

ICE RECEIPT
COMPLAINT NUMBER TCI-2005-9988
***** ICRS CONFIDENTIAL *****

To: [REDACTED]
UNIT: SEG-D -- 658-A
Taycheedah Correctional Institution
N7139 County Road K
Fond Du Lac, WI 54936-9099

Complaint Information:

Date Acknowledged:	March 28, 2005
Subject of Complaint:	4 - Medical
Brief Summary:	Multiple psychiatric concerns

This is to acknowledge the complaint you filed and which was received on the date indicated. Depending on the nature of the complaint, you may or may not be interviewed by the ICE. A recommendation on the complaint will be made and submitted to the appropriate reviewing authority within 20 working days of acknowledgement. A decision will be made by the appropriate reviewing authority within 10 working days following receipt of the recommendation unless extended for cause.

Please write to the ICE if this issue is resolved before you receive an answer.

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Fond Du Lac, WI 54936-9099

Complaint Information:

Date Complaint Received:	March 28, 2005	Inmate Contacted?	No
Subject of Complaint:	4 - Medical		
Person(s) Contacted:	Ms. [REDACTED] HSU Manager		
Document(s) Relied Upon:	Psychiatrist schedule		
Brief Summary:	Multiple psychiatric concerns		
Summary of Facts:	<p>The complainant states that she has written to Dr. [REDACTED] with multiple psychiatric concerns, including request for medication, change of medication and flashbacks, and has not heard back from the Doctor.</p> <p>This examiner contacted Ms. [REDACTED] HSU Manager upon receipt of this complaint. The complainant is scheduled to see Dr. [REDACTED] on 2/29/05, the day after this complaint has been received. Her appointment was moved up from 4/19/05 to 3/29/05.</p> <p>According to Ms. [REDACTED] the complainant may bring her concerns to the attention of the Doctor at her appointment. This examiner recommends that this complaint be dismissed, as there has been no denial of any treatment or requests at this point.</p>		
ICE Recommendation:	Dismissed		
Recommendation Date:	March 29, 2005		

[REDACTED]

[REDACTED]

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[REDACTED]

[REDACTED]

CCE RECEIPT
COMPLAINT NUMBER TCI-2005-9988
*** * * ICRS CONFIDENTIAL * * ***

To: [REDACTED]
UNIT: SEG-D -- 658-A
Taycheedah Correctional Institution
N7139 County Road K
Fond Du Lac, WI 54936-9099

Complaint Information:

Date Appeal Acknowledged	April 12, 2005
Subject of Complaint:	4 - Medical
Brief Summary:	Multiple psychiatric concerns


Your request for review has been received.

The Corrections Complaint Examiner (CCE) has 35 working days to submit a recommendation to the Office of the Secretary (OOS) for Review. The OOS has 10 working days to make a decision after receiving the CCE's report. The OOS may extend the time for making a decision for cause and upon notice to all interested parties.

If you do not receive a decision or other notices within that time, you may write directly to:

Secretary of the Department of Corrections
Post Office Box 7925
Madison, WI 53707-7925

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Complaint Information:

Subject of Complaint:	4 - Medical		
Brief Summary:	Multiple psychiatric concerns		
Method of Disposition:	Review on Record?	Yes	Investigation? No
CCE's Recommendation:	Dismissed sjh - In agreement with the report of the Institution Complaint Examiner, and as I note the complaint has been reviewed and decided by the BHS Regional Nursing Coordinator, it is recommended this complaint be dismissed. Complainant is reminded that Health Services Requests are triaged when they are received and medical appointments are scheduled on a priority basis. Decisions on the urgency of the need are made by the health care professionals.		

Recommendation Date: April 13, 2005




OOS REPORT
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Complaint Information:

Subject of Complaint:	4 - Medical
Brief Summary:	Multiple psychiatric concerns
OOS Decision:	Dismissed
Decision Comments:	The following is the Secretary's decision on the Corrections Complaint Examiner's recommendation of April 13, 2005 in the above case: The attached Corrections Complaint Examiner's recommendation to dismiss this complaint is accepted as the decision of the Secretary.
Decision Date:	April 21, 2005

