

PSM 17 - MAR - 1409.43.34 AM

Grievance Dt: YYYY >= '2009'

Analyst: Debra Williams

		Grievance_D t: YYYY								
		2009	2010	2011	2012	2013	2014			
Grievance_Category _Desc	Stage_Desc	Count	Count	Count	Count	Count	Count			
Access To Courts/Legal Counsel	Appeal Closed	69	85	74	78	91	2			
Access To Courts/Legal Counsel	Formal Closed	44	55	62	82	131	8			
Access To Courts/Legal Counsel	Informal Closed	162	211	203	224	33	4			
Access To Courts/Legal Counsel	Pending Appeal Assignment				1					
Access To Courts/Legal Counsel	Pending Appeal Investigation Results					3	3			
Access To Courts/Legal Counsel	Pending Appeal Results					1	2			
Access To Courts/Legal Counsel	Pending Investigation Results			1			3			
Access To Courts/Legal Counsel	Pending Notify Offender				1	2	6			
Access To Courts/Legal Counsel	Pending Notify Offender On Appeal		1	1	1	10	3			
Access To Courts/Legal Counsel	Pending Resolution	4	1	5	5	3	8			
Access To Courts/Legal Counsel	Pending Warden/Designee Review				3					

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Grievance_D		2009	2010	2011	2012	2013	2014		
t: YYYY		Count	Count	Count	Count	Count	Count		
American Disabilities Act	Appeal Closed	6	12	6	5	5			
American Disabilities Act	Formal Closed	9	5	5	1	3			
American Disabilities Act	Informal Closed	18	20	18	14	3	1		
Assignment/Classification	Appeal Closed	73	87	82	92	364	7		
Assignment/Classification	Formal Closed	70	91	94	139	901	102		
Assignment/Classification	Informal Closed	1,272	1,582	1,317	1,242	106	31		
Assignment/Classification	Pending Appeal Assignment					2	7		
Assignment/Classification	Pending Appeal Investigation Results					5	4		
Assignment/Classification	Pending Appeal Results						1		
Assignment/Classification	Pending Investigation Results		1		1	5	27		
Assignment/Classification	Pending Notify Offender			2	6	21	28		
Assignment/Classification	Pending Notify Offender On Appeal		3	3	5	23	9		
Assignment/Classification	Pending Resolution	15	34	19	20	11	46		
Assignment/Classification	Pending Warden/Designee Review				1	3	16		
Commissary/Store	Appeal Closed	78	70	55	52	58	2		
Commissary/Store	Formal Closed	95	85	45	68	146	9		
Commissary/Store	Informal Closed	485	421	307	370	57	12		
Commissary/Store	Pending Appeal Assignment					1			
Commissary/Store	Pending Appeal Investigation Results						1		

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		Count	Count	Count	Count	Count	Count		
Commissary/Store	Pending Investigation Results						5		
Commissary/Store	Pending Notify Offender				2	2	5		
Commissary/Store	Pending Notify Offender On Appeal		4		1	7			
Commissary/Store	Pending Resolution	10	2	14	11	4	18		
Commissary/Store	Pending Warden/Designee Review						2		
Conditions Of Confinement	Appeal Closed	345	341	337	413	556	9		
Conditions Of Confinement	Formal Closed	373	400	382	472	1,587	175		
Conditions Of Confinement	Informal Closed	2,275	2,297	2,052	2,195	288	39		
Conditions Of Confinement	Pending Appeal Assignment	2				4	16		
Conditions Of Confinement	Pending Appeal Investigation Results	1				4	15		
Conditions Of Confinement	Pending Appeal Results					5	1		
Conditions Of Confinement	Pending Investigation Results		1		4	10	44		
Conditions Of Confinement	Pending Medical Review	1	1						
Conditions Of Confinement	Pending Notify Offender	3	2	1	5	38	52		
Conditions Of Confinement	Pending Notify Offender On Appeal	2	10	6	4	44	22		
Conditions Of Confinement	Pending Resolution	37	46	34	49	25	74		
Conditions Of Confinement	Pending Warden/Designee Review				2	15	40		
Counseling	Appeal Closed	91	73	79	68	71	1		
Counseling	Formal Closed	91	105	105	93	284	16		
Counseling	Informal Closed	700	752	556	599	128	9		

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Counseling	Pending Appeal Investigation Results							1	
Counseling	Pending Investigation Results				2	2	2		
Counseling	Pending Notify Offender					4	4		
Counseling	Pending Notify Offender On Appeal	1	1	1	4	6	2		
Counseling	Pending Resolution	9	10	10	10	7	24		
Counseling	Pending Warden/Designee Review					3	4		
Dental	Appeal Closed	58	21	34	23	35			
Dental	Formal Closed	50	31	48	50	144	18		
Dental	Informal Closed	183	203	203	212	31	9		
Dental	Pending Appeal Assignment					1			
Dental	Pending Appeal Investigation Results				1	1	3		
Dental	Pending Investigation Results	1	1			1	7		
Dental	Pending Medical Review	4	11	9	7	11	1		
Dental	Pending Notify Offender				2		3		
Dental	Pending Notify Offender On Appeal		2	3	3	4			
Dental	Pending Resolution	2	6	2	3	1	9		
Dental	Pending Warden/Designee Review		1				1		
Financial	Appeal Closed	14	45	51	53	67	2		
Financial	Formal Closed	17	41	59	72	200	25		
Financial	Informal Closed	109	408	401	397	69	8		
Financial	Pending Appeal Assignment						2		
Financial	Pending Appeal Investigation Results					1	4		
Financial	Pending Investigation Results					3	8		

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Financial	Pending Notify Offender				2	8	4		
Financial	Pending Notify Offender On Appeal		1		2	4	2		
Financial	Pending Resolution	5	14	8	22	8	12		
Financial	Pending Warden/Designee Review					3	3		
Food Service	Appeal Closed	187	172	203	213	212	3		
Food Service	Formal Closed	237	226	231	281	530	59		
Food Service	Informal Closed	1,225	1,005	878	878	133	15		
Food Service	Pending Appeal Assignment					5	4		
Food Service	Pending Appeal Investigation Results					3	6		
Food Service	Pending Appeal Results					1			
Food Service	Pending Investigation Results					7	37		
Food Service	Pending Medical Review	1							
Food Service	Pending Notify Offender			1	1	11	24		
Food Service	Pending Notify Offender On Appeal	3	4	2	5	18	7		
Food Service	Pending Resolution	42	19	12	23	8	42		
Food Service	Pending Warden/Designee Review					3	18		
General Library	Appeal Closed	25	21	23	36	25			
General Library	Formal Closed	11	12	28	28	39	3		
General Library	Informal Closed	107	91	107	105	13			
General Library	Pending Appeal Assignment					1			
General Library	Pending Notify Offender			2			1		
General Library	Pending Notify Offender On Appeal			2		4	1		
General Library	Pending Resolution	1	3		3	1	5		
Harassment	Appeal Closed	491	476	467	462	416	14		
Harassment	Formal Closed	763	683	555	623	1,307	97		

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t: YYYY		Count	Count	Count	Count	Count	Count		
Harassment	Forwarded To Internal Investigation	1							
Harassment	Informal Closed	3,012	3,160	2,673	2,510	488	54		
Harassment	Pending Appeal Assignment			2	1	6	5		
Harassment	Pending Appeal Investigation Results					5	13		
Harassment	Pending Appeal Results					1	2		
Harassment	Pending Investigation Results		3	2	9	10	29		
Harassment	Pending Notify Offender	1		1	7	15	46		
Harassment	Pending Notify Offender On Appeal	10	4	4	4	33	11		
Harassment	Pending Resolution	84	57	36	71	42	73		
Harassment	Pending Warden/Designee Review	2		6		7	18		
Laundry	Appeal Closed	38	43	45	54	48			
Laundry	Formal Closed	78	74	62	142	338	40		
Laundry	Informal Closed	464	548	397	481	92	21		
Laundry	Pending Appeal Assignment					1	1		
Laundry	Pending Appeal Investigation Results					1	5		
Laundry	Pending Investigation Results				1	2	5		
Laundry	Pending Notify Offender					5	10		
Laundry	Pending Notify Offender On Appeal			1	1	2	1		
Laundry	Pending Resolution	8	10	5	4	4	27		
Laundry	Pending Warden/Designee Review					3	3		
Mail/Packages	Appeal Closed	210	190	202	183	161	1		
Mail/Packages	Formal Closed	162	178	188	195	333	33		
Mail/Packages	Informal Closed	791	796	757	638	74	14		

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t: YYYY		Count	Count	Count	Count	Count	Count		
Mail/Packages	Pending Appeal Assignment				1	2	5		
Mail/Packages	Pending Appeal Investigation Results					3	5		
Mail/Packages	Pending Appeal Results					2			
Mail/Packages	Pending Investigation Results					1	25		
Mail/Packages	Pending Notify Offender			1		10	10		
Mail/Packages	Pending Notify Offender On Appeal	7	4	6	4	16	6		
Mail/Packages	Pending Resolution	16	17	7	15	4	22		
Mail/Packages	Pending Warden/Designee Review		1			4	4		
Medical	Appeal Closed	836	971	1,004	858	729	3		
Medical	Formal Closed	900	851	754	834	1,682	160		
Medical	Informal Closed	3,571	3,856	3,140	2,933	444	56		
Medical	Pending Appeal Assignment	2	2	1	4	13	22		
Medical	Pending Appeal Investigation Results					18	38		
Medical	Pending Appeal Results	1				5	14		
Medical	Pending Investigation Results		4	2	4	7	55		
Medical	Pending Medical Review	47	42	14	20	47	14		
Medical	Pending Notify Offender		5	4	20	30	82		
Medical	Pending Notify Offender On Appeal	38	37	25	60	190	9		
Medical	Pending Resolution	86	62	56	73	40	121		
Medical	Pending Warden/Designee Review	2			1	8	24		
Mental Health	Appeal Closed	35	20	16	16	26			
Mental Health	Formal Closed	45	48	35	70	99	12		
Mental Health	Informal Closed	216	166	157	162	30			
Mental Health	Pending Appeal Assignment					1	1		

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t: YYYY		Count	Count	Count	Count	Count	Count		
Mental Health	Pending Appeal Investigation Results							1	
Mental Health	Pending Appeal Results					3		1	
Mental Health	Pending Investigation Results		1			1		2	
Mental Health	Pending Medical Review	11	8	27	19	15			
Mental Health	Pending Notify Offender				1	5		5	
Mental Health	Pending Notify Offender On Appeal				1	5			
Mental Health	Pending Resolution	1		2	2	3		12	
Mental Health	Pending Warden/Designee Review				1	1		2	
Missing/Confiscated Property	Appeal Closed	677	646	583	587	746		10	
Missing/Confiscated Property	Formal Closed	786	687	631	696	1,221		98	
Missing/Confiscated Property	Informal Closed	2,628	2,563	2,149	1,925	368		41	
Missing/Confiscated Property	Pending Additional Info					1			
Missing/Confiscated Property	Pending Appeal Assignment	3			2	8		13	
Missing/Confiscated Property	Pending Appeal Investigation Results	2				6		16	
Missing/Confiscated Property	Pending Appeal Results		1			6		5	
Missing/Confiscated Property	Pending Investigation Results	2	2	1	3	18		62	
Missing/Confiscated Property	Pending Notify Offender	4	5	3	10	52		41	
Missing/Confiscated Property	Pending Notify Offender On Appeal	9	7	9	18	61		10	
Missing/Confiscated Property	Pending Resolution	88	89	69	76	52		113	

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t: YYYY		Count											
Missing/Confiscated Property	Pending Warden/Designee Review			2	1	1		21		18			
Physical Force (Compliance)	Appeal Closed							11		57			
Physical Force (Compliance)	Formal Closed							10		117		8	
Physical Force (Compliance)	Informal Closed							5		32		1	
Physical Force (Compliance)	Pending Appeal Assignment									1			
Physical Force (Compliance)	Pending Appeal Investigation Results									2		2	
Physical Force (Compliance)	Pending Appeal Results									1			
Physical Force (Compliance)	Pending Investigation Results									1		4	
Physical Force (Compliance)	Pending Notify Offender									6		2	
Physical Force (Compliance)	Pending Notify Offender On Appeal									3		1	
Physical Force (Compliance)	Pending Resolution					2				2		5	
Physical Force (Compliance)	Pending Warden/Designee Review									3		1	
Physical Force (Non-Compliance)	Appeal Closed			1									
Physical Force (Non-Compliance)	Formal Closed		4	1									
Physical Force (Non-Compliance)	Forwarded To Internal Investigation		574	728	604	744	385	64					
Physical Force (Non-Compliance)	Informal Closed					1							
Physical Force (Non-Compliance)	Pending Resolution			2									

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		Count	Count	Count	Count	Count	Count			
Policy/Procedural Challenge	Appeal Closed	242	321	310	256	276	3			
Policy/Procedural Challenge	Formal Closed	239	293	239	214	731	70			
Policy/Procedural Challenge	Informal Closed	1,755	1,837	1,406	1,266	102	20			
Policy/Procedural Challenge	Pending Appeal Assignment	1			1	3	9			
Policy/Procedural Challenge	Pending Appeal Investigation Results					7	15			
Policy/Procedural Challenge	Pending Appeal Results					2				
Policy/Procedural Challenge	Pending Investigation Results	1	3	1	1	9	22			
Policy/Procedural Challenge	Pending Medical Review	2								
Policy/Procedural Challenge	Pending Notify Offender	3	2	2	2	22	23			
Policy/Procedural Challenge	Pending Notify Offender On Appeal	4	5	4	11	30	7			
Policy/Procedural Challenge	Pending Resolution	23	35	41	31	13	32			
Policy/Procedural Challenge	Pending Warden/Designee Review					2	7			
Recreation/Leisure Time	Appeal Closed	21	26	48	54	41				
Recreation/Leisure Time	Formal Closed	32	30	55	61	153	6			
Recreation/Leisure Time	Informal Closed	193	204	225	248	41	5			
Recreation/Leisure Time	Pending Appeal Assignment	1								
Recreation/Leisure Time	Pending Appeal Results						1			

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t: YYYY		Count	Count	Count	Count	Count	Count		
Recreation/Leisure Time	Pending Investigation Results			1	1		2		
Recreation/Leisure Time	Pending Notify Offender					5	7		
Recreation/Leisure Time	Pending Notify Offender On Appeal			2	1	6			
Recreation/Leisure Time	Pending Resolution	2	5	5	3		8		
Recreation/Leisure Time	Pending Warden/Designee Review						2		
Religion	Appeal Closed	108	115	119	89	98			
Religion	Formal Closed	69	85	77	87	251	22		
Religion	Informal Closed	245	345	283	319	58	4		
Religion	Pending Appeal Assignment					4	3		
Religion	Pending Appeal Investigation Results					3	4		
Religion	Pending Investigation Results				1	3	10		
Religion	Pending Notify Offender			1		2	3		
Religion	Pending Notify Offender On Appeal	3	5	1	3	8	2		
Religion	Pending Resolution	6	14	4	10	5	44		
Religion	Pending Warden/Designee Review					3	8		
Sentence Computation	Appeal Closed	134	200	152	119	145	1		
Sentence Computation	Formal Closed	206	234	130	136	304	35		
Sentence Computation	Informal Closed	403	629	745	698	116	15		
Sentence Computation	Pending Appeal Assignment	1			1	1	6		
Sentence Computation	Pending Appeal Investigation Results					1	4		

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		2009	2010	2011	2012	2013	2014			
		Count	Count	Count	Count	Count	Count			
Sentence Computation	Pending Investigation Results				1	1	13			
Sentence Computation	Pending Notify Offender	1	1	1		3	12			
Sentence Computation	Pending Notify Offender On Appeal	1			3	16	7			
Sentence Computation	Pending Resolution	9	10	12	27	10	21			
Sentence Computation	Pending Warden/Designee Review					1	2			
Sexual Assault	Forwarded To Internal Investigation	292	342	333	373	105	13			
Sexual Assault	Pending Investigation Results					1				
Sexual Harassment	Appeal Closed				3	29				
Sexual Harassment	Formal Closed				9	135	15			
Sexual Harassment	Informal Closed				1	25	3			
Sexual Harassment	Pending Appeal Assignment							1		
Sexual Harassment	Pending Appeal Investigation Results					1	1			
Sexual Harassment	Pending Investigation Results					1	4			
Sexual Harassment	Pending Notify Offender					4	10			
Sexual Harassment	Pending Notify Offender On Appeal					1				
Sexual Harassment	Pending Resolution				1	10	11			
Sexual Harassment	Pending Warden/Designee Review							4		
Staff Negligence	Appeal Closed	490	596	694	718	748	18			
Staff Negligence	Formal Closed	576	732	698	1,000	2,050	189			
Staff Negligence	Informal Closed	3,205	3,869	3,736	3,678	639	90			
Staff Negligence	Pending Appeal Assignment	3				7	13			

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Staff Negligence	Pending Appeal Investigation Results		1			6	27		
Staff Negligence	Pending Appeal Results				1	4	4		
Staff Negligence	Pending Investigation Results	2	4	1	5	18	51		
Staff Negligence	Pending Medical Review			1		1			
Staff Negligence	Pending Notify Offender		3	2	19	30	69		
Staff Negligence	Pending Notify Offender On Appeal	7	12	12	19	60	13		
Staff Negligence	Pending Resolution	101	105	68	78	55	147		
Staff Negligence	Pending Warden/Designee Review				1	11	33		
Visitation	Appeal Closed	39	35	41	55	59	1		
Visitation	Formal Closed	50	46	35	48	138	8		
Visitation	Informal Closed	239	300	241	247	31	5		
Visitation	Pending Appeal Assignment							2	
Visitation	Pending Appeal Investigation Results							3	
Visitation	Pending Investigation Results				1	1	3		
Visitation	Pending Notify Offender				3	3	2		
Visitation	Pending Notify Offender On Appeal	1		1	1	7	2		
Visitation	Pending Resolution	4	7	6	7	6	10		
Visitation	Pending Warden/Designee Review							1	
Vocation/Education	Appeal Closed	11	11	9	14	10			
Vocation/Education	Formal Closed	10	12	7	10	26	3		
Vocation/Education	Informal Closed	67	87	49	66	12	1		
Vocation/Education	Pending Appeal Investigation Results							1	

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		Count	Count	Count	Count	Count	Count			
Vocation/Education	Pending Appeal Results					1				
Vocation/Education	Pending Notify Offender						1			
Vocation/Education	Pending Resolution	2	1	2	1	1	4			
Cell Sum		34,133	36,760	32,689	33,344	23,408	4,235			