

Information Technology Resources at the Law School and the University of Michigan

Law School Information Technology Orientation Site: <https://law.umich.edu/itorientation>

MLaw Live Student Portal: <https://mlawlive.umich.edu>

Law School Student Computing/Information Technology Support

- **Help Desk Locations & Phone numbers:**
 - 331 Legal Research Reading Room (Jason): 647-3731 (7-3731 if within the University)
 - 331 Legal Research Reading Room (Debbie): 647-6242 (7-6242 if within the University)
- **Support Hours:** Weekdays 7:30 a.m. - 4:30 p.m.
- **E-mail:** LawITStudentSupport@umich.edu

Law School Printers

Location	Installed Printer Name
Jeffries Hall Lower Level	Law-JH-LL-HPM603
Lower Level Commons	Law-Student-XeroxPrinters ♦
Legal Research Reading Room	
Legal Research 1st Floor Alcove	
Library Sub-2 Copy Room	
Library Sub-3 Computer Lab	
Library Sub-1 Reference Area	Law-Lib-Sub1-Color-Xerox7835 ♦♦

- ♦ Printing to the **Law-Student-XeroxPrinters** requires your MCard or a PIN.
More details: <https://law.umich.edu/currentstudents/informationtechnology/printing/>
- ♦♦ Each page printed on the **Law-Lib-Sub1-Color-Xerox7835** counts as **2pgs** against your Law School quota.

Printing Quota

Law students receive **two separate printing allowances** per term at no cost:

- JDs, LLMs, research scholars, and MACL students: **800** pages for printing to any of the Law School designated student printers (provided by the Law School). SJD students receive **1200**.
Monitor how many Law School pages you have printed at: <https://law-ptsvr.law.umich.edu:9192>
- All U-M students: **\$24.00** for printing to any Campus Computing Sites printer (provided by the University). B&W and color impressions are charged at \$0.06 and \$0.23 per 8.5"x11" impression, respectively. **Research Scholars do not get this additional print quota.**
Monitor how many Sites pages you have printed at: <https://mprint.umich.edu/usage>

Beyond Quota Charge

- Additional Law School pages cost \$0.03 per page whether single-sided or double-sided (one page in the Law School counts as one sheet of paper).

Law School Student Computing Locations

Location	Computers	Law School Printers	Sites Printers	Scanners
Lower-Level Commons (including alcove)	1 PC, 1 Mac	2	-	2
Legal Research Reading Room	-	1	2	1
Library Sub-3 Computer Lab	-	1	-	1
Library Sub-2 CALR Lab (Computer Aided Legal Research)	-	1	-	1
Library Sub-1 (behind Reference Desk)	-	1	-	1
Throughout the Library	3 PCs (public terminals)	-	-	-
Jeffries Hall Lower Level	-	1	-	-

- A Fax Machine for student use is available in the Office of Career Planning, 1100 South Hall

Law School Resources

- Law Information Technology & Audio/Visual Director – Lyle Whitney (e-mail: LWhitney@umich.edu)
- Request Information Technology Assistance/Report Computer or Printer Problems:
 - via e-mail: LawITStudentSupport@umich.edu
 - via the web: <http://workrequest.law.umich.edu>
- Law School Information Technology Web Site: <https://www.law.umich.edu/currentstudents/informationtechnology/> (information about laptops, wireless, printing, laptop exams, audio visual services, computing resources, and frequently asked questions)
- Network Registration: <https://www.law.umich.edu/currentstudents/informationtechnology/laptops/Pages/Networkregistration.aspx>
- Law School Information Technology Orientation Site: <https://www.law.umich.edu/itorientation>

U-M Resources

- U-M Computing (ITS): <https://its.umich.edu/>
 - ITS Help Desk <https://its.umich.edu/help> (phone, chat and e-mail support): 764-HELP (764-4357); 4HELP@umich.edu
 - U-M Student Orientation: <https://its.umich.edu/student-computing>
 - How-to documentation: <https://documentation.its.umich.edu/>

- Standard Computing Services include:
 - U-M Google (<https://google.umich.edu/>): **unlimited storage** for email and files
 - U-M Box (<https://its.umich.edu/communication/collaboration/box>): **unlimited storage**
 - U-M Dropbox (<https://its.umich.edu/communication/collaboration/dropbox>): **5TB Storage**
 - Personal file storage (IFS space): <https://mfile.umich.edu/>: **10 GB storage**
- MPrint (printing to Sites printers wirelessly): <https://mprint.umich.edu/>
- Zoom (video conferencing) <https://its.umich.edu/communication/videoconferencing/zoom>
- Bluejeans (video conferencing) <https://its.umich.edu/communication/videoconferencing/blue-jeans>
- U-M Tech Shop (formerly Computer Showcase): <https://techshop.umich.edu/>
- U-M DPS Property Registration:
<https://dpss.umich.edu/content/services/property-protection/register-personal-property/>
- ResComp (for Lawyers Club network questions): <https://kb.housing.umich.edu/hc/en-us/articles/360019131611-Housing-Networking>.
- Compute at the U: <https://its.umich.edu/computing/computers-software/compute> (Free storage software, Microsoft Office 365, and more)
- Adobe Creative Cloud (<https://its.umich.edu/computing/computers-software/adobe-creative-cloud>) (Download and install the latest Adobe apps at no cost through the university. *Note: do not use Adobe's cloud services for sensitive data*)
- Canvas (course management system): <https://umich.instructure.com/> (phone and e-mail support):
ITS Service Center:
Phone: 764-HELP (764-4357)
E-Mail: 4-HELP@umich.edu
Select the **Help** link in Canvas to visit the online help guide

Law School Canvas Support:
E-Mail: lawav@umich.edu

Computer Security

- **ITS Safe Computing site** <https://safecomputing.umich.edu/> (recommendations for protecting your personal and university data)
- **Two-Factor Authentication** <https://documentation.its.umich.edu/2fa/how-use-two-factor-weblogin> (Two-factor authentication is an added security layer for protected university resources).
- **Sophos Antivirus Home** website: <https://home.sophos.com/en-us/register.aspx> (the university's recommended antivirus program for macOS).
- **Malwarebytes**. <https://www.malwarebytes.com/> (free software that detects and removes spyware, adware, Trojans, keyloggers, and other malware on Windows or macOS).

Computer Repair Resources

- ITS Computer Support & Repair: <https://its.umich.edu/computing/computers-software/tech-repair>. Warranty and non-warranty hardware repair for Apple, Dell, and HP computers, iPad/iPod/iPhone, Microsoft Surface, and other devices covered by a Safeware warranty.

University Wireless

- Campus Wireless Networks: <https://its.umich.edu/enterprise/wifi-networks/wifi>