# MICHIGAN DEPARTMENT OF CORRECTIONS

## RESPONSE TO REQUEST FOR PUBLIC RECORDS - FOIA

<table>
<thead>
<tr>
<th>Requester Name:</th>
<th>Greer Donley</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requester Type:</td>
<td>Attorney</td>
</tr>
<tr>
<td>Address:</td>
<td>625 South State Street, Ann Arbor, MI 48109</td>
</tr>
</tbody>
</table>

### Description of Requested Records:

Any 2013 records from Michigan Prisons that tally or report: The number of grievances filed and resolved each year. The categories or subject matter of grievances files and resolved, and number of grievances in each subject matter category used. Grievance outcomes or resolutions each year, by subject matter category and year. Statistics or data on length of time to resolve grievances, by subject matter category and year.

### The Following Action Has Been Taken in Compliance With the Michigan Freedom of Information Act

**Request Granted**: 
- No. of pages: [Blank]  
- See fee assessment below.

**Request Granted in Part/Denied in Part**:  
- No. of pages: 1,188  
- Portions of requested records are exempt from disclosure.  
- See explanation and fee assessment below.

**Request Denied**:  
- Requested records are exempt from disclosure.  
- See explanation below.

- Requested records do not exist within the records of this Department under the name or description provided or by another name reasonably known to this Department.

- Request does not describe the record sufficiently to enable this Department to determine what record is requested.

- To the extent the records are available, home address, telephone numbers, and personnel records of employees of this Department are exempt from disclosure pursuant to MCL 791.230a. This includes but is not limited to investigatory, disciplinary, and time and attendance records.

**10 Business Day Extension Taken**:  
- Due Date: 5/5/2014  
- Reason for Extension: Additional time needed to process request

### Fee Assessment

- **Fee Waived**: [Blank]

- Non-exempt records will be sent upon receipt of payment in the amount of $______ payable by check or money order to the State of Michigan. Cash cannot be accepted. Send payment to Michigan Department of Corrections, Attn: FOIA Coordinator, at the return address identified on the envelope.

- A 50% good faith deposit is required in the amount of $167.51 payable by check or money order to the State of Michigan. Cash cannot be accepted. Send payment to Michigan Department of Corrections, Attn: FOIA Coordinator, at the return address identified on the envelope. Upon receipt of the deposit, the Department will process your request. Thereafter, you will be informed of the balance due and any applicable exemptions.

### See Below and Back of Form If Records Are Exempt From Disclosure Or for Additional Information

Extension taken on 4/21/2014

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If your request is denied in whole or in part, you have the right under the Michigan Freedom of Information Act to do either of the following:

1. Appeal the denial to the Director. Your appeal must be submitted in writing to the Michigan Department of Corrections, Attn: Administrator of the Office of Legal Affairs, P.O. Box 32003, Lansing, MI 48903. The appeal must be specifically identified as a FOIA appeal and must state the reasons for reversal of the denial. The Director will respond to the appeal in accordance with MCL 15.240.

2. Appeal the Department's final determination to deny your request by commencing an action in the circuit court within 180 calendar days after the final determination is made.

I CERTIFY THAT THE DOCUMENTS PROVIDED IN RESPONSE TO THIS REQUEST ARE TRUE AND ACCURATE COPIES.

FOIA COORDINATOR: [Signature]

DATE: [April 22, 2014]
FOIA Exemptions

(a) Information of a personal nature where the public disclosure of the information would constitute a clearly unwarranted invasion of an individual's privacy.

(b) Investigating records compiled for law enforcement purposes, but only to the extent that disclosure as a public record would do any of the following:
   (i) Interfere with law enforcement proceedings.
   (ii) Deprive a person of the right to a fair trial or impartial administrative adjudication.
   (iii) Constitute an unwarranted invasion of personal privacy.
   (iv) Disclose the identity of a confidential source, or if the record is compiled by a law enforcement agency in the course of a criminal investigation, disclose confidential information furnished only by a confidential source.
   (v) Disclose law enforcement investigative techniques or procedures.
   (vi) Endanger the life or physical safety of law enforcement personnel.

(c) A public record which, if disclosed, would prejudice the public body’s ability to maintain the physical security of custodial or penal institutions occupied by persons arrested or convicted of a crime or admitted because of a mental disability, unless the public interest in disclosure under this act outweighs the public interest in nondisclosure.

(d) Records or information specifically described and exempted from disclosure by statute.

(e) A public record or information specified in this section that is furnished by the public body originally compiling, preparing or receiving the record or information to a public officer or public body in connection with the performance of the duties of that public officer or public body, if the considerations originally giving rise to the exempt nature of the public record remain applicable.

(f) Trade secrets or commercial or financial information voluntarily provided to an agency for use in developing governmental policy if:
   (i) The information is submitted upon a promise of confidentiality by the public body.
   (ii) The promise of confidentiality is authorized by the chief administrative officer of the public body or by an elected official at the time at which the promise is made.
   (iii) A description of the information is recorded by the public body within a reasonable time after it has been submitted, maintained in a central place within the public body, and made available to a person upon request. This subdivision does not apply to information submitted as required by law or as a condition of receiving a governmental contract, license or other benefit.

(g) Information or records subject to the attorney-client privilege, psychologist-patient privilege, minister, priest, or Christian Science practitioner privilege, or other privilege recognized by statute or court rule.

(h) A bid or proposal by a person to enter into a contract or agreement, until the time for the public opening of bids or proposals, or if a public opening is not to be conducted, until the deadline for the submission of bids or proposals has expired.

(i) Appraisals of real property to be acquired by the public body until (i) an agreement is entered into; or (ii) 3 years has elapsed since the making of the appraisal, unless litigation relative to the acquisition has not yet terminated.

(j) Test questions and answers, scoring keys and other examination instruments or data used to administer a license, public employment, or academic examination, unless the public interest in disclosure under this act outweighs the public interest in nondisclosure.

(k) Medical, counseling or psychological facts or evaluations concerning an individual if the individual's identity would be revealed by a disclosure of those facts or evaluation.

(l) Communications and notes within a public body or between public bodies of an advisory nature to the extent that they cover other than purely factual materials and are preliminary to a final agency determination of policy or action. This exemption shall not apply unless the public body shows that in the particular instance the public interest in encouraging frank communication between officials and employees of public bodies clearly outweighs the public interest in disclosure. This exemption does not constitute an exemption under state law for purposes of MCL 15.268.

(m) Records of law enforcement communication codes, or plans for deployment of law enforcement personnel, that if disclosed would prejudice the public body’s ability to protect the public safety unless the public interest in disclosure under this act outweighs the public interest in nondisclosure in this particular interest.

(n) Testing data developed by a public body in determining whether bidder's products meet the specifications for purchase by those products by the public body, if disclosure of the data would reveal that only 1 bidder has met the specifications. This subdivision does not apply after 1 year has elapsed from the time the public body completed testing.

(o) Unless the public interest in disclosure outweighs the public interest in nondisclosure in the particular instance, public records of a law enforcement agency, the release of which would do the following:
   (i) Identify or provide a means of identifying an informant.
   (ii) Disclose the personal address or telephone number of law enforcement officers or agents or any special skills or qualifications they may have.
   (iii) Disclose the name, address, or telephone number of a family member, relative, or other person associated with the law enforcement officer or agent.
   (iv) Disclose operational instructions of law enforcement officers or agents.
   (v) Reveal the contents of staff manuals provided for law enforcement officers or agents.
   (vi) Endanger the life or safety of law enforcement officers or agents or their families, relatives, children, parents, or those who furnished information to law enforcement departments or agencies.
   (vii) Identify or provide a means of identifying a person as a law enforcement officer, agent, or informant.
   (viii) Disclose personnel records for law enforcement agencies.
   (ix) Identify or provide a means of identifying residences that law enforcement agencies are requested to check in the absence of their owners or tenants.

(p) Records of a public body’s security measures, including security plans, security codes and combinations, passwords, passes, keys, and security procedures, to the extent that the records relate to the ongoing security of the public body.

(q) Records or information relating to a civil action in which the requesting party and the public body are parties.

(r) Information or records that would disclose the social security number of any individual.
The following action has been taken in compliance with the Michigan Freedom of Information Act:

**Request Granted**

- No. of pages: [see fee assessment below]
- Description of Requested Records: Any 2013 records from Michigan Prisons that tally or report: The number of grievances filed and resolved each year. The categories or subject matter of grievances files and resolved, and number of grievances in each subject matter category used. Grievance outcomes or resolutions each year, by subject matter category and year. Statistics or data on length of time to resolve grievances, by subject matter category and year.

**Request Granted in Part/Denied in Part**

- No. of pages:
- Portions of requested records are exempt from disclosure.
- Requested records are exempt from disclosure. See explanation below.
- Requested records do not exist within the records of this Department under the name or description provided or by another name reasonably known to this Department.

**Request Denied**

- Request does not describe the record sufficiently to enable this Department to determine what record is requested.
- To the extent the records are available, home address, telephone numbers, and personnel records of employees of this Department are exempt from disclosure pursuant to MCL 791.230a. This includes but is not limited to investigatory, disciplinary, and time and attendance records.

**10 Business Day Extension Taken**

- Due Date: 5/5/2014
- Reason for Extension: Additional time needed to process request

**FEE ASSESSMENT**

- Fee Waived.
- Non-exempt records will be sent upon receipt of payment in the amount of [payable by check or money order to the State of Michigan. Cash cannot be accepted. Send payment to Michigan Department of Corrections, Attn: FOIA Coordinator, at the return address identified on the envelope.]
- A 50% good faith deposit is required in the amount of [payable by check or money order to the State of Michigan. Cash cannot be accepted. Send payment to Michigan Department of Corrections, Attn: FOIA Coordinator, at the return address identified on the envelope. Upon receipt of the deposit, the Department will process your request. Thereafter, you will be informed of the balance due and any applicable exemptions.]

SEE BELOW AND BACK OF FORM IF RECORDS ARE EXEMPT FROM DISCLOSURE OR FOR ADDITIONAL INFORMATION

If your request is denied in whole or in part, you have the right under the Michigan Freedom of Information Act to do either of the following:

1. Appeal the denial to the Director. Your appeal must be submitted in writing to the Michigan Department of Corrections, Attn: Administrator of the Office of Legal Affairs, P.O. Box 30003, Lansing, MI 48909. The appeal must be specifically identified as a FOIA appeal and must state the reasons for reversal of the denial. The Director will respond to the appeal in accordance with MCL 15.240.

2. Appeal the Department's final determination to deny your request by commencing an action in the circuit court within 180 calendar days after the final determination is made.

I CERTIFY THAT THE DOCUMENTS PROVIDED IN RESPONSE TO THIS REQUEST ARE TRUE AND ACCURATE COPIES.

FOIA COORDINATOR: [Signature]

DATE: 4/21/2014
**FOIA Exemptions**

(a) Information of a personal nature where the public disclosure of the information would constitute a clearly unwarranted invasion of an individual's privacy.

(b) Investigating records compiled for law enforcement purposes, but only to the extent that disclosure as a public record would do any of the following:

(i) Interfere with law enforcement proceedings.

(ii) Deprive a person of the right to a fair trial or impartial administrative adjudication.

(iii) Constitute an unwarranted invasion of personal privacy.

(iv) Disclose the identity of a confidential source, or if the record is compiled by a law enforcement agency in the course of a criminal investigation, disclose confidential information furnished only by a confidential source.

(v) Disclose law enforcement investigative techniques or procedures.

(vi) Endanger the life or physical safety of law enforcement personnel.

(c) A public record which if disclosed would prejudice a public body's ability to maintain the physical security of custodial or penal institutions occupied by persons arrested or convicted of a crime or admitted because of a mental disability, unless the public interest in disclosure under this act outweighs the public interest in nondisclosure.

(d) Records or information specifically described and exempted from disclosure by statute.

(e) A public record or information described in this section that is furnished by the public body originally compiling, preparing or receiving the record or information to a public officer or public body in connection with the performance of the duties of that public officer or public body, if the considerations originally giving rise to the exempt nature of the public record remain applicable.

(f) Trade secrets or commercial or financial information voluntarily provided to an agency for use in developing governmental policy if:

(i) The information is submitted upon a promise of confidentiality by the public body.

(ii) The promise of confidentiality is authorized by the chief administrative officer of the public body or by an elected official at the time the promise is made.

(iii) A description of the information is recorded by the public body within a reasonable time after it has been submitted, maintained in a central place within the public body, and made available to a person upon request. This subdivision does not apply to information submitted as required by law or as a condition of receiving a governmental contract, license or other benefit.

(g) Information or records subject to the attorney-client privilege.

(h) Information or records subject to the physician-patient privilege, psychologist-patient privilege, Minister, priest, or Christian Science practitioner privilege, or other privilege recognized by statute or court rule.

(i) A bid or proposal by a person to enter into a contract or agreement, until the time for the public opening of bids or proposals, or if a public opening is not to be conducted, until the deadline for submission of bids or proposals has expired.

(j) Appraisals of real property to be acquired by the public body unless litigation relative to the acquisition has not yet terminated.

(k) Test questions and answers, scoring keys and other examination instruments or data used to administer a license, public employment, or academic examination, unless the public interest in disclosure under this act outweighs the public interest in nondisclosure.

(l) Medical, counseling or psychological facts or evaluations concerning an individual if the individual's identity would be revealed by a disclosure of those facts or evaluations.

(m) Communications and notes within a public body or between public bodies of an advisory nature to the extent that they cover other than purely factual materials and are preliminary to a final agency determination of policy or action. This exemption shall not apply unless the public body shows that in the particular instance the public interest in encouraging frank communication between officials and employees of public bodies clearly outweighs the public interest in disclosure. This exemption does not constitute an exemption under state law for purposes of MCL 15.266.

(n) Records of law enforcement communication codes, or plans for deployment of law enforcement personnel, that if disclosed would prejudice a public body's ability to protect the public safety unless the public interest in disclosure under this act outweighs the public interest in nondisclosure in the particular instance.

(o) Testing data developed by a public body in determining whether bidder's products meet the specifications for purchase of those products by the public body, if disclosure of the data would reveal that only 1 bidder has met the specifications. This subdivision does not apply after 1 year has elapsed from the time the public body completes testing.

(p) Unless the public interest in disclosure outweighs the public interest in nondisclosure in the particular instance, public records of a law enforcement agency, the release of which would do the following:

(i) Identify or provide a means of identifying an officer.

(ii) Identify or provide a means of identifying a law enforcement undercover officer or agent or a plain clothes officer as a law enforcement officer or agent.

(iii) Disclose the personal address or telephone number of law enforcement officers or agents or any special skills they may have.

(iv) Disclose the name, address, or telephone numbers of family members, relatives, children, or parents of law enforcement officers or agents.

(v) Disclose operational instructions of law enforcement officers or agents.

(vi) Reveal the contents of staff manuals provided for law enforcement officers or agents.

(vii) Endanger the life or safety of law enforcement officers or agents or their families, relatives, children, parents, or those who furnished information to law enforcement departments or agencies.

(viii) Identify or provide a means of indentifying a person as a law enforcement officer, agent, or informer.

(ix) Disclose personnel records for law enforcement agencies.

(x) Identify or provide a means of identifying residences that law enforcement agencies are requested to check in the absence of their owners or tenants.

(u) Records of a public body's security measures, including security plans, security codes and combinations, passwords, passes, keys, and security procedures, to the extent that the records relate to the ongoing security of the public body.

(v) Records or information relating to a civil action in which the requesting party and the public body are parties.

(w) Information or records that would disclose the social security number of any individual.
**MICHIGAN DEPARTMENT OF CORRECTIONS**

**RESPONSE TO REQUEST FOR PUBLIC RECORDS - FOIA**

<table>
<thead>
<tr>
<th>Requester Name:</th>
<th>Greer Donley</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requester Type:</td>
<td>Attorney</td>
</tr>
<tr>
<td>Address:</td>
<td>910 Legal Research Building</td>
</tr>
<tr>
<td></td>
<td>UoM Law School</td>
</tr>
<tr>
<td></td>
<td>625 South State Street</td>
</tr>
<tr>
<td></td>
<td>Ann Arbor, MI 48109</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:prison.info.project@umich.edu">prison.info.project@umich.edu</a></td>
</tr>
</tbody>
</table>

**Description of Requested Records:**

1. Any current prisoner handbook or manual (including any inmate orientation handbook or manual, system-wide or institution-specific).
2. All current prisoner grievance regulations, policies, guidelines, manuals, directives, rules, etc., including general grievance policies/guidelines/etc., and specific grievance policies/guidelines/etc., relating to, for example, health care or sexual assault.
3. Any current policy for prisoner mail or correspondence, including regular and legal mail, prisoner receipt of newspapers, magazines, newsletters, and books.

<table>
<thead>
<tr>
<th>Request Date</th>
<th>Received Date</th>
<th>FOIA No.</th>
</tr>
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<tbody>
<tr>
<td>4/3/2014</td>
<td>4/14/2014</td>
<td>14 398</td>
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**THE FOLLOWING ACTION HAS BEEN TAKEN IN COMPLIANCE WITH THE MICHIGAN FREEDOM OF INFORMATION ACT**

**Request Granted**

| No. of pages: | Portions of requested records are exempt from disclosure. See explanation and fee assessment below. |

**Request Granted in Part/Denied in Part**

<table>
<thead>
<tr>
<th>No. of pages:</th>
<th>Requested records are exempt from disclosure. See explanation below.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Requested records do not exist within the records of this Department under the name or description provided or by another name reasonably known to this Department.</td>
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**Request Denied**

<table>
<thead>
<tr>
<th>Reason for Extension:</th>
<th>Additional time needed to process request</th>
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</thead>
<tbody>
<tr>
<td>Due Date:</td>
<td>5/5/2014</td>
</tr>
<tr>
<td>Extension Taken:</td>
<td>✓</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**FEE ASSESSMENT**

- [ ] Fee Waived.
- [ ] Non-exempt records will be sent upon receipt of payment in the amount of __________ payable by check or money order to the State of Michigan. Cash cannot be accepted. Send payment to Michigan Department of Corrections, Attn: FOIA Coordinator, at the return address identified on the envelope.
- [ ] A 50% good faith deposit is required in the amount of __________ payable by check or money order to the State of Michigan. Cash cannot be accepted. Send payment to Michigan Department of Corrections, Attn: FOIA Coordinator, at the return address identified on the envelope. Upon receipt of the deposit, the Department will process your request. Thereafter, you will be informed of the balance due and any applicable exemptions.

**SEE BELOW AND BACK OF FORM IF RECORDS ARE EXEMPT FROM DISCLOSURE OR FOR ADDITIONAL INFORMATION**

---

If your request is denied in whole or in part, you have the right under the Michigan Freedom of Information Act to do either of the following:

1. Appeal the denial to the Director. Your appeal must be submitted in writing to the Michigan Department of Corrections, Attn: Administrator of the Office of Legal Affairs, P.O. Box 30033, Lansing, MI 48906. The appeal must be specifically identified as a FOIA appeal and must state the reasons for reversal of the denial. The Director will respond to the appeal in accordance with MCL 15.240.

2. Appeal the Department's final determination to deny your request by commencing an action in the circuit court within 180 calendar days after the final determination is made.

I CERTIFY THAT THE DOCUMENTS PROVIDED IN RESPONSE TO THIS REQUEST ARE TRUE AND ACCURATE COPIES.

FOIA COORDINATOR: [Signature]  
DATE: April 24, 2014
FOIA Exemptions

(a) Information of a personal nature where the public disclosure of the information would constitute a clearly unwarranted invasion of an individual’s privacy.

(b) Investigating records compiled for law enforcement purposes, but only to the extent that disclosure as a public record would do any of the following:
   (i) Interfere with law enforcement proceedings.
   (ii) Deprive a person of the right to a fair trial or impartial administrative adjudication.
   (iii) Constitute an unwarranted invasion of personal privacy.
   (iv) Disclose the identity of a confidential source, or if the record is compiled by a law enforcement agency in the course of a criminal investigation, disclose confidential information furnished only by a confidential source.
   (v) Disclose law enforcement investigative techniques or procedures.
   (vi) Endanger the life or physical safety of law enforcement personnel.

(c) A public record which if disclosed would prejudice a public body’s ability to maintain the physical security of custodial or penal institutions occupied by persons arrested or convicted of a crime or admitted because of a mental disability, unless the public interest in disclosure under this act outweighs the public interest in nondisclosure.

(d) Records or information specifically described and exempted from disclosure by statute.

(e) A public record or information described in this section that is furnished by the public body originally compiling, preparing or receiving the record or information to a public officer or public body in connection with the performance of the duties of that public officer or public body, if the considerations originally giving rise to the exempt nature of the public record remain applicable.

(f) Trade secrets or commercial or financial information voluntarily provided to an agency for use in developing governmental policy if:
   (i) The information is submitted upon a promise of confidentiality by the public body.
   (ii) The promise of confidentiality is authorized by the chief administrative officer of the public body or by an elected official at the time the promise is made.
   (iii) A description of the information is recorded by the public body within a reasonable time after it has been submitted, maintained in a central place within the public body, and made available to a person upon request. This subdivision does not apply to information submitted as required by law or as a condition of receiving a governmental contract, license or other benefit.

(g) Information or records subject to the attorney-client privilege.

(h) Information or records subject to the physician-patient privilege, psychologist-patient privilege, Minister, priest, or Christian Science practitioner privilege, or other privilege described by statute or court rule.

(i) A bid or proposal by a person to enter into a contract or agreement, until the time for the public opening of bids or proposals, or if a public opening is not to be conducted, until the deadline for submission of bids or proposals has expired.

(j) Appraisals of real property to be acquired by the public body until (i) an agreement is entered into; or (ii) 3 years has elapsed since the making of the appraisal, unless litigation relative to the acquisition has not yet terminated.

(k) Test questions and answers, scoring keys and other examination instruments or data used to administer a license, public employment, or academic examination, unless the public interest in disclosure under this act outweighs the public interest in nondisclosure.

(l) Medical, counseling or psychological facts or evaluations concerning an individual if the individual's identity would be revealed by a disclosure of those facts or evaluations.

(m) Communications and notes within a public body or between public bodies of an advisory nature to the extent that they cover other than purely factual materials and are preliminary to a final agency determination of policy or action. This exemption shall not apply unless the public body shows that in the particular instance the public interest in encouraging frank communication between officials and employees of public bodies clearly outweighs the public interest in disclosure. This exemption does not constitute an exemption under state law for purposes of MCL 15.268.

(n) Records of law enforcement communication codes, or plans for deployment of law enforcement personnel, that if disclosed would prejudice a public body's ability to protect the public safety unless the public interest in disclosure under this act outweighs the public interest in nondisclosure in the particular interest.

(p) Testing data developed by a public body in determining whether bidder's products meet the specifications for purchase of those products by the public body, if disclosure of the data would reveal that only 1 bidder has met the specifications. This subdivision does not apply after 1 year has elapsed from the time the public body completes testing.

(q) Unless the public interest in disclosure outweighs the public interest in nondisclosure in the particular instance, public records of a law enforcement agency, the release of which would do the following:
   (i) Identify or provide a means of identifying an informer.
   (ii) Identify or provide a means of identifying a law enforcement undercover officer or agent or a plain clothes officer as a law enforcement officer or agent.
   (iii) Disclose the personal address or telephone number of law enforcement officers or agents or any special skills they may have.
   (iv) Disclose the name, address, or telephone numbers of family members, relatives, children, or parents of law enforcement officers or agents.
   (v) Disclose operational instructions of law enforcement officers or agents.
   (vi) Reveal the contents of staff manuals provided for law enforcement officers or agents.
   (vii) Endanger the life or safety of law enforcement officers or agents or their families, relatives, children, parents, or those who furnished information to law enforcement departments or agencies.
   (viii) Identify or provide a means of identifying the location of a law enforcement officer, agent, or informant.
   (ix) Disclose personnel records for law enforcement agencies.
   (x) Identify or provide a means of identifying residences that law enforcement agencies are requested to check in the absence of their owners or tenants.

(u) Records of a public body's security measures, including security plans, security codes and combinations, passwords, passes, keys, and security procedures, to the extent that the records relate to the ongoing security of the public body.

(v) Records or information relating to a civil action in which the requesting party and the public body are parties.

(w) Information or records that would disclose the social security number of any individual.