GEO/RCI ATTEMPT AT INFORMAL RESOLUTION
(Request for Administrative Remedy)

To: [Redacted]  
(Counselor)

1. Write in this space, briefly, your complaint. Include all details and facts which support your request.

   On 1/2/05, lunch served 1 protein, diet calls for 2.

2. What action do you wish to be taken to correct the situation?

   Teach the people in the kitchen how to count.

   [Redacted]  
   Inmate Name/Signature

   DC103L  
   Reg. No.

   2/8/5  
   Unit/Bed

   Date

3. State clearly staff efforts to resolve the matter informally. Be specific, but brief and provide to inmate.

   [Redacted]  
   This is incomplete.

   [Redacted]  
   Inmate Signature

   3/6/05  
   Date

   [Redacted]  
   Counselor Signature

   3/6/05  
   Date

********************************************************************************

The Informal Resolution Was [Redacted] (circle one) accomplished for the above noted reason.

   [Redacted]  
   Inmate Signature

   3/6/05  
   Date

   [Redacted]  
   Counselor Signature

   3/6/05  
   Date

Revised 01/21/04

psh
**Rivers Correctional Institution**  
**Step 1 Administrative Remedy Form**

<table>
<thead>
<tr>
<th>Name:</th>
<th>Number:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nombre:</td>
<td>Numero:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date:</th>
<th>Housing Assignment:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fecha: 3-7-05</td>
<td>Unidad Asignada: D 112 L</td>
</tr>
</tbody>
</table>

**For Official Use Only - Para Uso Oficial Solamente**

<table>
<thead>
<tr>
<th>Date Rec'd:</th>
<th>Complaint #:</th>
<th>Staff Assigned:</th>
<th>Date Due:</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 17, 05</td>
<td>05-056</td>
<td>Returned</td>
<td>March 17, 05</td>
</tr>
</tbody>
</table>

**Complaint - Reclamo**

Describe your complaint in the section below. Be as concise as possible, but be sure to include enough identifying data to assist in through investigation (e.g. dates, names, locations, times, etc...) Attach one (1) additional page if necessary, and the Informal Resolution Form with any other supporting documentation.

Describe su telaino en la sección de abajo. Den el más breve posible, pero asegúrese de incluir suficiente información para asistir en una completa investigación (e.g. fechas, nombres, ubicaciones, tiempos, etc...) Agregue una página si es necesario.

1.2.5 I got 2 problems with my lunchtray. I only got one. I told the guard, nothing was done. I was trying to avoid a serious problem. See how the administration deals with things. If I was at the halfway house I wouldn't be here.

Inmate Signature
Date: March 17, 2005

To: [Redacted]

From: AWP Secretary
Administrative Remedy Coordinator

Subject: Administrative Remedy Process

This is in response to your step 1 administrative remedy dated March 7, 2005. You must complete an informal resolution form first. A Unit Staff member who has attempted to resolve the matter informally will indicate efforts he/she has made. The Attempt at Informal must be signed and dated by the staff member. If you are not satisfied with your response from the informal resolution, then you should submit a step 1 administrative remedy to my office. The informal resolution should be attached to the step 1 form. After you have received a response for your step 1, you may file a step 2 if you are not satisfied with the step 1 response.

If you have any questions or concerns, please contact your Unit Team.
Rivers Correctional Institution
Step 2 Administrative Remedy Form
Paso II Forma De Remedio Administrativo

Name: [Redacted]  
Numero: [Redacted]

Date: 3/27/5
Fecha: 3·27·5

Housing Assignment: DC 112 L
Unidad Asignada: DC 112 L

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Date Rec’d: Complaint #: Staff Assigned: Date Due:

Complaint - Reclamo
Describe your complaint in the section below. Be as concise as possible, but be sure to include enough identifying data to assist in through investigation (e.g. dates, names, locations, times, etc....) Attach one (1) additional page if necessary.

On Feb. 8, 2005, I submitted an informal resolution form. It was not answered for a month (RCI policy specifies 5 days). On March 17th, 2005, I submitted the Step I. [Redacted] refused to answer it. [Redacted] and D/H/O [Redacted] ordered me to utilize the administrative remedy process everytime the kitchen makes a mistake with my tray. [Redacted] is hindering the administrative remedy process, in violation of the Code of Federal Regulations.

Inmate Signature