125-2-4-.23 Offender Grievances.

The vast majority of offender grievances are resolved directly and promptly. In those cases where an offender grievance is not resolved at the initial level, the Warden/Superintendent shall follow the established procedure whereby an offender who is convinced that he has a legitimate grievance is provided a reasonable opportunity to present in writing or discuss his allegations until a resolution of the alleged problem, consistent with the developed facts, has been achieved.