

Michigan Department of Correction
MONTHLY GRIEVANCE REPORT

Grievance Coordinator: W. Hood, Grievance Coordi

Facility: NCF	Year: 2013	Period from: 1/1/2013	to: 1/31/2013	R = RESOLVED
				P = PARTIALLY RESOLVED
				D = DENIED
				X = REJECTED
AVERAGE TURN AROUND TIME: STEP		8.02 days	STEP II:	days

	Category	STEP I					STEP II				
		REC	R	D	P	X	REC	R	D	P	X
1	Accounting	9	1	3	1						
2	Assignments	9	3		1		2		1		
3	Conditions	6	3				4		2		
4	CRP										
5	Disciplinary	2	1								
6	Discrimination										
7	Due Process	1									
8	File	2		1							
9	Food	2		1			4		2		
10	Good Time										
11	Grievances						1		1		
12	Health Care	19	1	12			10		5		
13	Industries										
14	Library	2					5		2		
15	Mail	2	1	1							
16	Parole Board										
17	Personnel	10	2	4			5		1		
18	Policy	1									
19	Property	10	2	1	1		5		1		
20	Religion						1				
21	Security Class						1		1		
22	Segregation										
23	Telephone						1				
24	Transfers										
25	Visits										
26	Staff Corruption										
27	Nongrievable	5				5	1				
28	Grievance Reject	3				2	2				
29	Programming	6	2	3			4		2		
	TOTALS	89	16	26	3	7	46		18		

Michigan Department of Correction
MONTHLY GRIEVANCE REPORT

Grievance Coordinator: W. Hood, Grievance Coordi

Facility: NCF	Year: 2013	Period from: 2/1/2013	to: 2/28/2013	R = RESOLVED
AVERAGE TURN AROUND TIME: STEP 1 8.35 days				STEP II: days
				P = PARTIALLY RESOLVED
				D = DENIED
				X = REJECTED

	Category	STEP I					STEP II				
		REC	R	D	P	X	REC	R	D	P	X
1	Accounting	5			1		3				
2	Assignments	3	1	2							
3	Conditions	5	3	1			1				
4	CRP										
5	Disciplinary										
6	Discrimination										
7	Due Process	1					1				
8	File	3		1							
9	Food	3									
10	Good Time										
11	Grievances										
12	Health Care	18	3	11			9		2		
13	Industries										
14	Library	1		1			2				
15	Mail	1					1		1		
16	Parole Board										
17	Personnel	9	3	3			2				
18	Policy										
19	Property	3	1	2			5		1		
20	Religion	2									
21	Security Class										
22	Segregation										
23	Telephone	1									
24	Transfers										
25	Visits										
26	Staff Corruption	1					1				
27	Nongrievable										
28	Grievance Rejecti	5				4	2		1		
29	Programming	4	1	1	1		1				
	TOTALS	65	12	22	2	4	28		5		

Michigan Department of Correction
MONTHLY GRIEVANCE REPORT

Grievance Coordinator: W. Hood, Grievance Coordi

Agency: NCF	Year: 2013	Period from: 3/1/2013	to: 3/31/2013	R = RESOLVED
AVERAGE TURN AROUND TIME: STEP 6.31 days				P = PARTIALLY RESOLVED
STEP II: days				D = DENIED
				X = REJECTED

	Category	STEP I					STEP II				
		REC	R	D	P	X	REC	R	D	P	X
1	Accounting	8	2		1		1		1		
2	Assignments	3		1							
3	Conditions	5	1	1			2				
4	CRP										
5	Disciplinary										
6	Discrimination										
7	Due Process	1									
8	File	1					1				
9	Food	2	1	1			1		1		
10	Good Time										
11	Grievances										
12	Health Care	16	1	8			7		3		
13	Industries										
14	Library										
15	Mail	4	1	2			2				
16	Parole Board										
17	Personnel	8	1	3			1				
18	Policy						1				
19	Property	3	1	2			1		1		
20	Religion						1				
21	Security Class										
22	Segregation										
23	Telephone										
24	Transfers	1									
25	Visits	1									
26	Staff Corruption						1				
27	Nongrievable	1				1					
28	Grievance Rejected	3				3	5		2		
()	Programming	2		1							
	TOTALS	59	8	19	1	4	24		8		

Michigan Department of Correction
MONTHLY GRIEVANCE REPORT

Grievance Coordinator: W. Hood, Grievance Coordi

ality: NCF	Year: 2013	Period from: 4/1/2013	to: 4/30/2013	R = RESOLVED
AVERAGE TURN AROUND TIME: STEP 8.76 days				STEP II: days
				P = PARTIALLY RESOLVED
				D = DENIED
				X = REJECTED

	Category	STEP I					STEP II				
		REC	R	D	P	X	REC	R	D	P	X
1	Accounting	6	1	3	1		2				
2	Assignments	4	1								
3	Conditions	7	3	3			1		1		
4	CRP										
5	Disciplinary										
6	Discrimination										
7	Due Process										
8	File	1		1							
9	Food	4		1							
10	Good Time										
11	Grievances										
2	Health Care	24	3	14			12		4		
13	Industries										
14	Library	1									
15	Mall	4		4			1		1		
16	Parole Board	1		1							
17	Personnel	12	1	6			3				
18	Policy										
19	Property	10	1	4			3		1		
20	Religion										
21	Security Class										
22	Segregation										
23	Telephone										
24	Transfers	1		1			1				
25	Visits										
26	Staff Corruption										
27	Nongrievable	1									
28	Grievance Rejecti	2				2					
29	Programming	4	3	1			1				
	TOTALS	82	13	39	1	2	24		7		

Michigan Department of Correction
MONTHLY GRIEVANCE REPORT

Grievance Coordinator: W. Hood, Grievance Coordi

Facility: NCF	Year: 2013	Period from: 5/1/2013	to: 5/31/2013	R = RESOLVED
AVERAGE TURN AROUND TIME: STEP 10.39 days				P = PARTIALLY RESOLVED
STEP II: days				D = DENIED
				X = REJECTED

	Category	STEP I					STEP II				
		REC	R	D	P	X	REC	R	D	P	X
1	Accounting	10		4			1				
2	Assignments	7		3							
3	Conditions	6	3	1			2				
4	CRP										
5	Disciplinary	1	1				1				
6	Discrimination										
7	Due Process	2	1	1			1				
8	File	1					1		1		
9	Food	3		1			3		2		
10	Good Time										
11	Grievances										
12	Health Care	24	3	9			8		2		
13	Industries										
14	Library	2	1				1				
15	Mail	1	1								
16	Parole Board						1		1		
17	Personnel	12	1	4			5				
18	Policy										
19	Property	11	2	3			1		1		
20	Religion	5		4							
21	Security Class										
22	Segregation										
23	Telephone	1									
24	Transfers										
25	Visits										
26	Staff Corruption										
27	Nongrievable										
28	Grievance Rejecti	8				8	1				
29	Programming	6	2	1							
	TOTALS	100	15	31		8	26		7		

Michigan Department of Correction
MONTHLY GRIEVANCE REPORT

Grievance Coordinator: W. Hood, Grievance Coordi

Facility:	NCF	Year:	2013	Period from:	6/1/2013 to:	6/30/2013	R = RESOLVED
							P = PARTIALLY RESOLVED
							D = DENIED
							X = REJECTED
AVERAGE TURN AROUND TIME: STEP		10.11 days		STEP II:		days	

	Category	STEP I					STEP II				
		REC	R	D	P	X	REC	R	D	P	X
1	Accounting	7	2	3			2				
2	Assignments	5		2			2		1		
3	Conditions	5		1							
4	CRP										
5	Disciplinary	1	1								
6	Discrimination										
7	Due Process	1									
8	File	1									
9	Food	7		3			2		2		
10	Good Time										
11	Grievances										
12	Health Care	20	3	6			11		3		
13	Industries										
14	Library	2									
15	Mail	1		1							
16	Parole Board	1									
17	Personnel	10	1	3			6		1		
18	Policy	1		1							
19	Property	5	1	2			4				
20	Religion						2				
21	Security Class										
22	Segregation										
23	Telephone										
24	Transfers										
25	Visits										
26	Staff Corruption										
27	Nongrievable										
28	Grievance Rejected	9				6	6		5		
29	Programming	7		1			1				
	TOTALS	83	8	23		6	36		12		

Michigan Department of Correction
MONTHLY GRIEVANCE REPORT

Grievance Coordinator: W. Hood, Grievance Coordi

Facility: NCF	Year: 2013	Period from: 7/1/2013	to: 7/31/2013	R = RESOLVED
AVERAGE TURN AROUND TIME: STEP 9.69 days				STEP II: days
				P = PARTIALLY RESOLVED
				D = DENIED
				X = REJECTED

	Category	STEP I					STEP II				
		REC	R	D	P	X	REC	R	D	P	X
1	Accounting	5		4			2		2		
2	Assignments	3		3			3		1		
3	Conditions	2		1			1				
4	CRP										
5	Disciplinary										
6	Discrimination										
7	Due Process										
8	File										
9	Food	1	1				4		2		
10	Good Time										
11	Grievances	2									
12	Health Care	18	4	6			8		4	1	
13	Industries										
14	Library	2					2				
15	Mail										
16	Parole Board						1				
17	Personnel	12	3	5			8		1		
18	Policy										
19	Property	7	2				3		1		
20	Religion										
21	Security Class										
22	Segregation										
23	Telephone										
24	Transfers										
25	Visits	1		1							
26	Staff Corruption										
27	Nongrievable	3									
28	Grievance Rejecti	4				4	3		2		
29	Programming	3		2			4		2		
	TOTALS	63	10	22		4	39		15	1	

Michigan Department of Correction
MONTHLY GRIEVANCE REPORT

Grievance Coordinator: W. Hood, Grievance Coordi

Facility: NCF	Year: 2013	Period from: 8/1/2013	to: 8/31/2013	R = RESOLVED
AVERAGE TURN AROUND TIME: STEP 9.10 days				P = PARTIALLY RESOLVED
STEP II: days				D = DENIED
				X = REJECTED

	Category	STEP I					STEP II				
		REC	R	D	P	X	REC	R	D	P	X
1	Accounting	7	1	5			3		2		
2	Assignments	9	1	7			1		1		
3	Conditions	4		2							
4	CRP										
5	Disciplinary	1									
6	Discrimination										
7	Due Process										
8	File	1									
9	Food	4									
10	Good Time										
11	Grievances										
12	Health Care	25	2	16			8				
13	Industries										
14	Library						1				
15	Mail	1									
16	Parole Board										
17	Personnel	4	1	1			4		1		
18	Policy	1	1								
19	Property	4		3			3				
20	Religion										
21	Security Class										
22	Segregation										
23	Telephone	1									
24	Transfers	1		1							
25	Visits										
26	Staff Corruption										
27	Nongrivable	1									
28	Grievance Rejecti	2				2	1		1		
29	Programming	10	2	4			2				
	TOTALS	76	8	39		2	23		5		

Michigan Department of Correction
MONTHLY GRIEVANCE REPORT

Grievance Coordinator: W. Hood, Grievance Coordi

Facility:	NCF	Year:	2013	Period from :	9/1/2013	to:	9/30/2013	R = RESOLVED
								P = PARTIALLY RESOLVED
								D = DENIED
								X = REJECTED
AVERAGE TURN AROUND TIME: STEP		11.02 days		STEP II:		days		

	Category	STEP I					STEP II				
		REC	R	D	P	X	REC	R	D	P	X
1	Accounting	6		1							
2	Assignments	8	3	3			4				
3	Conditions	13	2	7			4				
4	CRP										
5	Disciplinary						1				
6	Discrimination										
7	Due Process										
8	File						1				
9	Food	3					2		1		
10	Good Time										
11	Grievances										
12	Health Care	25	1	10			13		6		
13	Industries										
14	Library						1				
15	Mail	1		1			1		1		
16	Parole Board										
17	Personnel	13	1	7			1				
18	Policy										
19	Property	5	3				3		1		
20	Religion	2									
21	Security Class										
22	Segregation										
23	Telephone	1					1				
24	Transfers										
25	Visits										
26	Staff Corruption										
27	Nongrievable										
28	Grievance Rejecti	3					1		1		
29	Programming	6	1	2			3		2		
	TOTALS	86	11	31			2		12		

Michigan Department of Correction
MONTHLY GRIEVANCE REPORT

Grievance Coordinator: W. Hood, Grievance Coordi

Facility: NCF	Year: 2013	Period from: 10/1/2013	to: 10/31/2013	R = RESOLVED
AVERAGE TURN AROUND TIME: STEP 13.26 days				P = PARTIALLY RESOLVED
STEP II: days				D = DENIED
				X = REJECTED

	Category	STEP I					STEP II				
		REC	R	D	P	X	REC	R	D	P	X
1	Accounting	7	2				1		1		
2	Assignments	6		2							
3	Conditions	7	1				3				
4	CRP										
5	Disciplinary										
6	Discrimination										
7	Due Process										
8	File										
9	Food						1				
10	Good Time										
11	Grievances										
12	Health Care	21	6	8			6		2		
13	Industries										
14	Library	2									
15	Mail	6	1	3			2		1		
16	Parole Board										
17	Personnel	8	1	1			2		1		
18	Policy										
19	Property	6	1	3			1		1		
20	Religion	1		1			3		2		
21	Security Class										
22	Segregation										
23	Telephone	1									
24	Transfers	1		1							
25	Visits	1									
26	Staff Corruption										
27	Nongrievable										
28	Grievance Rejecti	1									
29	Programming	4	2	1			5		1		
	TOTALS	72	14	20			1	24	9		

Michigan Department of Correction
MONTHLY GRIEVANCE REPORT

Grievance Coordinator: W. Hood, Grievance Coordi

Facility: NCF	Year: 2013	Period from: 11/1/2013	to: 11/30/2013	R = RESOLVED
AVERAGE TURN AROUND TIME: STEP 12.04 days				P = PARTIALLY RESOLVED
STEP II: days				D = DENIED
				X = REJECTED

	Category	STEP I					STEP II				
		REC	R	D	P	X	REC	R	D	P	X
1	Accounting	10		3			2				
2	Assignments	6	1	1			2				
3	Conditions	4	1				1				
4	CRP										
5	Disciplinary										
6	Discrimination										
7	Due Process	2	1	1							
8	File	2									
9	Food										
10	Good Time										
11	Grievances										
12	Health Care	10	4	3			8		4		
13	Industries										
14	Library	5									
15	Mail	1					3		3		
16	Parole Board										
17	Personnel	5	1	1			1				
18	Policy										
19	Property	5	2	2			3		1		
20	Religion										
21	Security Class										
22	Segregation										
23	Telephone										
24	Transfers										
25	Visits										
26	Staff Corruption										
27	Nongrievable	1				1					
28	Grievance Rejecti	6				1	2		1		
29	Programming	2									
	TOTALS	59	10	11		2	22		9		

Michigan Department of Correction
MONTHLY GRIEVANCE REPORT

Grievance Coordinator: W. Hood, Grievance Coordi

Agency: NCF	Year: 2013	Period from: 12/1/2013	to: 12/31/2013	R = RESOLVED		
AVERAGE TURN AROUND TIME: STEP 1				7.59 days	STEP II: days	P = PARTIALLY RESOLVED
				D = DENIED	X = REJECTED	

	Category	STEP I					STEP II				
		REC	R	D	P	X	REC	R	D	P	X
1	Accounting	20	3	7			5				
2	Assignments	4	1	2			1				
3	Conditions	2		2			2				
4	CRP										
5	Disciplinary										
6	Discrimination										
7	Due Process										
8	File						1				
9	Food	3									
10	Good Time										
11	Grievances	1									
12	Health Care	17	1	6			7		4		
13	Industries										
14	Library	2					2				
15	Mail	3		1			1				
16	Parole Board										
17	Personnel	13	1	2			2				
18	Policy										
19	Property	2									
20	Religion	1									
21	Security Class										
22	Segregation										
23	Telephone	1									
24	Transfers	2	1								
25	Visits										
26	Staff Corruption	1									
27	Nongrievable										
28	Grievance Rejecti	3					5		1		
29	Programming	2					1				
	TOTALS	77	7	20			27		5		