March 27, 2014

Dear Mr. Donley,

I am in receipt of your request seeking information relating to Prisoner Grievances and Prisoner Correspondence.

Please be advised, it will require one Program Coordinator II five (5) hours to complete this request at a rate of $27.33 per hour to search and gather the requested information. There will also be an additional charge of .20 cents per page.

If processed, this request would be considered a public records request and the estimated cost to obtain this information would be as follows:

- Records from 2003–2012, 431 pages = total cost would be $222.85
- Records from 2008-2012, 382 pages = total cost would be $213.05

Please make your check payable to the Commonwealth of Massachusetts and forward to the following address:

Massachusetts Department of Correction
Research & Planning Division
P.O. Box 9125
Concord, MA 01742-9125

Once payment is received your requested information will be forwarded.

Thank you for your interest in the Massachusetts Department of Correction.

Sincerely,

Kristie Ladouceur, Director
Office of Administrative Resolution