INTRODUCTION

For FY 07-08, there have been 1,753 inmate grievances reported (an average of 5 per day and 146 per month). The inmate grievances rate per 100 inmates decreased by 18% in FY 07-08 (2.08) when compared to FY 06-07 (2.54). October had the most grievances reported with 204 (48% over the monthly average), while April had the lowest with 78 (47% under the monthly average). This year, inmate grievances reported declined by 17% (-363) compared to last year (FY 06-07: 2,116).

The top five category types of inmate grievances reported are as follows:
1) Medical care 37% (640)
2) Miscellaneous 13% (221)
3) Facility operations 11% (193)
4) Food services 9% (153)
5) Staff complaints 6% (113)

FACILITY SPECIFIC

Percent of total inmate grievances by facilities are as follows:
1) PTDC: 40% (690)
2) MWDC: 39% (688)
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3) TTC: 12% (210)
4) TGK: 9% (165)
5) WDC: 0% (0)
6) BCP: 0% (0)

DEPARTMENT-WIDE
INMATE GRIEVANCES
FY 2007-2008

Source: Primary Indicator Report Network (12/05/08)
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DEPARTMENT-WIDE
INMATE GRIEVANCES
FY 2007-2008

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DEPARTMENT-WIDE
INMATE GRIEVANCES
YEARLY COMPARISON

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DEPARTMENT-WIDE
INMATE GRIEVANCES BY TYPE
FY 2007-2008

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DEPARTMENT-WIDE
PERCENTAGE OF INMATE GRIEVANCES BY TYPE
FY 2007-2008

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DEPARTMENT-WIDE SANCTIONS
FY 2007-2008

Religious Activities 3%
Facility Operations 11%
Grievance Process 0%
Miscellaneous 13%
Program Assignments 0%
Visitation 1%
Medical Care 37%
Dental Care 0%
Mental Health Care 0%
Legal 1%
Food Services 9%

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DEPARTMENT-WIDE
INMATE GRIEVANCES PER 100 INMATES
FY 2007-2008

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DEPARTMENT-WIDE
INMATE GRIEVANCES
FY 2007-2008

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CORRECTIONS AND REHABILITATION DEPARTMENT

METRO WEST DETENTION CENTER
INMATE GRIEVANCES
FY 2007-2008

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TRAINING & TREATMENT CENTER
INMATE GRIEVANCES
FY 2007-2008

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TRAINING & TREATMENT CENTER
INMATE GRIEVANCES
FY 2007-2008

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TURNER GUILFORD KNIGHT CORRECTIONAL CENTER
INMATE GRIEVANCES
FY 2007-2008

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PRE-TRIAL DETENTION CENTER
INMATE GRIEVANCES
FY 2007-2008

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WOMEN'S DETENTION CENTER
INMATE GRIEVANCES
FY 2007-2008

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WOMEN'S DETENTION CENTER
INMATE GRIEVANCES
FY 2007-2008

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<th>Dental Care</th>
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BOOT CAMP PROGRAM
INMATE GRIEVANCES
FY 2007-2008

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