 of these grievances.

Code 49, Staff Conduct, had 205 grievances in 2004, an increase from the 177 last year. These grievances alleged verbal abuse, physical abuse, threats and sexual pat frisks. One inmate accounted for 49 of these grievances. This is the same inmate noted in Code 24.

Five Points Correctional Facility

There were 2,417 grievances filed in 2004, a decrease from the 2,685 last year. It is also noted that seven inmates accounted for 251 of the yearly total of grievances filed in 2004.

Code 22, Medical, had 302 grievances in 2004, a decrease from the 400 last year. These grievances concerned medical confidentiality, type of treatment, wheelchair issues and medication requests.

Code 24, Special Housing Units, had 100 grievances in 2004, a decrease from the 192 last year. These grievances concerned access to showers, meals being denied, and hygiene supplies.

Code 49, Staff Conduct, had 374 grievances in 2004, a decrease from the 603 last year. These grievances alleged verbal abuse, threats, and inappropriate frisks.

Monterey Shock Correctional Facility

There were no grievances filed in 2004, the same as last year.

Southport Correctional Facility

There were 3,485 grievances filed in 2004, an increase from the 3,131 last year.

Code 3, Correspondence, had 303 grievances in 2004, an increase from the 253 last year. These grievances concerned mail watches, magazines not received and use of disbursements for postage. Additionally, numerous inmate complaints dealt with the revision of Directive #4422, Inmate Correspondence Program, regarding the receipt of legal materials from a non-legal source.

Code 7, Recreation, had 46 grievances in 2004, a decrease from the 79 last year. These grievances mainly concerned the radio schedule, including Spanish stations, and sporting events.

Code 22, Medical, had 865 grievances in 2004, an increase from the 755 last year. These grievances concerned requests for medication, specialist requests and quality of care. This increase was due in part to numerous inmates being denied narcotic pain medication, or not renewing a previously prescribed narcotic medication.

Code 23, Housing-Internal Block Affairs, had 578 grievances in 2004, a decrease from the 611 last year. These grievances concerned many various housing issues, including access to cleaning supplies and access to exercise.

Code 49, Staff Conduct, had 295 grievances in 2004, an increase from the 262 last year. These grievances concerned alleged assault, threats, and use of improper language.

Willard Correctional Facility

There were 12 grievances filed in 2004, an increase from the 3 last year. Two inmates accounted for seven of these grievances. It is also noted that five of these grievances were informally resolved prior to IGRC hearing.

Code 49, Staff Conduct, had 7 grievances in 2004, an increase from zero last year. These grievances alleged inappropriate language by staff, threats by staff, and assault by staff.

NEW YORK CITY HUB

Arthur Kill Correctional Facility

There were 1,051 grievances filed in 2004, an increase from the 1,024 last year.

Code 2, Incentive Wage Allowance, had 41 grievances filed in 2004, an increase from the 16 last year. These grievances concerned inmates not being paid and the delay in back pay.

Code 18, Media Review, had 4 grievances filed, a decrease from the 21 filed last year. The decrease is a result of the Facility Media Review Committee (FMRC) processing the reviews timely by increasing the number of committee meetings.

Code 22, Medical, had 141 grievances in 2004, a decrease from the 162 last year. These concerned quality of care, requests to see a specialist, medication, sick call, permits and medical boots.

Code 23, Housing-Internal Block Affairs, had 119 grievances filed in 2004, an increase from the 75 last year. These grievances concerned double bunks, procedure for movement to a single cube, and the amount of time being double bunked.

Code 30, Package Room, had 58 grievances filed in 2004, a decrease from the 76 last year. These grievances concerned items being denied, such as a multicolored toothbrush, musical keyboard, etc.

Code 49, Staff Conduct, had 144 grievances filed in 2004, a decrease from the 149 last year. These grievances alleged verbal abuse, staff incompetency, physical abuse, threats, staff violating the dress code, eating state food and dorm moves.

Bayview Correctional Facility

There were 79 grievances filed in 2004, a decrease from the 128 last year.

Code 5, Visiting, had 3 grievances filed in 2004, an increase from the 0 last year. These grievances concerned inmate movement during visits, denial of a visitor and waiting time for a visit.

Code 22, Medical, had 15 grievances filed in 2004, a decrease from the 33 last year. These grievances concerned renewal of prescriptions, waiting time to see a Doctor, medication and requests for outside treatment.

Code 49, Staff Conduct, had 28 grievances filed in 2004, a decrease from the 46 last year. These grievances alleged verbal abuse, disrespectful staff, unprofessionalism and receiving a Misbehavior Report.

Edgecombe Correctional Facility

There were 2 grievances filed in 2004, an increase from the 0 last year.

Code 1, Program Committee, had 1 grievance filed in 2004, an increase from the 0 last year. This concerned a program removal and transfer request.

Code 49, Staff Conduct, had 1 grievance filed in 2004, an increase from the 0 last year. This grievance was an allegation of threats.

Fulton Correctional Facility

There were 2 grievances filed in 2004, a decrease from the 9 last year.

Code 22, Medical, had 1 grievance filed in 2004, the same as last year. This grievance concerned the cancellation of an outside appointment.

Code 50, Miscellaneous, had 1 grievance filed in 2004, an increase from the 0 last year. This grievance concerned Division of Parole and was informally resolved.

Lincoln Correctional Facility

There was 1 grievance filed in 2004, an increase from the 0 last year.

Code 36, Inmate Accounts, had 1 grievance filed in 2004, an increase from the 0 last year. This grievance concerned the weekly limit on the amount of money allowed to be sent home.

Queensboro Correctional Facility

There were 42 grievances filed in 2004, an increase from the 38 last year.

Code 22, Medical had 3 grievances filed in 2004, a decrease from the 6 last year. These grievances concerned medication, requests to see a specialist and the doctor.

Code 49, Staff Conduct, had 12 grievances filed in 2004, an increase from the 2 last year. These grievances alleged threats, harassment and staff being disrespectful.

Sing Sing Correctional Facility

There were 1,560 grievances filed in 2004, a decrease from the 1,670 last year.

Code 6, Guidance Unit/Counseling, had 17 grievances filed in 2004, an increase from the 8 last year. These grievances concerned requests to change the assigned Correction Counselor and postpone mandatory programs.

Code 22, Medical, had 231 grievances filed in 2004, a decrease from the 252 last year. These grievances concerned requests for eyeglasses, the flu shot, medical boots, outside consultations, requests to see a specialist, surgery and medication.

Code 23, Housing-Internal Block Affairs, had 40 grievances filed in 2004, a decrease from the 93 last year. These grievances concerned block showers, double-bunking, cell movement, privacy curtains, razor exchange and ice distribution.

Code 30, Package Room, had 84 grievances filed in 2004, an increase from the 76 last year. These grievances concerned missing items, missing packages and denial of items.

Code 49, Staff Conduct, had 341 grievances filed in 2004, an increase from the 315 last year. These grievances alleged threats, physical assault, verbal abuse and intimidation.

WENDE HUB

Albion Correctional Facility

There were 286 grievances filed in 2004, an increase from the 281 last year. It is noted that the population increased by 64 inmates during 2004 and is expected to grow with the scheduled opening of the OHM satellite unit in 2005.

Code 22, Medical, had 43 grievances in 2004, a decrease from the 47 last year. These grievances concerned allegations of inadequate care and delayed care, requests for specialized care and specialized consults.

Code 24, Special Housing Units, had 42 grievances in 2004, a decrease from the 55 last year. This decrease is attributed to the transfer of three of the four inmates that were responsible for 82% of these grievances in 2003. These grievances concerned the receipt of supplies, services and disputes over standard operating procedures in the area.

Code 49, Staff Conduct, had 116 grievances in 2004, an increase from the 110 last year. These grievances concerned allegations of verbal harassment/threats, staff incompetence, retaliation and physical contact.

Attica Correctional Facility

There were 1,860 grievances filed in 2004, an increase from the 1,530 last year.

Code 1, Program Committee, had 51 grievances in 2004, a decrease from the 71 last year. The Deputy Superintendent of Programs (DSP) instructed the program committee to follow different procedures resulting in more call outs and decreased grievances. This allows an opportunity for inmates to address their program concerns personally with more frequency. The remaining grievances concerned disputes over program assignments/removals and the length of time for programming.

Code 22, Medical, had 236 grievances in 2004, a decrease from the 252 last year. Two inmates were responsible for approximately 30% of the grievances. These grievances concerned requests for specialized medical treatment, outside consults, access to sick call, doctor's visits, medical records and medication issues.

Code 29, Inmate Property, had 128 grievances in 2004, an increase from the 82 last year. These grievances concerned the delayed receipt of property upon transfer or it being lost during the transfer, property missing from cells after a frisk and after a SHU admission and disputes over items deemed contraband.

Code 37, Mess Hall, had 67 grievances in 2004, an increase from the 35 last year. These grievances concerned how the cold alternative diet is served and what it contains, the food portions and food temperatures in SHU and issues regarding the quantities and quality of food in population.

Code 49, Staff Conduct, had 237 grievances in 2004, an increase from the 174 last year. Changes in the way issues were coded by the IGP Supervisors contributed to the increase. These grievances concerned allegations of verbal harassment, assault, threats, retaliation and generally are submitted after an unusual incident or receipt of a misbehavior report.

Buffalo Correctional Facility

There was 1 grievance filed in 2004, an increase from the 0 last year.

Code 45, Temporary Release Committee, had 1 grievance, an increase from the 0 last year. This grievance was a consolidated grievance filed by several inmates as the result of overnight furlough privileges being curtailed for inmates in the Altamont Residential Treatment Services Program.

Collins Correctional Facility

There were 827 grievances filed in 2004, a decrease from the 922 last year. The S-Block accounted for 481 of all grievances, a decrease from 534 last year.

Code 18, Media Review, had 28 grievances in 2004, an increase from the 8 last year. These grievances concerned the procedures used by the committee and requests for reimbursement of damaged magazines.

Code 22, Medical, had 148 grievances in 2004, a decrease from the 198 last year. These grievances concerned quality of care, delay in care, medical procedures, medication and outside consult requests or second opinions.

Code 37, Mess Hall, had 66 grievances in 2004, an increase from the 55 last year. These grievances concerned portion sizes in S-block, substitution complaints, cold alternative diet procedures or meal items, procedures used in the messhall and the cleanliness of feed up trays and eating utensils.

Code 49, Staff Conduct, had 66 grievances in 2004, an increase from the 65 last year. These grievances alleged threats, verbal abuse, physical contact and improper staff behavior

Gowanda Correctional Facility

There were 1,271 grievances filed in 2004, an increase from the 1,045 filed last year.

Code 6, Guidance Unit, had 46 grievances in 2004, an increase from the 21 last year. This increase is attributed to the temporary suspension and subsequent reinstatement of the Sex Offenders Program in May 2004. The remaining grievances concerned participation and removal from other therapeutic programs such as Aggression Replacement Training (ART).

Code 22, Medical, had 108 grievances in 2004, an increase from the 96 last year. The increase is attributed to staffing levels, including reduction of mental health services to once per week and the pharmacy being temporarily closed. The remaining grievances concerned quality of care, medication issues, reasonable accommodations, access to the doctor and requests for specialized care.

Code 39, Facility Maintenance, had 47 grievances in 2004, an increase from the 19 last year. These grievances concerned the repair/replacement of dryers on the housing units, the taste of the water in two specific housing units and the availability of hot pots and microwaves.

Code 49, Staff Conduct, had 270 grievances in 2004, an increase from the 208 last year. These grievances concerned allegations of verbal abuse, threats, discriminatory remarks/treatment, retaliation, unprofessional search and physical abuse.

Groveland Correctional Facility

There were 297 grievances filed in 2004, a decrease from the 298 last year.

Code 22, Medical, had 57 grievances in 2004, a decrease from the 77 last year. These grievances concerned quality of care, special permits, medication issues and requests for outside consults.

Code 47, Grooming Standards, had 5 grievances in 2004, an increase from the 0 last year. The increase is attributed to the facility enforcing disallowed hairstyles with respect to corn rows and dreadlocks.

Lakeview Shock Incarceration Facility

There were 750 grievances filed in 2004, a decrease from the 1,023 last year. The S-block accounted for 738 grievances in 2004, a decrease from the 986 last year.

Code 22, Medical, had 117 grievances in 2004, a decrease from the 149 last year. These grievances concerned denial of sick call, delays in treatment, access to the doctor, medication issues and requests for specialized treatment.

Code 29, Inmate Property, had 58 grievances in 2004, a decrease from the 82 last year. These grievances concerned the receipt of specific property items in S-block, the location of transfer property and issues over delayed property, both upon changing levels and upon transfer.

Code 23, Housing-Internal Block Affairs, had 48 grievances in 2004, a decrease from the 111 last year. This decrease is attributed to the daily rounds completed in S-block by IGP staff in 2004 which contributes to the resolution of these types of complaints. These grievances concerned housing locations or cell compatibility, temperature in blocks, cell clean up, requests for supplies and provisions of call outs, feed ups, recreation and lights.

Code 49, Staff Conduct, had 67 grievances in 2004, a decrease from the 69 last year. These grievances concerned allegations of unprofessional behavior, verbal harassment and threats, denial of supplies/recreation, racial slurs and inappropriate searches.

Livingston Correctional Facility

There were 454 grievances filed in 2004, an increase from the 431 last year.

Code 11, Work Assignments, had 13 grievances in 2004, an increase from the 1 last year. This increase is attributed to the enlargement of the utility gang assignments whose primary recipients were displaced ASAT inmates.

Code 22, Medical, had 103 grievances in 2004, a decrease from the 125 last year. This decrease is attributed to emphasis placed on increased communication between staff and inmates and additional staff available at sick call. These grievances concerned allegations of delayed care, requests for special permits, outside consults and medication concerns.

Code 25, Search & Seizure/Frisks/Contraband, had 11 grievances in 2004, an increase from the 0 last year. This increase is attributed to a stronger emphasis on property searches of incoming inmates, as well as dorm wide searches.

Orleans Correctional Facility

There were 542 grievances filed in 2004, a decrease from the 629 last year. There were 167 grievances filed from S-block in 2004, a decrease from the 254 last year.

Code 1, Program Committee, had 22 grievances in 2004, an increase from the 9 last year. This increase is attributed to the removal of inmates from assignments which had been held for more than two years for security reasons. The remainder of the grievances concerned requests to change programs, receipt of program cards and allegations of discrimination over assignments.

Code 22, Medical, had 100 grievances in 2004, a decrease from the 145 grievances last year. This is attributed to a reduction in double bunking and a new Nurse Administrator who meets regularly with inmates seeking resolution. These grievances concerned quality of care, receiving specific treatments, reasonable accommodations and medication issues.

Code 30, Package Room, had 37 grievances in 2004, an increase from the 32 last year. The increase is attributed to the reduction of package room staff which resulted in complaints of delayed receipt of packages and disputes over the denial of items.

Code 49, Staff Conduct, had 100 grievances in 2004, a decrease from the 116 last year. The decrease in grievances is attributed to the decrease in population. These grievances concerned allegations of verbal harassment and threats, physical abuse, retaliation, discrimination and unprofessional conduct.

Rochester Correctional Facility

There were 4 grievances filed in 2004, an increase from the 1 last year.

Code 6, Guidance, had 2 grievances in 2004, an increase from the 1 last year. These grievances concerned temporary release policies which were clarified and informally resolved.

Code 45, Temporary Release, had 1 grievance in 2004, an increase from the 0 last year. This grievance concerned the DWI population challenging the facility policy regarding DWI participation in temporary release.

Wende Correctional Facility

There were 1,962 grievances filed in 2004, an increase from the 1,779 last year.

Code 16, Religion, had 65 grievances, an increase from the 40 last year. These grievances concerned requests to practice new religions such as Nation of Gods and Earth, Wiccan and specific Muslim sects, and to be provided with equipment and materials associated with such religious. Requests for showers prior to services and change of religion requests are also prevalent.

Code 22, Medical, had 361 grievances in 2004, an increase from the 334 last year. The majority of grievances originated from the Regional Medical Unit (RMU). These grievances concerned quality of care, receipt of specialized treatment, medication concerns, requesting special diets and permits, and allegations of delayed care or examinations.

Code 23, Housing-Internal Block Affairs, had 250 grievances in 2004, a decrease from the 298 last year. These grievances concerned allegations of being denied services such as showers, recreation, call outs, hair cuts and phone calls. Additionally, requests for receipt of block supplies, state clothing, linen and movement to a different block were reviewed.

Code 29, Inmate Property, had 70 grievances in 2004, an increase from the 68 last year. The majority of these complaints center on the television sets and the transfer of them to other inmates or delays in receiving them after a disciplinary restriction has been lifted. The remaining grievances concerned disputes over ID cards and missing personal property.

Code 49, Staff Conduct, had 294 grievances in 2004, an increase from the 164 last year. These grievances concerned allegations of improper staff conduct, retaliation, verbal abuse, threats, assault and discrimination.

Wyoming Correctional Facility

There were 443 grievances filed in 2004, a decrease from the 640 last year.

Code 22, Medical, had 86 grievances in 2004, a decrease from the 164 last year. The decrease is attributed to the medical staff and their efforts to resolve matters. These grievances concerned allegations of delayed treatment, requests for outside specialists, medication issues and special medical permits.

Code 49, Staff Conduct, had 84 grievances in 2004, an increase from the 82 last year. These grievances concerned allegations of verbal harassment, threats, profanity, retaliation and inappropriate staff conduct.

APPENDIX

1. Inmate Grievance - A Statistical History
2. Grievances Filed By Facility By HUB
3. Grievances Filed Per 1,000 Inmates By Facility By HUB
4. 2003 Year End Statistical Report - All Facilities
5. 2003 Year End Code Classification Report - All Facilities
6. Central Office Review Committee (CORC) Year End Statistics
7. Central Office Review Committee (CORC) Year End Code Classification Sheet

INMATE GRIEVANCE - A STATISTICAL HISTORY

Year	Pop/Dec.	Grievances Filed	Grievances Filed Per 1000	Grievances CORC	Grievances CMR
1983	30,951	12,741	411.66	2,221	1,122
1984	33,809	20,308	600.65	3,178	1,518
1985	35,141	22,507	640.5	4,299	2,127
1986	38,647	26,656	689.68	4,610	2,056
1987	40,842	26,900	658.6	4,884	2,087
1988	46,207	27,295	590.7	4,490	1,976
1989	52,941	32,480	619.6	5,171	2,084
1990	56,325	31,577	560.6	4,865	1,071
1991	59,131	31,816	538.1	4,609	187
1992	63,627	31,199	490.3	5,531	---
1993	64,463	32,427	503.03	6,068	---
1994	66,750	35,815	536.55	7,547	---
1995	68,571	37,067	540.56	8,067	---
1996	69,846	37,236	533.1	8,468	---
1997	69,383	36,413	524.81	8,078	---
1998	70,350	42,350	601.99	8,536	---
1999	71,403	45,797	641.39	9,548	---
2000	70,490	41,281	585.63	10,527	---
2001	69,164	45,624	659.65	11,754	---
2002	67,117	44,399	661.52	12,395	---
2003	66,056	45,266	684.66	14,432	---
2004	64,663	44,587	689.53	15,374	---

NOTE: The inmate population for 1988 through 1995 includes both state inmates and the New York City inmates at Cape Vincent and Riverview.

GRIEVANCE SUBMISSIONS - HUB

<u>Oneida:</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
Camp Georgetown	22	7	16
Camp Pharsalia	106	47	12
Hale Creek - ASAT	74	38	26
Marcy/Marcy ASAT	558	577	444
Mid-State	816	578	631
Mohawk	576	759	797
Oneida	510	311	307
Summit Shock	12	17	12
Total:	2,674	2,334	2,245

Watertown:

Cape Vincent	382	319	272
Gouverneur	740	605	693
Ogdensburg	178	148	145
Riverview	534	573	513
Watertown	288	279	197
Total:	2,122	1,924	1,820

Clinton:

Adirondack	131	96	94
Altona	168	254	101
Bare Hill	744	867	588
Camp Gabriels	25	16	36
Chateaugay ASAT	57	45	44
Clinton - Annex	203	145	145
Clinton - Main	2,209	1,989	1,115
Franklin	475	455	363
Lyon Mt.	18	41	34
Upstate	4,068	3,860	3,830
Total:	8,098	7,768	6,350

Sullivan:

Eastern	568	686	674
Mid-Orange	209	396	499
Otisville	189	300	253
Shawangunk	1,023	944	700
Sullivan	1,002	695	516
Ulster	96	85	58
Wallkill	276	257	330
Woodbourne	331	466	622
Total:	3,694	3,829	3,652

GRIEVANCE SUBMISSIONS - HUB

<u>Green Haven:</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
Beacon	58	16	42
Bedford Hills	229	390	491
Downstate	52	86	128
Downstate Recep.	500	438	280
Fishkill	1,279	1,059	1,127
Green Haven	2,376	2,448	2,397
Taconic	88	62	72
Total:	4,582	4,499	4,537
 <u>Great Meadow:</u>			
Coxsackie	655	661	699
Greene	267	194	210
Great Meadow	1,421	1,358	2,130
Hudson	34	79	60
Mt. McGregor/Min.	21	27	5
Mt. McGregor/Med.	300	263	137
Moriah Shock	0	0	0
Washington	123	93	111
Total:	2,821	2,675	3,352
 <u>Wende:</u>			
Albion	360	281	286
Attica	1,539	1,530	1,860
Buffalo	0	0	1
Collins	866	922	827
Gowanda	1,072	1,045	1,271
Groveland	316	298	297
Lakeview	441	1,023	750
Lakeview Shock	0	0	0
Livingston	516	431	454
Orleans	555	629	542
Rochester	0	1	4
Wende	1,336	1,779	1,962
Wyoming	575	640	443
Total:	7,570	8,579	8,697

GRIEVANCE SUBMISSIONS - HUB

<u>Elmira:</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
Auburn	2,085	2,788	2,700
Butler ASAT	7	34	21
Butler/Minimum	19	38	39
Cayuga	970	588	682
Elmira	1,302	1,482	1,841
Five Points	2,567	2,685	2,417
Monterey Shock	0	0	0
Southport	2,798	3,131	3,485
Willard	1	3	12
Total:	9,749	10,749	11,197
 <u>New York City:</u>			
Arthur Kill	908	1,024	1,051
Bayview	99	128	79
Edgecombe	0	0	2
Fulton	1	9	2
Lincoln	0	0	1
Queensboro	71	38	42
Sing Sing	2,010	1,670	1,560
Total:	3,089	2,869	2,737
 Total Filed State Wide:	 44,405	 45,226	 44,587

GRIEVANCES FILED PER 1000 INMATES - HUB

<u>Oneida HUB:</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
Camp Georgetown	85.3	27.2	64.0
Camp Pharsalia	419.0	185.0	54.7
Hale Creek	170.9	81.9	70.0
Marcy	420.8	430.0	370.6
Mid-State	496.0	363.9	435.1
Mohawk	410.0	584.3	613.5
Oneida	431.1	263.6	257.5
Summit Shock	52.6	75.9	56.3

Watertown HUB:

Cape Vincent	342.9	286.9	301.5
Gouverneur	704.8	586.8	670.2
Ogdensburg	265.7	253.0	242.4
Riverview	479.8	514.8	566.8
Watertown	400.0	380.1	301.2

Clinton HUB:

Adirondack	231.9	173.6	168.4
Altona	358.2	538.1	211.7
Bare Hill	432.8	504.9	342.6
Camp Gabriels	87.6	193.3	113.9
Chateaugay	306.5	203.6	223.3
Clinton	1,072.3	985.1	549.2
Clinton-Annex	592.3	567.3	177.0
Franklin	298.0	266.7	211.2
Lyon Mt.	113.2	262.8	216.5
Upstate	3,195.6	3,151.0	3157.4

Sullivan HUB:

Eastern	480.5	580.4	570.2
Mid-Orange	299.4	546.2	687.3
Otisville	310.3	505.9	422.3
Shawangunk	1,820.3	1,679.7	1346.1
Sullivan	1,244.7	872.0	675.3
Ulster	114.6	102.5	70.1
Wallkill	461.5	431.9	554.6
Woodbourne	422.7	589.9	787.3

GRIEVANCES FILED PER 1000 INMATES

<u>Green Haven HUB:</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
Beacon	250.0	81.2	210.0
Bedford Hills	270.7	454.5	583.8
Downstate	448.1	418.2	248.1
Fishkill	694.4	600.3	662.5
Green Haven	1,122.3	1,152.0	1,118.0
Taconic	216.7	161.9	248.3
 <u>Great Meadow HUB:</u>			
Coxsackie	629.2	630.1	670.1
Hudson	59.6	140.6	107.3
Great Meadow	859.1	848.7	1,285.6
Greene	151.7	112.8	119.4
Mt. McGregor/Med	562.9	489.8	258.4
Mt. McGregor/Min	71.9	93.1	18.0
Moriah Shock	0.0	0.0	0.0
Washington	117.6	87.8	104.3
 <u>Wende HUB:</u>			
Albion	309.3	286.2	251.9
Attica	704.7	702.8	851.8
Buffalo	0.0	0.0	5.4
Collins	693.9	764.5	706.8
Gowanda	533.6	547.1	730.8
Groveland	254.8	240.5	240.0
Lakeview	736.0	2,228.8	1,376.1
Lakeview Shock	0.0	0.0	0.0
Livingston	599.3	497.1	523.0
Orleans	450.9	522.4	512.2
Rochester	0.0	11.9	50.0
Wende	1,427.3	1,912.9	2,098.3
Wyoming	341.8	376.2	262.5

GRIEVANCES FILED PER 1000 INMATES - HUB

<u>Elmira HUB:</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
Auburn	1,175.2	1,560.4	1,521.1
Butler ASAT	35.0	151.1	98.1
Butler Min.	67.1	136.2	142.3
Cayuga	932.7	577.6	657.6
Elmira	709.5	808.5	1,002.7
Five Points	1,776.5	1,875.0	1,686.6
Monterey Shock	0.0	0.0	0.0
Southport	3,379.2	3,715.5	4,119.3
Willard	1.2	3.6	13.8
 <u>New York City HUB:</u>			
Arthur Kill	961.9	1,082.5	1,109.8
Bayview	288.6	402.5	266.8
Edgecombe	0.0	0.0	6.2
Fulton	4.7	47.6	8.9
Lincoln	0.0	0.0	3.6
Queensboro	171.5	93.6	101.6
Sing Sing	874.7	855.5	891.9
 STATEWIDE:	 661.5	 684.7	 689.5

INMATE GRIEVANCE PROGRAM
ALL REGIONS

	Current Month	YTD
1 Pending at Committee Level (On hand beginning of month)	1036	XXXXX
2 Pending Superintendent's action (On hand beginning of month)	682	XXXXX
3 Grievances submitted during current month	67	44587
4 Total: lines 1+2+3	1792	XXXXX
5 Withdrawn	48	836
6 Informally Resolved	108	4954
7 Not Heard by Committee Passed thru to Supt. (Harassment, emergencies, unlawful, untimely)	43	8282
8 Heard by IGRC, closed favorable (No Appeal)	188	5043
9 Heard by IGRC, closed unfavorable (No Appeal)	177	5431
10 Heard by IGRC, Dismissed	69	2787
11 Heard by IGRC, Appealed to Supt.	286	10651
12 Heard by IGRC, Referred to Supt.	134	4561
13 Heard by IGRC, Passed through to Supt. (Committee deadlocked)	46	2042
14 End of report, pending IGRC (report next month line 1)	0	XXXXX
15 Total: lines 5 thru 14 (must equal total of lines 1 & 3)	1100	XXXXX
16 Answered by Supt, favorable (from lines 2,7,11 & 13)	143	2690
17 Answered by Supt, unfavorable (from lines 2,7,11 & 13)	844	18285
18 Referrals answered by Supt, favorable (from lines 2 & 12)	78	1620
19 Referrals answered by Supt, unfavorable (from lines 2 & 12)	135	2941
20 End of report, pending Supt. (report next month line 2)	0	XXXXX
21 Appeal to CORC, institutional	776	14415
22 Passed thru to CORC, departmental	1	47
23 Non-Calendarred contacts	164	27711
24 Grievances from SHU	18	11162

	CM	YTD	Percent
PROGRAM SERVICES			
1) Program Committee	65	742	1.7%
2) Incentive Wage Allowance	39	439	1.0%
3) Correspondence	119	1386	3.1%
4) Phone Home Program	10	140	0.3%
5) Visiting	23	472	1.1%
6) Guidance Unit/Counseling	89	887	2.0%
7) Recreation (TV, Yard, Movies, Radio, etc.)	48	528	1.2%
8) Adult Basic Education	8	72	0.2%
9) GED	11	113	0.3%
10) College Programs	3	9	0.0%
11) Vocational Programs	10	91	0.2%
12) Work Assignments	25	300	0.7%
13) Hobby Shop/Arts & Crafts	7	34	0.1%
14) Volunteer Services	0	1	0.0%
15) Special Events/Inmate Organizations	8	116	0.3%
16) Religion	56	673	1.5%
17) Family Reunion Program	21	185	0.4%
18) Media Review	27	402	0.9%
19) General Library	13	151	0.3%
20) ASAT	41	486	1.1%
HEALTH SERVICES			
21) Dental	61	743	1.7%
22) Medical	699	8154	18.3%
22.1) HIPAA (Medical Records, Disclosure, etc.)	31	206	0.5%
FACILITY OPERATIONS			
23) Housing - Internal Block Affairs	345	3567	8.0%
23.1) Smoke Free Policy	22	84	0.2%
24) Special Housing Units	165	1510	3.4%
25) Search & Seizure/Frisks/Contraband	53	535	1.2%
25.1) Strip Search	1	12	0.0%
25.2) Strip Frisk	3	46	0.1%
25.3) Pat Frisk (Female Inmate)	1	7	0.0%
26) Keeplock Policy & Procedure	16	200	0.4%
27) Tier I and II Policy & Procedure	48	403	0.9%
28) Tier III Policy & Procedure	48	519	1.2%
29) Inmate Property	107	1268	2.8%
30) Package Room - #4911	203	2027	4.5%
31) Rules & Regulations	43	674	1.5%
ADMINISTRATIVE SERVICES			
32) Industry	9	56	0.1%
33) Personal Property Claims - #2733	43	498	1.1%
34) State Issue - #3081 Clothing, #4009 Hygiene items.	107	757	1.7%
35) Commissary	50	522	1.2%
36) Inmate Accounts	95	887	2.0%
37) Mess Hall	165	1476	3.3%
38) Laundry	26	260	0.6%
39) Facility Maintenance	69	601	1.3%
COUNSEL			
40) Law Library	78	1064	2.4%
41) Legal Mail	37	403	0.9%
42) Inmate Rights - Access/Courts/Counsel/Notary/etc.	50	571	1.3%
43) Mandatory Court Surcharge	6	48	0.1%
EXECUTIVE DIRECTION			
44) Inmate Grievance Program	67	801	1.8%
45) Temporary Release Committee	4	39	0.1%
46) Inter-Facility Transfers	22	312	0.7%
47) Grooming Standards	8	155	0.3%
48) Inmate Liaison Committee	4	69	0.2%
49) Staff Conduct	605	7442	16.7%
50) Miscellaneous	116	1446	3.2%
Total	4030	44587	100.0%



STATE OF NEW YORK
 DEPARTMENT OF CORRECTIONAL SERVICES
 THE HARRIMAN STATE CAMPUS
 1220 WASHINGTON AVENUE
 ALBANY, N.Y. 12226-2050

GLENN S. GOORD
 COMMISSIONER

EDWARD J. McSWEENEY
 ASSISTANT COMMISSIONER
 EXECUTIVE ASSISTANT

MEMORANDUM

TO: Thomas G. Eagen, Director, IGP
 FROM: Christopher Lindquist, IGP Coordinator *CL*
 RE: CORC Statistical Report, for December, 2004
 DATE: January 14, 2005

- I. A. Number of cases received in mail on appeal to CORC: 1,425
 B. Number of cases pending transmittal from previous period: 0
 C. Number of cases calendared but received prior month: 0
 D. Number of cases pending from previous period: 819
 E. Total active during period: 2,244
- II. A. Number of cases transmitted during the period: 1,437
 B. Cases pending hearing:
 Recal CORC : 0
 1/5 Calendar : 466
 Calendar: : 0
 To be Calendared: : 341
 C. Total pending Hearing: 807
 D. Dispositions pending transmittal: 0
 E. Total active during period (II. E. Must equal I.E.): 2,244
- III. Number of cases disposed during period:
- | | Month | YTD: |
|------------|----------|----------|
| Prescreen: | 1,437 | 15,374 |
| CORC | <u>0</u> | <u>0</u> |
| | 1,437 | 15,374 |
- IV. Meritorious disposals: **Month:** 448 or 31.1% of total disposed
 YTD: 4,409 or 28.7 % of total disposed
- V. Average Days date filed to date received CORC: **Month:** 41.3 **YTD:** 45.9
 Average Days at CORC: **Month:** 16.6 **YTD:** 22.2
 Average Days date filed to date distributed: **Month:** 57.9 **YTD:** 68.1

CL/tk

	12/1/04- 12/31/04	Current Month	YTD
CORC HEARINGS - PROGRAM SERVICES			
1) Program Committee		10	191
2) Incentive Wage Allowance		14	104
3) Correspondence		47	438
4) Phone Home Program		4	59
5) Visiting		11	155
6) Guidance Unit/Counseling		40	359
7) Recreation (TV, Yard, Movies, Radio, etc.)		11	122
8) Adult Basic Education		1	18
9) GED		5	34
10) College Programs		1	5
11) Vocational Programs		7	24
12) Work Assignments		8	92
13) Hobby Shop/Arts & Crafts		1	7
14) Volunteer Services		0	1
15) Special Events/Inmate Organizations		4	32
16) Religion		24	231
17) Family Reunion Program		6	43
18) Media Review		11	90
19) General Library		3	40
20) ASAT		17	199
HEALTH SERVICES			
21) Dental		12	232
22) Medical		288	3120
22.1) HIPAA (Medical Records, Disclosure, etc.)		19	105
FACILITY OPERATIONS			
23) Housing - Internal Block Affairs		89	886
23.1) Smoke-Free Policy		1	37
24) Special Housing Units		37	493
25) Search & Seizure/Frisks/Contraband		7	154
25.1) Strip Search		0	8
25.2) Strip Frisk		2	41
25.3) Pat Frisk (Female Inmates)		0	2
26) Keyplock Policy & Procedure		5	45
27) Tier I and II Policy & Procedure		10	106
28) Tier III Policy & Procedure		14	136
29) Inmate Property		24	283
30) Package Room - #4911		32	407
31) Rules & Regulations		15	253
ADMINISTRATIVE SERVICES			
32) Industry		2	19
33) Personal Property Claims - #2733		15	94
34) State Issue - #3081 Clothing, #4009 Hygiene Items.		12	122
35) Commissary		5	119
36) Inmate Accounts		14	157
37) Mess Hall		49	461
38) Laundry		10	48
39) Facility Maintenance		10	164
COUNSEL			
40) Law Library		51	401
41) Legal Mail		16	183
42) Inmate Rights - Access/Courts/Counsel/Notary/etc.		33	236
43) Mandatory Court Surcharge		0	13
EXECUTIVE DIRECTION			
44) Inmate Grievance Program		37	417
45) Temporary Release Committee		3	14
46) Inter-Facility Transfers		8	133
47) Grooming Standards		3	48
48) Inmate Liaison Committee		2	17
49) Staff Conduct		345	3677
50) Miscellaneous		42	499
Total		1437	15374

NYS DEPARTMENT OF CORRECTIONAL SERVICES

INMATE GRIEVANCE PROGRAM

A Compilation of Grievances Filed by Facility, HUB, Nature and Type
January 2004 - December 2004

ONEIDA HUB

	Georgetown	Hale Creek	Marcy	Midstate	Mohawk	Oneida	Pharsalia	Summit
PROGRAM SERVICES								
1 Program Committee	0	0	5	8	7	5	0	0
2 Incentive Wage Allowance	1	0	2	10	13	4	1	0
3 Correspondence	0	0	3	15	17	8	1	0
4 Phone Home Program	0	0	0	0	8	0	0	0
5 Visiting	0	0	1	4	2	2	0	0
6 Guidance Unit/Counseling	0	0	12	43	12	14	0	0
7 Recreation (Yard, Radio, etc.)	0	0	5	1	22	3	0	0
8 Adult Basic Education	0	0	3	2	2	1	0	0
9 GED	0	1	2	2	2	1	0	0
10 College Programs	0	0	0	0	0	1	0	0
11 Vocational Programs	0	0	0	2	3	1	0	0
12 Work Assignments	0	0	0	4	16	2	0	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	0	2	0	2	0	0	0
16 Religion	0	0	4	16	6	6	0	0
17 Family Reunion Program	0	0	0	0	0	0	0	0
18 Media Review	0	0	3	0	11	0	0	0
19 General Library	0	0	0	2	1	0	0	0
20 ASAT	0	2	13	19	25	13	0	0
HEALTH SERVICES								
21 Dental	0	0	4	12	5	3	0	0
22 Medical	2	8	168	138	104	45	0	0
22.1 HIPAA	0	0	3	0	0	1	0	0
FACILITY OPERATIONS								
23 Housing/Internal Block	0	0	8	43	41	17	0	1
23.1 Smoking Policy	0	0	0	0	5	1	0	0
24 Special Housing Units	0	0	28	30	14	10	0	0
25 Search & Seizure/Contraband	0	0	11	10	5	2	0	0
25.1 Strip Search	0	0	0	0	0	0	0	0
25.2 Strip Frisk	0	0	2	0	0	1	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0	0
26 Keelock Policy & Procedure	0	0	0	0	0	5	0	0
27 Tier I and II P & P	0	0	2	8	18	3	0	0
28 Tier III Policy & Procedure	0	0	3	6	12	1	0	0
29 Inmate Property	0	0	2	21	24	7	0	0
30 Package Room - #4911	0	0	16	15	49	29	0	1
31 Rules & Regulations	0	0	4	15	23	10	0	1
ADMINISTRATIVE SERVICES								
32 Industry	0	0	0	0	0	0	0	0
33 Property Claims - #2733	0	0	4	4	2	4	0	0
34 State Issue - Dir. #3081, #4009.	0	0	10	1	13	1	0	0
35 Commissary	0	0	5	3	4	1	0	0
36 Inmate Accounts	0	1	8	8	12	3	0	0
37 Mess Hall	0	0	17	17	33	5	3	0
38 Laundry	0	0	0	0	5	0	0	0
39 Facility Maintenance	0	0	9	8	11	7	0	0
COUNSEL								
40 Law Library	0	0	6	18	8	3	0	0
41 Legal Mail	0	0	9	8	0	3	0	0
42 Inmate Rights - Courts/Notary/etc.	0	0	11	11	6	7	0	0
43 Mandatory Court Surcharge	0	0	0	0	0	1	0	0
EXECUTIVE DIRECTION								
44 Inmate Grievance Program	0	0	6	11	18	4	0	0
45 Temporary Release Committee	0	0	0	3	1	0	0	0
46 Inter-Facility Transfers	0	0	1	3	15	6	0	0
47 Grooming Standards	0	0	0	3	9	0	0	1
48 Inmate Liaison Committee	0	0	0	0	1	1	0	0
49 Staff Conduct	13	18	49	64	186	51	7	8
50 Miscellaneous	0	0	5	42	24	14	0	0
TOTALS	18	26	444	631	707	307	13	11

WATERTOWN HUB

	Cape Vincent	Gouverneur	Ogdensburg	Riverview	Watertown
PROGRAM SERVICES					
1 Program Committee	10	4	5	12	6
2 Incentive Wage Allowance	4	4	3	3	0
3 Correspondence	17	27	2	2	4
4 Phone Home Program	0	0	0	1	0
5 Visiting	0	8	0	8	0
6 Guidance Unit/Counseling	5	19	1	14	2
7 Recreation (Yard, Radio, etc.)	1	1	4	11	1
8 Adult Basic Education	0	2	0	1	0
9 GED	0	6	0	1	0
10 College Programs	0	0	0	1	0
11 Vocational Programs	0	2	0	7	0
12 Work Assignments	2	2	0	4	4
13 Hobby Shop/Arts & Crafts	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0
15 Special Events/Inmate Org.	2	1	0	2	1
16 Religion	4	10	1	8	3
17 Family Reunion Program	0	0	0	0	0
18 Media Review	0	4	0	0	0
19 General Library	1	3	1	4	0
20 ASAT	3	24	11	14	0
HEALTH SERVICES					
21 Dental	13	23	3	8	6
22 Medical	50	105	24	80	67
22.1 HIPAA	1	2	0	1	1
FACILITY OPERATIONS					
23 Housing/Internal Block	11	4	8	27	17
23.1 Smoking Policy	2	0	0	5	0
24 Special Housing Units	3	88	0	5	5
25 Search & Seizure/Contraband	0	5	5	7	3
25.1 Strip Search	0	1	0	0	0
25.2 Strip Frisk	0	0	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0
26 Keyplock Policy & Procedure	0	5	0	2	0
27 Tier I and II P & P	1	4	0	11	0
28 Tier III Policy & Procedure	0	12	0	4	2
29 Inmate Property	3	41	0	11	0
30 Package Room - #4911	9	37	1	60	6
31 Rules & Regulations	3	25	8	4	6
ADMINISTRATIVE SERVICES					
32 Industry	0	0	0	0	0
33 Property Claims - #2733	0	5	2	5	0
34 State Issue - Dir. #3081, #4009.	7	5	4	12	2
35 Commissary	1	7	0	3	0
36 Inmate Accounts	1	14	0	6	5
37 Mess Hall	8	28	4	13	6
38 Laundry	0	0	0	0	0
39 Facility Maintenance	1	7	0	2	1
COUNSEL					
40 Law Library	1	13	0	4	1
41 Legal Mail	2	10	0	3	0
42 Inmate Rights - Courts/Notary/etc.	2	5	2	6	0
43 Mandatory Court Surcharge	0	1	0	1	1
EXECUTIVE DIRECTION					
44 Inmate Grievance Program	4	13	2	8	0
45 Temporary Release Committee	0	0	1	1	0
46 Inter-Facility Transfers	7	3	1	15	0
47 Grooming Standards	4	3	0	5	2
48 Inmate Liaison Committee	2	0	0	3	0
49 Staff Conduct	86	102	45	92	42
50 Miscellaneous	1	28	7	17	3
TOTALS	272	693	145	513	197

CLINTON HUB

	Adirondack	Altona	Barre Hill	Chateaugay	Clinton	Clinton Annex	Franklin	Gabriels	Lyon Mountain	Upstate
PROGRAM SERVICES										
1 Program Committee	0	7	16	0	13	4	3	1	1	2
2 Incentive Wage Allowance	3	0	4	0	16	1	1	0	0	7
3 Correspondence	1	5	18	3	48	0	12	0	0	102
4 Phone Home Program	0	0	0	2	1	0	1	1	0	1
5 Visiting	1	1	6	0	7	2	5	1	0	27
6 Guidance Unit/Counseling	0	1	24	2	19	1	9	0	0	17
7 Recreation (Yard, Radio, etc.)	1	2	4	0	12	2	0	0	0	52
8 Adult Basic Education	1	0	2	0	2	0	0	0	0	7
9 GED	1	2	0	0	1	0	2	0	1	1
10 College Programs	0	0	0	0	0	0	0	0	0	0
11 Vocational Programs	0	0	1	0	1	0	2	0	0	2
12 Work Assignments	1	1	6	1	3	2	0	0	0	3
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	0	0	0	3	1	1	0	0	0
16 Religion	1	1	20	1	15	6	2	2	0	49
17 Family Reunion Program	0	0	0	0	4	0	0	0	0	0
18 Media Review	1	0	4	0	21	0	1	1	0	58
19 General Library	0	0	3	0	1	0	0	0	2	14
20 ASAT	4	2	4	2	5	2	14	0	2	4
HEALTH SERVICES										
21 Denial	3	7	29	0	26	4	17	1	0	97
22 Medical	26	12	150	4	244	24	74	0	1	858
22.1 HIPAA	0	0	2	0	10	2	6	0	0	34
FACILITY OPERATIONS										
23 Housing/Internal Block	4	4	23	1	112	4	18	6	0	488
23.1 Smoking Policy	1	0	2	0	0	1	0	1	0	5
24 Special Housing Units	0	0	2	0	43	0	2	0	0	59
25 Search & Seizure/Contraband	0	0	1	0	21	2	2	0	1	20
25.1 Strip Search	0	0	0	0	0	0	0	0	0	0
25.2 Strip Frisk	0	0	0	0	0	0	1	0	0	4
25.3 Pat Frisk (Female Inmate)	0	0	0	0	0	0	0	0	0	0
26 Keyplock Policy & Procedure	0	1	0	0	13	0	2	0	0	6
27 Tier I and II P & P	0	0	0	0	16	1	0	0	1	8
28 Tier III Policy & Procedure	0	0	2	0	11	2	2	0	0	64
29 Inmate Property	1	9	5	0	35	0	0	0	0	166
30 Package Room - #4811	1	17	15	1	45	5	12	2	1	93
31 Rules & Regulations	0	0	4	0	5	5	9	0	1	3
ADMINISTRATIVE SERVICES										
32 Industry	0	0	0	0	5	0	0	0	0	0
33 Property Claims - #2733	0	0	5	0	17	0	1	1	0	30
34 State Issue - Dir. #3081, #4009.	2	0	1	0	9	1	2	0	2	66
35 Commissary	0	1	7	0	13	2	3	1	2	35
36 Inmate Accounts	3	1	14	0	22	2	7	0	0	66
37 Mess Hall	2	3	7	0	25	2	0	1	0	123
38 Laundry	6	1	1	0	9	0	0	0	0	28
39 Facility Maintenance	5	0	0	0	4	0	3	0	0	4
COUNSEL										
40 Law Library	0	0	6	0	31	1	5	1	1	218
41 Legal Mail	0	1	3	0	19	2	6	0	2	13
42 Inmate Rights - Courts/Notary/etc.	0	0	13	1	29	4	4	0	1	84
43 Mandatory Court Surcharge	0	0	0	0	3	1	0	0	0	0
EXECUTIVE DIRECTION										
44 Inmate Grievance Program	2	0	8	0	20	1	4	2	0	117
45 Temporary Release Committee	0	0	1	0	0	0	0	3	0	0
46 Inter-Facility Transfers	1	1	6	0	10	1	13	0	0	19
47 Grooming Standards	1	0	2	0	0	2	2	0	0	16
48 Inmate Liaison Committee	0	0	1	0	0	0	0	0	0	0
49 Staff Conduct	19	15	151	26	109	51	106	11	15	687
50 Miscellaneous	2	6	13	0	37	4	9	0	0	93
TOTALS	94	101	588	44	1115	145	323	160	11	1117

SULLIVAN HUB

	Easton	Mid-Orange	Otisville	Shawangunk	Sullivan	Ulster	Walkill	Woodbourne
PROGRAM SERVICES								
1 Program Committee	12	17	9	13	22	0	18	18
2 Incentive Wage Allowance	11	6	7	5	6	0	3	9
3 Correspondence	23	5	13	8	17	1	7	28
4 Phone Home Program	2	0	1	4	1	0	1	8
5 Visiting	4	9	9	15	9	1	5	19
6 Guidance Unit/Counseling	17	4	11	14	22	0	14	20
7 Recreation (Yard, Radio, etc.)	7	11	0	14	7	1	4	1
8 Adult Basic Education	1	3	3	0	0	0	0	1
9 GED	2	9	1	2	4	0	5	1
10 College Programs	0	0	0	0	0	0	0	0
11 Vocational Programs	1	1	5	3	0	0	5	2
12 Work Assignments	18	1	2	2	4	0	7	3
13 Hobby Shop/Arts & Crafts	2	0	0	4	0	0	0	1
14 Volunteer Services	0	1	0	0	0	0	0	0
15 Special Events/Inmate Org.	3	8	0	6	1	0	0	2
16 Religion	11	6	6	12	12	1	5	6
17 Family Reunion Program	7	0	0	8	8	0	1	32
18 Media Review	11	7	2	5	1	0	3	1
19 General Library	6	1	2	1	1	0	4	2
20 ASAT	72	10	4	14	1	0	17	14
HEALTH SERVICES								
21 Dental	0	6	2	0	5	2	0	3
22 Medical	118	133	41	121	75	7	85	148
22.1 HIPAA	6	0	1	1	0	0	1	5
FACILITY OPERATIONS								
23 Housing/Internal Block	36	28	22	33	29	2	25	42
23.1 Smoking Policy	0	6	0	2	2	0	1	6
24 Special Housing Units	12	2	0	12	37	0	0	0
25 Search & Seizure/Contraband	14	4	9	42	15	0	1	5
25.1 Strip Search	0	0	0	0	0	0	0	0
25.2 Strip Frisk	0	0	0	1	0	0	1	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0	0
26 Keyplock Policy & Procedure	5	1	1	3	0	0	0	0
27 Tier I and II P & P	4	7	3	7	3	0	2	1
28 Tier III Policy & Procedure	5	1	0	2	7	1	0	4
29 Inmate Property	19	6	4	13	5	1	0	4
30 Package Room - #4911	52	10	22	64	30	1	18	38
31 Rules & Regulations	5	19	17	8	30	3	10	5
ADMINISTRATIVE SERVICES								
32 Industry	2	0	0	0	0	0	2	0
33 Property Claims - #2733	2	0	0	11	5	0	1	0
34 State Issue - Dir. #3081, #4009	5	9	2	3	0	0	2	9
35 Commissary	8	11	1	5	6	1	2	2
36 Inmate Accounts	9	11	2	4	0	0	8	4
37 Mess Hall	11	11	14	21	23	1	11	18
38 Laundry	1	0	0	5	2	0	2	0
39 Facility Maintenance	11	24	5	13	12	1	11	25
COUNSEL								
40 Law Library	9	5	1	9	14	0	1	7
41 Legal Mail	7	3	3	3	5	0	0	1
42 Inmate Rights - Courts/Notary/etc.	7	0	1	42	0	0	2	9
43 Mandatory Court Surcharge	4	0	0	0	0	1	0	0
EXECUTIVE DIRECTION								
44 Inmate Grievance Program	4	4	2	17	15	0	0	18
45 Temporary Release Committee	1	1	1	0	0	0	0	1
46 Inter-Facility Transfers	3	3	2	3	0	1	2	3
47 Grooming Standards	0	0	0	1	3	1	0	1
48 Inmate Liaison Committee	4	4	0	0	0	0	1	0
49 Staff Conduct	85	58	20	98	64	28	32	48
50 Miscellaneous	35	33	2	28	15	3	10	54
TOTALS	674	498	253	700	516	58	330	622

GREEN HAVEN HUB

	Bascon	Bedford Hills	Downstate	Downst Rec	Fishkill	Green Haven	Taconic
PROGRAM SERVICES							
1 Program Committee	2	0	0	0	22	92	1
2 Incentive Wage Allowance	2	3	8	1	25	31	4
3 Correspondence	0	5	0	3	37	56	0
4 Phone Home Program	0	0	0	4	1	18	0
5 Visiting	3	6	1	7	26	30	0
6 Guidance Unit/Counseling	0	1	0	4	12	54	0
7 Recreation (Yard, Radio, etc.)	0	3	0	2	12	18	1
8 Adult Basic Education	1	0	0	0	0	0	0
9 GED	0	0	0	0	2	2	0
10 College Programs	0	0	0	0	0	0	0
11 Vocational Programs	0	0	0	0	0	1	1
12 Work Assignments	0	2	13	1	22	30	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	11	0
14 Volunteer Services	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	0	0	0	3	12	0
16 Religion	0	0	2	9	8	36	0
17 Family Reunion Program	0	5	2	0	10	43	0
18 Media Review	0	9	1	0	16	27	0
19 General Library	0	0	0	0	5	6	0
20 ASAT	2	0	0	0	8	13	0
HEALTH SERVICES							
21 Dental	1	3	1	6	23	3	0
22 Medical	8	57	13	24	226	295	16
22.1 HIPAA	0	2	0	0	22	11	0
FACILITY OPERATIONS							
23 Housing/Internal Block	9	37	5	23	24	305	8
23.1 Smoking Policy	0	0	0	2	0	2	0
24 Special Housing Units	0	15	0	0	70	57	0
25 Search & Seizure/Contraband	0	0	1	1	18	48	1
25.1 Strip Search	0	0	0	0	0	1	0
25.2 Strip Frisk	0	0	0	0	0	5	0
25.3 Strip Frisk (Female Inmate)	0	6	0	0	0	0	1
26 Keeplock Policy & Procedure	0	11	0	5	4	26	2
27 Tier I and II P & P	0	4	1	1	19	23	1
28 Tier III Policy & Procedure	0	1	0	0	18	30	0
29 Inmate Property	2	1	2	26	25	69	0
30 Package Room - #4911	3	25	14	13	52	252	2
31 Rules & Regulations	0	23	1	6	29	59	1
ADMINISTRATIVE SERVICES							
32 Industry	0	0	0	0	4	14	0
33 Property Claims - #2733	0	3	0	1	7	42	0
34 State Issue - Dir. #3081, #4009.	0	3	7	22	12	37	1
35 Commissary	0	9	2	5	9	33	0
36 Inmate Accounts	2	2	3	8	26	78	2
37 Mess Hall	0	11	2	13	26	44	1
38 Laundry	0	0	0	0	2	8	0
39 Facility Maintenance	0	3	1	5	27	15	0
COUNSEL							
40 Law Library	0	28	0	7	14	36	0
41 Legal Mail	0	0	0	1	19	15	0
42 Inmate Rights - Courts/Notary/etc.	0	1	0	4	24	24	0
43 Mandatory Court Surcharge	0	0	0	5	1	0	0
EXECUTIVE DIRECTION							
44 Inmate Grievance Program	0	1	1	1	28	34	0
45 Temporary Release Committee	0	0	0	0	2	1	0
46 Inter-Facility Transfers	0	0	2	8	2	9	0
47 Grooming Standards	0	0	0	5	5	2	0
48 Inmate Liaison Committee	0	0	0	0	4	3	0
49 Staff Conduct	7	184	35	34	165	230	22
50 Miscellaneous	0	27	10	23	9	110	7
TOTALS	42	491	128	280	1127	2397	72

GREY MEADOW HUB

	Coxsackie	Great Meadow	Greene	Hudson	Morish	McGregor Med	McGregor Min	Washington
PROGRAM SERVICES								
1 Program Committee	12	57	4	0	0	3	0	1
2 Incentive Wage Allowance	7	38	0	0	0	3	0	2
3 Correspondence	14	25	3	0	0	1	0	1
4 Phone Home Program	1	4	0	1	0	0	0	0
5 Visiting	6	21	0	1	0	2	0	0
6 Guidance Unit/Counseling	4	56	13	0	0	0	0	8
7 Recreation (Yard, Radio, etc.)	17	30	0	1	0	2	0	0
8 Adult Basic Education	4	8	0	0	0	2	0	0
9 GED	0	7	1	0	0	0	0	1
10 College Programs	0	0	0	0	0	0	0	0
11 Vocational Programs	1	2	3	0	0	0	0	0
12 Work Assignments	10	7	0	0	0	4	0	3
13 Hobby Shop/Arts & Crafts	0	2	0	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	12	0	0	0	0	0	1
16 Religion	17	45	3	2	0	0	0	5
17 Family Reunion Program	0	4	0	0	0	0	0	0
18 Media Review	11	1	0	0	0	0	0	0
19 General Library	12	4	0	0	0	0	0	3
20 ASAT	2	5	0	1	0	2	2	5
HEALTH SERVICES								
21 Dental	8	33	0	2	0	5	0	4
22 Medical	70	509	32	1	0	35	0	20
22.1 HIPAA	2	3	0	0	0	0	0	0
FACILITY OPERATIONS								
23 Housing/Inmate Block	28	168	1	0	0	3	0	8
23.1 Smoking Policy	1	2	0	0	0	0	0	0
24 Special Housing Units	14	161	0	0	0	0	0	1
25 Search & Seizure/Contraband	2	38	0	0	0	5	0	1
25.1 Strip Search	0	0	1	0	0	0	0	0
25.2 Strip Frisk	0	0	0	0	0	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0	0
26 Keypad Policy & Procedure	2	4	0	0	0	0	0	0
27 Tier I and II P & P	2	19	1	0	0	1	0	0
28 Tier III Policy & Procedure	4	31	0	0	0	2	0	0
29 Inmate Property	2	45	1	0	0	1	0	2
30 Package Room - #4911	48	56	10	0	0	7	0	0
31 Rules & Regulations	10	30	3	1	0	1	0	3
ADMINISTRATIVE SERVICES								
32 Industry	1	0	0	0	0	0	0	0
33 Property Claims - #2733	9	22	9	0	0	0	0	0
34 State Issue - Dir. #3081, #4006	10	28	2	0	0	4	0	3
35 Commissary	9	21	3	0	0	3	0	1
36 Inmate Accounts	19	33	0	0	0	0	0	0
37 Mess Hall	28	60	2	0	0	2	0	5
38 Laundry	8	48	0	0	0	0	0	0
39 Facility Maintenance	5	32	0	0	0	0	0	3
COUNSEL								
40 Law Library	27	21	3	0	0	3	0	8
41 Legal Mail	4	24	2	0	0	2	0	0
42 Inmate Rights - Courts/Notary/etc.	5	20	2	0	0	2	0	0
43 Mandatory Court Surcharge	0	0	0	0	0	0	0	0
EXECUTIVE DIRECTION								
44 Inmate Grievance Program	1	39	1	0	0	4	1	2
45 Temporary Release Committee	0	0	0	1	0	0	0	0
46 Inter-Facility Transfers	8	3	0	1	0	4	0	1
47 Grooming Standards	4	8	0	0	0	0	0	0
48 Inmate Liaison Committee	2	1	0	0	0	0	0	0
49 Staff Conduct	204	267	108	48	0	30	2	23
50 Miscellaneous	34	80	2	0	0	4	0	1
TOTALS	689	2130	210	60	0	137	5	111

ELMIRA HUB

	Auburn	Butler ASAT	Butler Min	Cayuga	Elmira	Five Points	Monterey	Southport	Willard
PROGRAM SERVICES									
1 Program Committee	24	0	0	11	24	52	0	3	0
2 Incentive Wage Allowance	1	0	1	3	9	35	0	0	0
3 Correspondence	60	0	1	22	48	62	0	304	0
4 Phone Home Program	4	0	1	3	5	13	0	3	0
5 Visiting	27	0	1	18	23	23	0	17	0
6 Guidance Unit/Counseling	67	0	0	23	42	20	0	58	0
7 Recreation (Yard, Radio, etc.)	27	0	1	10	51	33	0	38	0
8 Adult Basic Education	1	0	0	0	5	8	0	1	0
9 GED	9	0	0	0	7	15	0	0	0
10 College Programs	0	0	0	0	1	0	0	2	0
11 Vocational Programs	0	0	0	1	7	7	0	3	0
12 Work Assignments	6	0	0	11	10	20	0	2	0
13 Hobby Shop/Arts & Crafts	3	0	0	0	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	14	0	0	2	2	1	0	0	0
16 Religion	43	0	2	3	20	29	0	73	0
17 Family Reunion Program	6	0	0	0	7	1	0	0	0
18 Media Review	68	0	0	7	1	25	0	23	0
19 General Library	2	0	0	10	5	7	0	5	0
20 ASAT	11	0	0	8	16	14	0	0	0
HEALTH SERVICES									
21 Dental	27	3	5	8	34	38	0	41	0
22 Medical	474	3	4	143	384	302	0	888	3
22.1 HIPAA	17	0	0	4	2	5	0	33	0
FACILITY OPERATIONS									
23 Housing/Internal Block	64	2	0	63	145	349	0	568	0
23.1 Smoking Policy	4	0	0	2	9	3	0	5	0
24 Special Housing Units	182	0	0	21	95	100	0	38	0
25 Search & Seizure/Contraband	10	0	0	9	20	33	0	25	0
25.1 Strip Search	6	0	0	0	1	1	0	0	0
25.2 Strip Frisk	3	0	0	0	2	3	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0	0	0
26 Keeplock Policy & Procedure	20	0	0	1	2	3	0	0	0
27 Tier I and II P & P	36	0	0	8	15	25	0	22	0
28 Tier III Policy & Procedure	25	0	1	8	24	17	0	51	0
29 Inmate Property	68	0	1	7	24	43	0	115	0
30 Package Room - #4811	60	0	1	28	81	124	0	47	0
31 Rules & Regulations	16	1	0	6	23	17	0	34	0
ADMINISTRATIVE SERVICES									
32 Industry	4	0	0	0	18	0	0	0	0
33 Property Claims - #2733	31	0	1	9	24	79	0	59	0
34 State Issue - Dir. #3081, #4009	28	0	1	21	4	68	0	45	0
35 Commissary	29	0	0	13	28	50	0	27	0
36 Inmate Accounts	45	0	1	3	41	55	0	83	0
37 Mess Hall	59	1	0	42	87	94	0	137	1
38 Laundry	2	0	0	3	10	19	0	35	0
39 Facility Maintenance	36	0	0	13	22	12	0	41	1
COUNSEL									
40 Law Library	87	1	1	10	28	58	0	145	0
41 Legal Mail	50	0	0	2	12	13	0	45	0
42 Inmate Rights - Courts/Notary/etc.	71	0	1	1	11	14	0	36	0
43 Mandatory Court Surcharge	1	0	0	0	0	2	0	0	0
EXECUTIVE DIRECTION									
44 Inmate Grievance Program	50	0	0	18	51	49	0	74	0
45 Temporary Release Committee	1	0	0	0	4	2	0	0	0
46 Inter-Facility Transfers	15	1	0	4	8	8	0	20	0
47 Grooming Standards	4	0	0	6	2	8	0	10	0
48 Inmate Liaison Committee	0	0	0	0	1	10	0	0	0
49 Staff Conduct	782	9	12	73	231	374	0	295	7
50 Miscellaneous	22	0	3	23	105	90	0	65	0
TOTALS	2700	21	39	682	1841	2417	0	3485	12

NYC HUB

	Arthurkill	Bayview	Edgewood	Fulton	Lincoln	Sing Sing	Queensboro
PROGRAM SERVICES							
1 Program Committee	11	4	1	0	0	29	0
2 Incentive Wage Allowance	41	0	0	0	0	36	0
3 Correspondence	5	0	0	0	0	51	1
4 Phone Home Program	13	0	0	0	0	8	2
5 Visiting	12	3	0	0	0	21	0
6 Guidance Unit/Counseling	18	1	0	0	0	17	0
7 Recreation (Yard, Radio, etc.)	21	0	0	0	0	10	0
8 Adult Basic Education	2	0	0	0	0	0	0
9 GED	1	0	0	0	0	5	0
10 College Programs	0	0	0	0	0	2	0
11 Vocational Programs	1	0	0	0	0	2	0
12 Work Assignments	11	1	0	0	0	7	1
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	1	0
14 Volunteer Services	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	15	2	0	0	0	5	0
16 Religion	5	0	0	0	0	10	0
17 Family Reunion Program	1	0	0	0	0	27	0
18 Media Review	4	0	0	0	0	3	0
19 General Library	0	0	0	0	0	2	0
20 ASAT	7	1	0	0	0	3	0
HEALTH SERVICES							
21 Dental	7	0	0	0	0	22	0
22 Medical	141	15	0	1	0	231	3
22.1 HIPAA	5	0	0	0	0	9	0
FACILITY OPERATIONS							
23 Housing/Internal Block	119	3	0	0	0	40	0
23.1 Smoking Policy	1	0	0	0	0	4	0
24 Special Housing Units	8	0	0	0	0	48	0
25 Search & Seizure/Contraband	10	0	0	0	0	52	0
25.1 Strip Search	0	0	0	0	0	0	0
25.2 Strip Frisk	0	2	0	0	0	8	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0
26 Keeplock Policy & Procedure	0	2	0	0	0	62	0
27 Tier I and II P & P	1	0	0	0	0	9	0
28 Tier III Policy & Procedure	0	0	0	0	0	22	0
29 Inmate Property	25	0	0	0	0	65	0
30 Package Room - #4911	58	0	0	0	0	84	5
31 Rules & Regulations	34	0	0	0	0	17	0
ADMINISTRATIVE SERVICES							
32 Industry	0	0	0	0	0	0	0
33 Property Claims - #2733	8	0	0	0	0	16	1
34 State Issue - Dir. #3081, #4009	40	0	0	0	0	43	2
35 Commissary	34	0	0	0	0	24	1
36 Inmate Accounts	35	1	0	0	1	35	2
37 Mess Hall	46	7	0	0	0	20	2
38 Laundry	1	0	0	0	0	17	0
39 Facility Maintenance	50	2	0	0	0	29	1
COUNSEL							
40 Law Library	17	0	0	0	0	20	0
41 Legal Mail	4	1	0	0	0	32	1
42 Inmate Rights - Courts/Notary/etc.	16	0	0	0	0	11	0
43 Mandatory Court Surcharge	0	0	0	0	0	10	0
EXECUTIVE DIRECTION							
44 Inmate Grievance Program	21	0	0	0	0	8	0
45 Temporary Release Committee	0	0	0	0	0	2	0
46 Inter-Facility Transfers	1	0	0	0	0	14	0
47 Grooming Standards	5	0	0	0	0	2	0
48 Inmate Liaison Committee	4	0	0	0	0	6	0
49 Staff Conduct	144	28	1	0	0	341	12
50 Miscellaneous	46	6	0	1	0	31	8
TOTALS	1051	79	2	2	1	1560	42

WENDE HUB

	Albion	Attica	Buffalo	Collins	Gowanda	Groveland	Lakeview	Lww ASACTC	Livingston	Orleans	Rochester	Wende	Wyoming
PROGRAM SERVICES													
1 Program Committee	4	51	0	3	23	1	0	0	15	22	0	48	5
2 Incentive Wage Allowance	0	30	0	9	7	2	0	0	6	0	0	1	11
3 Correspondence	0	60	0	22	38	9	39	0	6	17	0	100	9
4 Phone Home Program	1	8	0	2	10	2	0	0	2	1	0	3	2
5 Visiting	1	18	0	9	10	4	4	0	18	1	0	12	1
6 Guidance Unit/Counseling	0	23	0	30	48	11	4	0	7	29	2	31	15
7 Recreation (Yard, Radio, etc.)	2	9	0	12	25	1	13	0	4	6	0	6	8
8 Adult Basic Education	0	1	0	0	0	0	0	0	1	2	0	0	7
9 GED	1	1	0	1	3	0	1	0	1	0	0	6	2
10 College Programs	0	0	0	0	0	0	0	0	0	0	0	1	1
11 Vocational Programs	1	2	0	8	8	1	0	0	4	1	0	0	1
12 Work Assignments	0	13	0	4	4	6	2	0	13	3	0	4	2
13 Hobby Shop/Arts & Crafts	0	7	0	0	0	2	0	0	0	0	0	1	0
14 Volunteer Services	0	0	0	0	0	0	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	5	0	0	1	0	0	0	2	2	0	2	0
16 Religion	2	26	0	11	10	8	10	0	7	10	0	65	2
17 Family Reunion Program	0	9	0	3	0	0	0	0	0	0	0	9	0
18 Media Review	0	3	0	28	4	0	20	0	0	2	0	15	0
19 General Library	0	7	0	2	1	0	17	0	2	3	0	8	1
20 ASAT	3	5	0	3	23	8	0	0	4	7	0	31	7
HEALTH SERVICES													
21 Dental	7	38	0	22	23	5	15	0	17	10	0	33	24
22 Medical	43	236	0	148	108	57	117	0	103	100	0	361	86
22.1 HIPAA	0	6	0	2	5	0	0	0	0	1	0	0	0
FACILITY OPERATIONS													
23 Housing/Internal Block	5	143	0	11	34	9	49	0	21	23	0	250	19
23.1 Smoking Policy	1	1	0	0	3	0	0	0	2	0	0	0	2
24 Special Housing Units	42	106	0	61	24	0	8	0	10	33	0	78	14
25 Search & Seizure/Contraband	2	22	0	2	12	4	15	0	11	3	0	4	2
25.1 Strip Search	0	0	0	0	0	0	0	0	0	0	0	0	0
25.2 Strip Frisk	3	4	0	1	0	0	0	0	0	0	0	5	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0	0	0	0	0	0	0
26 Keelock Policy & Procedure	3	6	0	0	0	3	1	0	1	1	0	7	0
27 Tier I and II P & P	0	22	0	13	61	1	7	0	3	1	0	5	2
28 Tier III Policy & Procedure	0	47	0	20	18	0	21	0	7	5	0	24	2
29 Inmate Property	3	128	0	45	36	2	58	0	10	3	0	70	14
30 Package Room - #4911	6	65	0	32	108	8	12	0	23	37	0	98	15
31 Rules & Regulations	5	37	0	5	24	5	8	0	7	3	0	20	20
ADMINISTRATIVE SERVICES													
32 Industry	3	3	0	0	0	0	0	0	0	0	0	0	0
33 Property Claims - #2733	0	20	0	12	13	2	15	0	2	2	0	9	3
34 State Issue - Dir. #3081, #4009.	5	38	0	37	43	1	33	0	3	17	0	40	1
35 Commissary	1	23	0	19	7	3	8	0	5	3	0	23	5
36 Inmate Accounts	1	58	0	25	21	2	32	0	3	13	1	43	6
37 Mess Hall	11	67	0	66	31	8	37	0	23	30	0	82	14
38 Laundry	0	13	0	1	1	1	17	0	0	1	0	15	0
39 Facility Maintenance	3	18	0	13	47	4	25	0	9	1	0	9	10
COUNSEL													
40 Law Library	1	50	0	17	13	1	32	0	0	5	0	60	8
41 Legal Mail	0	26	0	5	15	2	10	0	8	2	0	4	1
42 Inmate Rights - Courts/Notary/etc.	3	21	0	13	12	1	8	0	3	1	0	14	3
43 Mandatory Court Surcharge	0	4	0	0	7	2	0	0	0	1	0	0	0
EXECUTIVE DIRECTION													
44 Inmate Grievance Program	2	29	0	13	6	3	9	0	5	10	0	51	9
45 Temporary Release Committee	0	0	1	0	5	0	0	0	0	3	1	2	0
46 Inter-Facility Transfers	0	21	0	12	18	2	11	0	5	4	0	4	9
47 Grooming Standards	0	0	0	3	9	5	15	0	0	0	0	0	6
48 Inmate Liaison Committee	0	2	0	0	17	0	0	0	1	1	0	0	0
49 Staff Conduct	118	237	0	66	270	108	70	0	63	100	0	264	84
50 Miscellaneous	5	91	0	18	67	4	7	0	17	22	0	14	10
TOTALS	296	1880	1	827	1271	297	750	0	454	642	4	1962	443

UNUSUAL INCIDENTS

The following tables show unusual incidents by type by facility for incidents occurring during 2004.

**UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON**

FACILITY	2004
MAXIMUM SECURITY	
ATTICA	
ACCIDENT	9
ASSAULT ON INMATE	29
ASSAULT ON STAFF	82
ASSAULT ON OTHER	2
CONTRABAND	111
DEATH	10
DISRUPTIVE BEHAVIOR	21
FIRE	3
PROPERTY LOST STOLEN	2
SELF-INJURY	4
SUICIDE ATTEMPT	1
EMPLOYEE WEAPON USE	32
OTHER INCIDENTS	31
TOTAL	337
AUBURN	
ACCIDENT	3
ASSAULT ON INMATE	66
ASSAULT ON STAFF	40
CONTRABAND	160
DEATH	3
DISRUPTIVE BEHAVIOR	18
EMPLOYEE MISCONDUCT	1
PROPERTY LOST STOLEN	3
SELF-INJURY	2
SEXUAL MISCONDUCT	3
EMPLOYEE WEAPON USE	10
OTHER INCIDENTS	22
TOTAL	331
BEDFORD-F.	
ACCIDENT	8
ASSAULT ON INMATE	4
ASSAULT ON STAFF	16
CONTRABAND	12
DEATH	4
DISRUPTIVE BEHAVIOR	4
EMPLOYEE MISCONDUCT	1
ATTEMPTED ESCAPE	1
FIRE	1
PROPERTY LOST STOLEN	1
SELF-INJURY	4

(continued)

**UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON**

FACILITY	2004
SUICIDE ATTEMPT	2
OTHER INCIDENTS	2
TOTAL	60
CLINTON	
ACCIDENT	7
ASSAULT ON INMATE	81
ASSAULT ON STAFF	19
ASSAULT ON OTHER	1
CONTRABAND	132
DEATH	6
DISRUPTIVE BEHAVIOR	25
EMPLOYEE MISCONDUCT	2
FIRE	3
PROPERTY LOST STOLEN	2
SELF-INJURY	2
SEXUAL MISCONDUCT	1
EMPLOYEE WEAPON USE	22
EMPLOYEE JOB ACTION	1
OTHER INCIDENTS	21
TOTAL	325
COXSACKIE	
ASSAULT ON INMATE	25
ASSAULT ON STAFF	14
CONTRABAND	25
DEATH	1
DISRUPTIVE BEHAVIOR	4
UTILITIES DISRUPTION	1
PROPERTY LOST STOLEN	2
EMPLOYEE WEAPON USE	5
OTHER INCIDENTS	4
TOTAL	81
COXSACKIE RMU	
ASSAULT ON STAFF	1
CONTRABAND	1
DEATH	20
PROPERTY DESTRUCTION	1
OTHER INCIDENTS	3
TOTAL	26
DOWNSTATE	

(continued)

**UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON**

FACILITY	2004
ACCIDENT	8
ASSAULT ON INMATE	5
ASSAULT ON STAFF	15
CONTRABAND	21
DEATH	1
DISRUPTIVE BEHAVIOR	4
EMPLOYEE MISCONDUCT	5
PROPERTY LOST STOLEN	3
SELF-INJURY	3
OTHER INCIDENTS	5
TOTAL	70
EASTERN	
ACCIDENT	5
ASSAULT ON INMATE	7
ASSAULT ON STAFF	2
CONTRABAND	19
DEATH	1
DISRUPTIVE BEHAVIOR	2
EMPLOYEE MISCONDUCT	2
PROPERTY LOST STOLEN	1
OTHER INCIDENTS	4
TOTAL	43
ELMIRA	
ACCIDENT	5
ASSAULT ON INMATE	31
ASSAULT ON STAFF	28
CONTRABAND	110
DEATH	8
DISRUPTIVE BEHAVIOR	8
EMPLOYEE MISCONDUCT	1
SELF-INJURY	4
SUICIDE ATTEMPT	2
EMPLOYEE WEAPON USE	14
OTHER INCIDENTS	23
TOTAL	284
FIVE POINTS	
ACCIDENT	6
ASSAULT ON INMATE	31
ASSAULT ON STAFF	9
CONTRABAND	82
DEATH	1

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON

FACILITY	2004
DISRUPTIVE BEHAVIOR	17
EMPLOYEE MISCONDUCT	4
FIRE	1
PROPERTY LOST STOLEN	2
SELF-INJURY	1
EMPLOYEE WEAPON USE	7
OTHER INCIDENTS	16
TOTAL	184
GREAT MEADOW	
ACCIDENT	7
ASSAULT ON INMATE	33
ASSAULT ON STAFF	50
CONTRABAND	121
DISRUPTIVE BEHAVIOR	36
UTILITIES DISRUPTION	1
FIRE	2
PROPERTY LOST STOLEN	2
SELF-INJURY	15
SEXUAL MISCONDUCT	2
SUICIDE ATTEMPT	2
EMPLOYEE WEAPON USE	34
OTHER INCIDENTS	22
TOTAL	327
GREEN HAVEN	
ACCIDENT	15
ASSAULT ON INMATE	20
ASSAULT ON STAFF	28
ASSAULT ON OTHER	2
CONTRABAND	67
DEATH	5
DISRUPTIVE BEHAVIOR	12
EMPLOYEE MISCONDUCT	2
ATTEMPTED ESCAPE	1
PROPERTY LOST STOLEN	7
SELF-INJURY	4
SEXUAL MISCONDUCT	1
SUICIDE ATTEMPT	1
EMPLOYEE WEAPON USE	5
OTHER INCIDENTS	16
TOTAL	186
SHAWANGUNK	

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON

FACILITY	2004
ACCIDENT	2
ASSAULT ON INMATE	1
ASSAULT ON STAFF	3
CONTRABAND	11
DEATH	2
DISRUPTIVE BEHAVIOR	2
EMPLOYEE MISCONDUCT	1
OTHER INCIDENTS	68
TOTAL	90
SING SING	
ACCIDENT	14
ASSAULT ON INMATE	43
ASSAULT ON STAFF	23
CONTRABAND	81
DEATH	1
DISRUPTIVE BEHAVIOR	3
UTILITIES DISRUPTION	1
EMPLOYEE MISCONDUCT	4
PROPERTY LOST STOLEN	8
SELF-INJURY	5
EMPLOYEE WEAPON USE	7
OTHER INCIDENTS	8
TOTAL	198
SOUTHPORT	
ACCIDENT	3
ASSAULT ON INMATE	10
ASSAULT ON STAFF	39
CONTRABAND	28
DEATH	1
DISRUPTIVE BEHAVIOR	14
UTILITIES DISRUPTION	1
SELF-INJURY	1
EMPLOYEE WEAPON USE	10
OTHER INCIDENTS	4
TOTAL	111
SULLIVAN	
ACCIDENT	7
ASSAULT ON INMATE	5
ASSAULT ON STAFF	11
CONTRABAND	18
DEATH	2

(continued)

**UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON**

FACILITY	2004
DISRUPTIVE BEHAVIOR	6
EMPLOYEE MISCONDUCT	3
PROPERTY LOST STOLEN	5
SELF-INJURY	1
EMPLOYEE WEAPON USE	2
OTHER INCIDENTS	5
TOTAL	65
UPSTATE	
ACCIDENT	6
ASSAULT ON INMATE	7
ASSAULT ON STAFF	29
CONTRABAND	67
DEATH	1
DISRUPTIVE BEHAVIOR	31
EMPLOYEE MISCONDUCT	3
SELF-INJURY	1
SEXUAL MISCONDUCT	1
SUICIDE ATTEMPT	1
EMPLOYEE WEAPON USE	16
OTHER INCIDENTS	22
TOTAL	185
WALSH RMU	
ASSAULT ON INMATE	1
ASSAULT ON STAFF	5
CONTRABAND	3
DEATH	26
OTHER INCIDENTS	4
TOTAL	39
WENDE	
ACCIDENT	3
ASSAULT ON INMATE	20
ASSAULT ON STAFF	19
CONTRABAND	52
DISRUPTIVE BEHAVIOR	11
EMPLOYEE MISCONDUCT	2
FIRE	1
PROPERTY LOST STOLEN	1
SEXUAL MISCONDUCT	2
EMPLOYEE WEAPON USE	17
OTHER INCIDENTS	4

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
 INCIDENT CATEGORY BY PRISON

FACILITY	2004
TOTAL	132
WENDE RMU	
ACCIDENT	1
ASSAULT ON STAFF	2
CONTRABAND	2
DEATH	19
OTHER INCIDENTS	1
TOTAL	25
MEDIUM SECURITY	
ADIRONDACK	
ACCIDENT	5
ASSAULT ON INMATE	5
CONTRABAND	5
DISRUPTIVE BEHAVIOR	1
FIRE	1
OTHER INCIDENTS	1
TOTAL	18
ALBION-F.	
ACCIDENT	7
ASSAULT ON INMATE	7
ASSAULT ON STAFF	6
CONTRABAND	9
DEATH	2
DISRUPTIVE BEHAVIOR	4
EMPLOYEE MISCONDUCT	2
PROPERTY LOST STOLEN	2
SELF-INJURY	1
TEMPORARY RELEASE	8
OTHER INCIDENTS	10
TOTAL	58
ALTONA	
ACCIDENT	1
ASSAULT ON INMATE	1
ASSAULT ON STAFF	1
CONTRABAND	4
EMPLOYEE MISCONDUCT	1
PROPERTY LOST STOLEN	3
OTHER INCIDENTS	2

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON

FACILITY	2004
TOTAL	13
ARTHUR KILL	
ACCIDENT	5
ASSAULT ON INMATE	5
ASSAULT ON STAFF	3
CONTRABAND	15
DEATH	2
EMPLOYEE MISCONDUCT	1
ATTEMPTED ESCAPE	1
PROPERTY LOST STOLEN	2
SELF-INJURY	2
SUICIDE ATTEMPT	1
OTHER INCIDENTS	5
TOTAL	42
BARE HILL	
ACCIDENT	7
ASSAULT ON INMATE	9
ASSAULT ON STAFF	2
CONTRABAND	36
DEATH	3
DISRUPTIVE BEHAVIOR	1
EMPLOYEE MISCONDUCT	2
PROPERTY LOST STOLEN	1
SELF-INJURY	2
SEXUAL MISCONDUCT	4
OTHER INCIDENTS	15
TOTAL	82
BAYVIEW-FEMALE	
ACCIDENT	2
CONTRABAND	1
PROPERTY LOST STOLEN	2
SEXUAL MISCONDUCT	1
TEMPORARY RELEASE	27
TOTAL	33
BUTLER ASACTC	
ACCIDENT	5
PROPERTY LOST STOLEN	1
SEXUAL MISCONDUCT	1

(continued)

**UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON**

FACILITY	2004
TOTAL	7
CAPE VINCENT	
ACCIDENT	4
ASSAULT ON INMATE	3
ASSAULT ON STAFF	2
CONTRABAND	8
DEATH	1
DISRUPTIVE BEHAVIOR	1
OTHER INCIDENTS	2
TOTAL	21
CAYUGA	
ACCIDENT	9
ASSAULT ON INMATE	5
ASSAULT ON STAFF	3
CONTRABAND	14
DEATH	1
DISRUPTIVE BEHAVIOR	2
EMPLOYEE MISCONDUCT	1
FIRE	1
OTHER INCIDENTS	2
TOTAL	38
CHATEAUGAY ASACTC	
ACCIDENT	1
CONTRABAND	1
TOTAL	2
COLLINS	
ACCIDENT	9
ASSAULT ON INMATE	7
ASSAULT ON STAFF	9
CONTRABAND	28
DEATH	1
DISRUPTIVE BEHAVIOR	7
PROPERTY LOST STOLEN	5
SEXUAL MISCONDUCT	2
EMPLOYEE WEAPON USE	4
OTHER INCIDENTS	1
TOTAL	73

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON

FACILITY	2004
FISHKILL	
ACCIDENT	6
ASSAULT ON INMATE	2
ASSAULT ON STAFF	4
CONTRABAND	18
DEATH	11
DISRUPTIVE BEHAVIOR	5
EMPLOYEE MISCONDUCT	4
PROPERTY LOST STOLEN	2
SEXUAL MISCONDUCT	1
SUICIDE ATTEMPT	2
TEMPORARY RELEASE	27
OTHER INCIDENTS	10
TOTAL	92
FRANKLIN	
ACCIDENT	4
ASSAULT ON INMATE	6
ASSAULT ON STAFF	4
CONTRABAND	31
DEATH	2
DISRUPTIVE BEHAVIOR	2
EMPLOYEE MISCONDUCT	2
FIRE	1
PROPERTY LOST STOLEN	1
SEXUAL MISCONDUCT	1
OTHER INCIDENTS	8
TOTAL	62
GOUVERNEUR	
ACCIDENT	3
ASSAULT ON INMATE	2
CONTRABAND	9
DEATH	2
DISRUPTIVE BEHAVIOR	1
EMPLOYEE MISCONDUCT	3
SELF-INJURY	1
EMPLOYEE WEAPON USE	1
OTHER INCIDENTS	2
TOTAL	24
GOWANDA	
ACCIDENT	7

(continued)

**UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON**

FACILITY	2004
ASSAULT ON INMATE	11
ASSAULT ON STAFF	4
CONTRABAND	14
DEATH	2
DISRUPTIVE BEHAVIOR	1
UTILITIES DISRUPTION	1
EMPLOYEE MISCONDUCT	2
PROPERTY LOST STOLEN	3
SEXUAL MISCONDUCT	1
EMPLOYEE WEAPON USE	1
OTHER INCIDENTS	2
TOTAL	49
GREENE	
ACCIDENT	6
ASSAULT ON INMATE	27
ASSAULT ON STAFF	10
CONTRABAND	41
DEATH	1
DISRUPTIVE BEHAVIOR	8
EMPLOYEE MISCONDUCT	1
PROPERTY LOST STOLEN	2
SEXUAL MISCONDUCT	2
OTHER INCIDENTS	4
TOTAL	102
GROVELAND	
ACCIDENT	12
ASSAULT ON INMATE	5
CONTRABAND	18
DEATH	3
EMPLOYEE MISCONDUCT	1
PROPERTY LOST STOLEN	1
SELF-INJURY	1
OTHER INCIDENTS	7
TOTAL	48
HALE CREEK ASACTC	
ACCIDENT	1
TOTAL	1
HUDSON	

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON

FACILITY	2004
ACCIDENT	6
CONTRABAND	2
DISRUPTIVE BEHAVIOR	2
PROPERTY LOST STOLEN	1
TEMPORARY RELEASE	27
OTHER INCIDENTS	1
TOTAL	39
LIVINGSTON	
ACCIDENT	4
ASSAULT ON INMATE	9
CONTRABAND	13
EMPLOYEE MISCONDUCT	2
SEXUAL MISCONDUCT	1
OTHER INCIDENTS	1
TOTAL	30
MARCY	
ACCIDENT	9
ASSAULT ON INMATE	2
ASSAULT ON STAFF	1
CONTRABAND	27
DISRUPTIVE BEHAVIOR	2
EMPLOYEE MISCONDUCT	1
FIRE	1
SEXUAL MISCONDUCT	1
OTHER INCIDENTS	10
TOTAL	54
MID-ORANGE	
ACCIDENT	2
ASSAULT ON STAFF	1
CONTRABAND	6
DEATH	3
EMPLOYEE MISCONDUCT	3
PROPERTY LOST STOLEN	2
EMPLOYEE WEAPON USE	1
OTHER INCIDENTS	3
TOTAL	21
MID-STATE	
ACCIDENT	6

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON

FACILITY	2004
ASSAULT ON INMATE	9
ASSAULT ON STAFF	3
CONTRABAND	37
DISRUPTIVE BEHAVIOR	4
EMPLOYEE MISCONDUCT	2
PROPERTY LOST STOLEN	1
SELF-INJURY	1
SUICIDE ATTEMPT	1
EMPLOYEE WEAPON USE	1
OTHER INCIDENTS	2
TOTAL	67
MOHAWK	
ACCIDENT	8
ASSAULT ON INMATE	4
ASSAULT ON STAFF	1
CONTRABAND	11
DISRUPTIVE BEHAVIOR	3
EMPLOYEE MISCONDUCT	2
SELF-INJURY	1
SEXUAL MISCONDUCT	1
EMPLOYEE WEAPON USE	1
OTHER INCIDENTS	5
TOTAL	37
MT. MCGREGOR	
ACCIDENT	5
ASSAULT ON INMATE	4
ASSAULT ON STAFF	2
CONTRABAND	10
EMPLOYEE MISCONDUCT	1
SUICIDE ATTEMPT	1
OTHER INCIDENTS	1
TOTAL	24
OGDENSBURG	
ACCIDENT	1
ASSAULT ON INMATE	1
ASSAULT ON STAFF	1
CONTRABAND	4
PROPERTY LOST STOLEN	2
SEXUAL MISCONDUCT	2
OTHER INCIDENTS	2

(continued)

**UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON**

FACILITY	2004
TOTAL	13
ONEIDA	
ACCIDENT	4
ASSAULT ON INMATE	2
ASSAULT ON STAFF	2
ASSAULT ON OTHER	1
CONTRABAND	12
EMPLOYEE MISCONDUCT	1
ATTEMPTED ESCAPE	1
PROPERTY LOST STOLEN	1
SELF-INJURY	1
SEXUAL MISCONDUCT	1
OTHER INCIDENTS	4
TOTAL	30
ORLEANS	
ASSAULT ON INMATE	1
ASSAULT ON STAFF	4
CONTRABAND	13
DEATH	4
DISRUPTIVE BEHAVIOR	3
EMPLOYEE MISCONDUCT	8
PROPERTY LOST STOLEN	2
SEXUAL MISCONDUCT	2
EMPLOYEE WEAPON USE	3
OTHER INCIDENTS	2
TOTAL	42
OTISVILLE	
ACCIDENT	5
ASSAULT ON INMATE	3
CONTRABAND	3
DEATH	1
SEXUAL MISCONDUCT	1
TOTAL	13
RIVERVIEW	
ACCIDENT	4
ASSAULT ON INMATE	3
ASSAULT ON STAFF	1
CONTRABAND	13
DISRUPTIVE BEHAVIOR	1

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON

FACILITY	2004
EMPLOYEE MISCONDUCT	1
SEXUAL MISCONDUCT	1
EMPLOYEE WEAPON USE	1
TOTAL	27
TACONIC-F.	
ACCIDENT	2
CONTRABAND	1
DEATH	1
EMPLOYEE MISCONDUCT	1
PROPERTY LOST STOLEN	3
OTHER INCIDENTS	2
TOTAL	10
ULSTER	
ACCIDENT	7
ASSAULT ON INMATE	3
ASSAULT ON STAFF	1
CONTRABAND	8
PROPERTY LOST STOLEN	1
OTHER INCIDENTS	2
TOTAL	22
WALLKILL	
ACCIDENT	8
CONTRABAND	2
SELF-INJURY	1
TOTAL	11
WASHINGTON	
ACCIDENT	5
ASSAULT ON INMATE	6
ASSAULT ON STAFF	8
CONTRABAND	32
DEATH	1
DISRUPTIVE BEHAVIOR	9
EMPLOYEE MISCONDUCT	2
FIRE	1
EMPLOYEE WEAPON USE	3
OTHER INCIDENTS	1
TOTAL	68

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON

FACILITY	2004
WATERTOWN	
ACCIDENT	2
ASSAULT ON INMATE	2
ASSAULT ON STAFF	2
CONTRABAND	4
EMPLOYEE MISCONDUCT	1
FIRE	1
EMPLOYEE WEAPON USE	1
OTHER INCIDENTS	3
TOTAL	16
WOODBOURNE	
ACCIDENT	2
ASSAULT ON INMATE	1
CONTRABAND	8
DEATH	1
EMPLOYEE MISCONDUCT	2
PROPERTY LOST STOLEN	1
SEXUAL MISCONDUCT	1
OTHER INCIDENTS	1
TOTAL	17
WYOMING	
ACCIDENT	9
ASSAULT ON INMATE	14
ASSAULT ON STAFF	6
CONTRABAND	38
DEATH	2
DISRUPTIVE BEHAVIOR	2
UTILITIES DISRUPTION	1
EMPLOYEE MISCONDUCT	1
SEXUAL MISCONDUCT	1
EMPLOYEE WEAPON USE	1
OTHER INCIDENTS	1
TOTAL	76
MINIMUM SECURITY	
BEACON	
ACCIDENT	1
CONTRABAND	1
EMPLOYEE MISCONDUCT	1

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
 INCIDENT CATEGORY BY PRISON

FACILITY	2004
TOTAL	3
BUFFALO	
TEMPORARY RELEASE	36
TOTAL	36
BUTLER MINIMUM	
ACCIDENT	3
TOTAL	3
EDGECOMBE	
ACCIDENT	1
CONTRABAND	3
DEATH	1
TEMPORARY RELEASE	114
TOTAL	119
FULTON	
ASSAULT ON INMATE	1
CONTRABAND	7
FIRE	1
PROPERTY LOST STOLEN	2
TEMPORARY RELEASE	70
TOTAL	81
LAKEVIEW RECEP-H.	
ACCIDENT	1
ASSAULT ON INMATE	1
ASSAULT ON STAFF	4
CONTRABAND	7
DISRUPTIVE BEHAVIOR	9
PROPERTY LOST STOLEN	1
EMPLOYEE WEAPON USE	6
OTHER INCIDENTS	1
TOTAL	30
LINCOLN	
ACCIDENT	2
CONTRABAND	2

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON

FACILITY	2004
EMPLOYEE MISCONDUCT	1
PROPERTY LOST STOLEN	1
TEMPORARY RELEASE	64
TOTAL	70
LYON MOUNTAIN	
ACCIDENT	3
OTHER INCIDENTS	1
TOTAL	4
MID-STATE MIN.	
CONTRABAND	1
TOTAL	1
QUEENSBORO	
ACCIDENT	2
ASSAULT ON STAFF	1
CONTRABAND	2
ATTEMPTED ESCAPE	1
PROPERTY LOST STOLEN	1
OTHER INCIDENTS	15
TOTAL	22
ROCHESTER	
TEMPORARY RELEASE	14
TOTAL	14
SUMMIT	
ACCIDENT	1
ASSAULT ON STAFF	1
CONTRABAND	1
TOTAL	3
MINIMUM SHOCK	
LAKEVIEW SHOCK-M.	
ACCIDENT	3
ASSAULT ON INMATE	1

(continued)

**UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON**

FACILITY	2004
ASSAULT ON STAFF	4
CONTRABAND	1
EMPLOYEE MISCONDUCT	2
TOTAL	11
LAKEVIEW SHOCK-F.	
ASSAULT ON STAFF	1
TOTAL	1
MONTEREY SHOCK	
ACCIDENT	2
ASSAULT ON STAFF	1
TOTAL	3
MORIAH SHOCK	
ACCIDENT	3
ASSAULT ON STAFF	1
TOTAL	4
SUMMIT SHOCK-M.	
ACCIDENT	2
CONTRABAND	1
TOTAL	3
MINIMUM CAMPS	
CAMP GABRIELS	
ACCIDENT	4
ASSAULT ON INMATE	1
CONTRABAND	4
DISRUPTIVE BEHAVIOR	1
EMPLOYEE MISCONDUCT	2
PROPERTY LOST STOLEN	2
TOTAL	14
CAMP GEORGETOWN	
ACCIDENT	2
CONTRABAND	2

(continued)

**UNUSUAL INCIDENTS: JANUARY-DECEMBER 2004
INCIDENT CATEGORY BY PRISON**

FACILITY	2004
ESCAPE	1
TOTAL	5
CAMP MCGREGOR	
ACCIDENT	2
CONTRABAND	8
DISRUPTIVE BEHAVIOR	1
ESCAPE	1
TOTAL	12
CAMP PHARSALIA	
ACCIDENT	1
CONTRABAND	3
EMPLOYEE MISCONDUCT	1
TOTAL	5
OTHER	
CENTRAL OFFICE	
ACCIDENT	7
EMPLOYEE MISCONDUCT	1
PROPERTY LOST STOLEN	1
TOTAL	9
GRAND TOTAL	4934

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09:45:44 UIPR0601

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Preceding task required 6.05 seconds CPU time; 25.15 seconds elapsed.

1227 command lines read.
0 errors detected.
0 warnings issued.
6 seconds CPU time.
26 seconds elapsed time.
End of job.

