
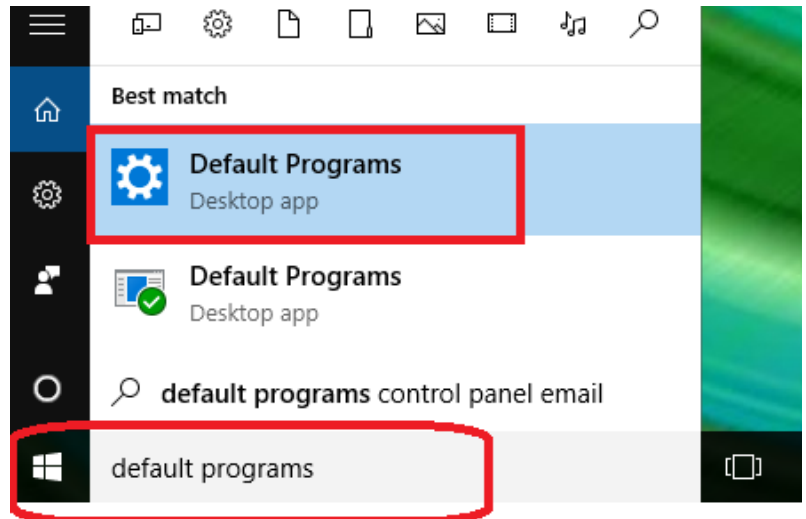


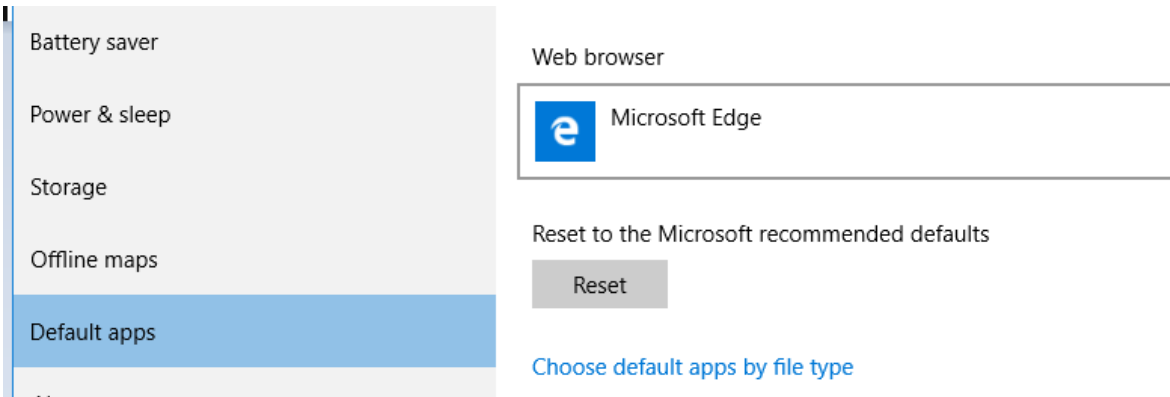
There is a known issue with EBB on Windows 10 in a blocked exam. If you have Microsoft Edge set as your default browser, the [submitexams Webpage](#) may not open automatically when you click **OK** as it should. The most likely reason for this is that Microsoft Edge is set as your default Internet browser. To fix this, change your default browser to anything besides Microsoft Edge.

1. Click in the search bar at the bottom-left, or click the Start button and type **default programs**.

Open the  **Default Programs** Desktop app that appears at the top.



2. Scroll down to **Web browser** and click on



3. Change your default browser to anything besides Microsoft Edge.

**Note:** Internet Explorer is shown in this example, but Google Chrome or Mozilla Firefox are also fine.

