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## POLICY ON STUDENT COMPLAINTS RELATING TO ABA PROGRAM OF LEGAL EDUCATION STANDARDS

In accordance with the Standard 512 of the American Bar Association's Standards for the Approval of Law Schools, students at the University of Michigan Law School may share any complaints about the Law School's program of legal education as it relates to matters that directly connect to those Standards. For purposes of this policy, a "complaint" is a communication in writing that seeks to bring to the attention of the Law School a significant problem that directly implicates the School's program of legal education and its compliance with the Standards.

Any student who wishes to file such a complaint should submit it in writing to the Assistant Dean for Student Affairs. A student's complaint must identify the ABA Standard that is at issue, be signed by the student, and include the student's e-mail address and student identification number.

The Assistant Dean for Student Affairs, with the cooperation and assistance of appropriate faculty member(s) and administrator(s), if necessary, will investigate the complaint and, if warranted, take action to address the situation.

The Assistant Dean for Student Affairs shall keep a record of all such complaints and of follow-up actions taken for eight years. The student who filed the complaint will be provided with an initial response within 30 days of receipt of the complaint.