

Year	Grievences
2003	710
2004	711
2005	538
2006	105
2007	505
2008	443
2009	933
2010	623
2011	655
2012	167
2013	787

GRIEVANCE TYPE	TOTAL	FOUND IN FAVOR OF THE INMATE
ACCESS TO HEALTH CARE	142	2
ACCESS TO PERSONAL HYGIE	2	1
CANTEEN	17	11
CASE MANAGEMENT	122	29
DISCRIMINATION	30	6
FOOD SERVICE	16	1
IMPROPER STAFF ACTION	94	46
INMATE FINANCE	39	22
MAIL	40	1
OTHER	50	19
PERSONAL HYGIENE	5	3
PROGRAMS	48	4
PROPERTY	10	4
QUALITY OF HEALTH CARE	2	0
RECORDS	27	0
SAFETY AND SANITATION	11	6
	<hr/> <hr/> 655	<hr/> <hr/> 155

Grievance	2003	2004	2005
ACCESS TO HEALTH CARE			
ACCESS TO PERSONAL HYGIENE			
CANTEEN	36.15	32.82	24.28
CASE MANAGEMENT	32.84	27.00	34.35
CHALLENGE DISCIPLINE PROCEDURES			
DISCIPLINE			
DISCRIMINATION			
FOOD SERVICE	25.53	19.96	22.09
HOUSING	38.59	21.90	29.21
IMPROPER STAFF ACTION	15.87	21.47	30.90
INAPPROPRIATE USE OF FORCE			
INMATE FINANCE	14.50	26.12	39.35
MAIL	27.52	23.68	23.17
OTHER	25.85	28.83	23.70
PERSONAL HYGIENE			
PROGRAMS	34.07	22.05	60.32
PROPERTY	22.06	28.06	27.32
PROTECTION FROM HARM			
QUALITY OF HEALTH CARE			
RECORDS	20.16	29.83	26.36
SAFETY AND SANITATION			
SEXUAL HARASSMENT			

2006	2007	2008	2009	2010	2011	2012
		5.70	7.14	11.52	9.75	15.83
			0.00		11.50	10.94
13.70	17.41	15.12	5.88	8.33	5.35	17.99
159.39	26.36	16.54	5.97	6.69	7.59	31.10
			7.50	12.07		
			14.58		3.07	90.19
	13.86		1.37	2.77	6.94	55.15
183.72	52.25		13.67	9.00		9.06
74.36	49.55	28.37	10.34	12.48	13.81	20.96
						14.99
137.91	17.65		6.07	3.71	15.92	31.62
	26.15	9.55	6.16	24.23	10.33	21.53
23.00	23.15	7.60	8.43	8.60	10.12	72.30
			5.89	5.25	9.40	
498.40	31.07	11.66	4.73	10.00	2.10	16.61
412.95	21.14	10.00	19.76	6.28	10.10	6.27
		3.00	85.00			
		0.00	7.25		4.00	17.69
114.69	22.12	11.50	3.58	4.76	8.37	13.60
		4.96	11.44	6.13	12.27	14.32
		8.00				

2013

2014

7.17	12.93
14.72	9.27
12.51	14.09
26.73	11.62
22.31	4.89
18.39	
44.14	38.59
12.90	16.70
25.82	
23.70	26.67
7.99	
26.61	
21.29	11.47
6.24	37.21
12.52	
20.98	14.70
7.36	
9.36	15.17
19.61	24.71
22.96	